



Castro/ Upper Market Community Benefit District

MAC Workers Program

Report for September, 2011

Presented by MJM Management Group

October 09, 2011

Castro September 2011 Report



Index

Summary, including Highlights and Notable Incidents	Page 3
<u>Graphics</u>	
City Beautification Chart	Page 12
Graffiti Removal by Street Chart	Page 13
Public Assistance Chart	Page 14
Constructions and DPW Issues Chart	Page 15
Total Interactions	Page 16
<u>Photos</u>	
Castro Beautification Photos	Page 17
Graffiti, Stickers and Flyers Photos	Page 21
Illegal Dumping	Page 41
Transient Activities	Page 52
Daily Activity Report	Page 62

Castro September 2011 Report

District Overview

The Castro District is gearing up for the Fall, as trees begin to shed their leaves and wet damp weather is coming. The hustle and bustle of the district does not change much, though, as the Castro is always a top tourist destination. As one of the denser neighborhoods in the city, the Castro has plenty of local residents and businesses enjoying the plazas and local restaurants, and traveling to and from work all year round. The MJM team is also preparing for the upcoming annual Castro Street Fair, taking place over the October 2-3 weekend. We are also making arrangements to handle special cleaning requests on the Monday following the fair.

The maintenance crews continued to help keep the atmosphere in the Castro clean and safe with daily sweeping, removing or painting out graffiti, spot cleaning soiled areas of the sidewalks. Even with the dry summer, the team also did a bit of weeding along the curbs and in the tree wells to tidy up the streetscape, reporting illegal dumping and transient activity along the way.

We noticed a decline in the amount of graffiti abatement needed in the last couple of months, but the transient activity has increased with the down economy creating a general sense of desperation among the street people. They have become more aggressive in their quest to keep up with their addictions and way of life. Recent studies documented in reports and newspaper articles have shown that most of the street people are not homeless. The majority of them are "housed" but they make their living working the streets. We encounter this everyday in our duties. The MAC workers call Dispatch, who tracks activity and relays information to the proper 311 services, working extensively with Recology and DPW on illegal dumping to clean up the aftermath of the encampments.

284 Noe St.



474 CastroSt.



2001 Market St.



Harvey Milk Plaza benches



Transient activity (914s)

The monthly meetings between Andrea and Bryan, and then with Bryan and the Castro MACs continue to be helpful in addressing daily concerns in the Castro CBD.

Castro September 2011 Report

Meeting Updates

Meeting with the Executive Director at the Service meeting

9/26/11: Bryan, the field supervisor and Castro CBD manager, attended the Castro service meeting with Andrea Aiello, Executive Director of the Castro CBD, for the monthly update and information session. The meeting was attended also by several board members and a local citizen. The Special patrol officer for the Castro was also present. The following issues were discussed;

- The onslaught of the transients on the street. What can be done? The Special Patrol officer, John Fitzinger, stated that he has seen a decrease in the young folks hanging out at the plazas since he has been focusing his efforts there. He suggested some shift-time changes to improve this outcome.
- Pauline Scholten, who is a board member and a property owner down near Octavia at the lower end of the Castro CBD expressed her concerns about what appears to her as less time and attention shown at that end as in the upper Castro areas. Andrea and Bryan assured her that the labor is spread out evenly. The Daily activity reports show a lot of illegal dumping and graffiti abatement reported almost daily from the Elgin Park/Octavia areas.
- There was more discussion about how the MJM dispatch can be better used by local businesses and residents. There were ideas like creating small card flyers with the phone number and information that could be handed out to the businesses and placed in the windows. Also, it was suggested that small, stick-ons with the dispatch info is given to businesses that could be placed on the phones as reminders of the dispatch service. Andrea expressed the fact that she has met with most of the property and business managers but has received little interest or response.

Meeting with Staff

10/2/11: Bryan, the field supervisor, held the monthly meeting with the MAC crew in the Castro. The topics discussed were as follows:

- Bryan reviewed the 3th round of steam cleaning that will begin on Monday, Oct. 3. Andrea had set up the scheduled steam cleaning to start in the Upper Castro area right after the annual Castro St. Fair. Danny will start along the South side of Market

Castro September 2011 Report

Street, as that appears to be the worst area from years past. He will continue on the North side, and then go over to 19th and Castro Streets and work his way down through the district.

- We discussed supply items that are need.
- Team members mentioned that we need more of the dark green, brownish DPW paint for the mailbox storage boxes to keep up with graffiti on those city fixtures.
- MAC workers suggested that we purchase a blower to give the Castro crew the ability to more efficiently clean up the leaves falling onto the sidewalks and streets now that Fall has arrived. Bryan spoke with MJM and we are going to try it.
- Bryan asked about dispatch use. The guys are still calling in issues when necessary.
- There is less graffiti abatement lately, but this is still a large part of our efforts in the Castro.
- The building that housed the old Ford dealership on Dolores off Market gets tagged a frequently with huge graffiti. The owners there usually paint it themselves but we are requesting Andrea to see if she could ask them to give us some of the matching paint. This would allow us to get to the graffiti faster.

Manager Request:

Though we hear that the Trader Joes is not taking the Noe and Market Street property for its use, we are still asking for help finding a new space to be used as a storage shop for the MAC workers as we are still likely to lose the current space at 281 Noe soon. The space will need to be within the Castro CBD boundaries, preferably around Church to Castro street area. Anyone with tips for such a space such a garage or storefront should contact Andrea at the Castro Board or MJM at 415.477.2600.

Castro September 2011 Report

Highlights

September 1, 2011

There continues to be an issue with graffiti tags on the cement walls of Jane Warner Plaza, but, because we sealed the walls, the graffiti is easier to remove. Photos below show the effectiveness of the sealant.



Jane Warner Plaza wall before



After

September 5, 2011:

Our weeding efforts help keep the streetscape looking spiffy. Even with the dryer weather of summer, we are still finding weeds in the sidewalk crack and in tree wells, but the team is keeping on top of the problem in advance of the expected wet weather.



200 Guerro



After

September 8, 2011:

The updating of the opt-ins to the restriction list for graffiti removal continues to be helpful in addressing graffiti issues in the neighborhood. The team is finding that there are very few issues that we can't immediately handle. Bryan will review with staff to let both Dispatch and Bryan know if they have any issues with graffiti on addresses where

Castro September 2011 Report

we don't have permission. The corporate office is also working on the graffiti permission form to make it more 'user friendly.'



590 Castro



After

September 9, 2011:

The MAC team works to get as much spot cleaning as possible accomplished in between steam cleaning rounds, so that the busy spots remain clean, especially around garbage receptacles and bus stops.



17th St. bus stop (JW plaza area)



After



On the corner near JW plaza



After

Castro September 2011 Report

September 11, 2011:

The rainbow flag at Harvey Milk plaza was flown at half mast in memory of the 9/11 terrorist attacks. The community particularly remembered those that perished on Flight 93, including one of the men thought to be involved in thwarting that plane's mission to hit Washington D.C. He was a San Francisco resident, and member of the community.



Castro at Market St.

September 12, 2011:

The Castro CBD Board's volunteer ambassador program is in full swing, assisting visitors to the Castro district with directions and historic information. Below are photos of several of the volunteers in Jane Warner Plaza assisting locals and tourists.



September 18, 2011:

In addition to some of the more established street fairs and marches scheduled throughout the year, The Castro saw the Leather Walk celebrated in the Castro in September. This walk is a pre-event for the Folsom Street Fair, and was attended by many in both local and national leather community. MAC workers were on hand to

Castro September 2011 Report

clean up after any debris generated by the walk or by the influx of visitors to the neighborhood generated by the Folsom Street Fair's event the following weekend.



Castro and Market

Notable Incidents

September 1, 2011:

Illegal dumping continues to be a big issue for the Castro area. MAC workers call in all large debris to Dispatch to follow up with DPW for removal in 72 hours. Below are photos of some of the issues found in September. More photos are attached later in the report.



Elgin Park



2264 Market

Castro September 2011 Report

September 2, 2011:

MAC workers found a broken trash receptacle door. The door was torn off its hinges. Staff reported this to the City's 311 system for repair.



2001 Market Street

September 8, 2011:

Unfortunately, the team continues to run across drug paraphernalia on the streets in the Castro. Staff documented many syringes in the district, and used the training provided by MJM to safely remove these hazards from the street.



474 Castro

September 23, 2011:

We are seeing a return of daily transients behind the Bagdad Café on 16th Street at Market Street, across the street from the Harvey Milk Public Library. This has been a common occurrence since MJM began the Castro CBD work 5 years ago, but the problem seems to have grown again, with campers seeking shelter along the wall between the Flower Stand and the back entrance to the Muscle Systems Gym complex. As there are heating vents from the building, this has been an 'attractive' place for

Castro September 2011 Report

camping. MAC workers often have to clean up debris from the campers, as well as human waste and drug paraphernalia.



3600 16th St.

September 24, 2011:

MAC workers found another broken trash receptacle at 18th and Castro Streets. The unit was torn from the sidewalk, ripping out the bolts that held it in place, and left tipped over. MAC workers reported this issue to 311.



500 Castro St.

September 25, 2011:

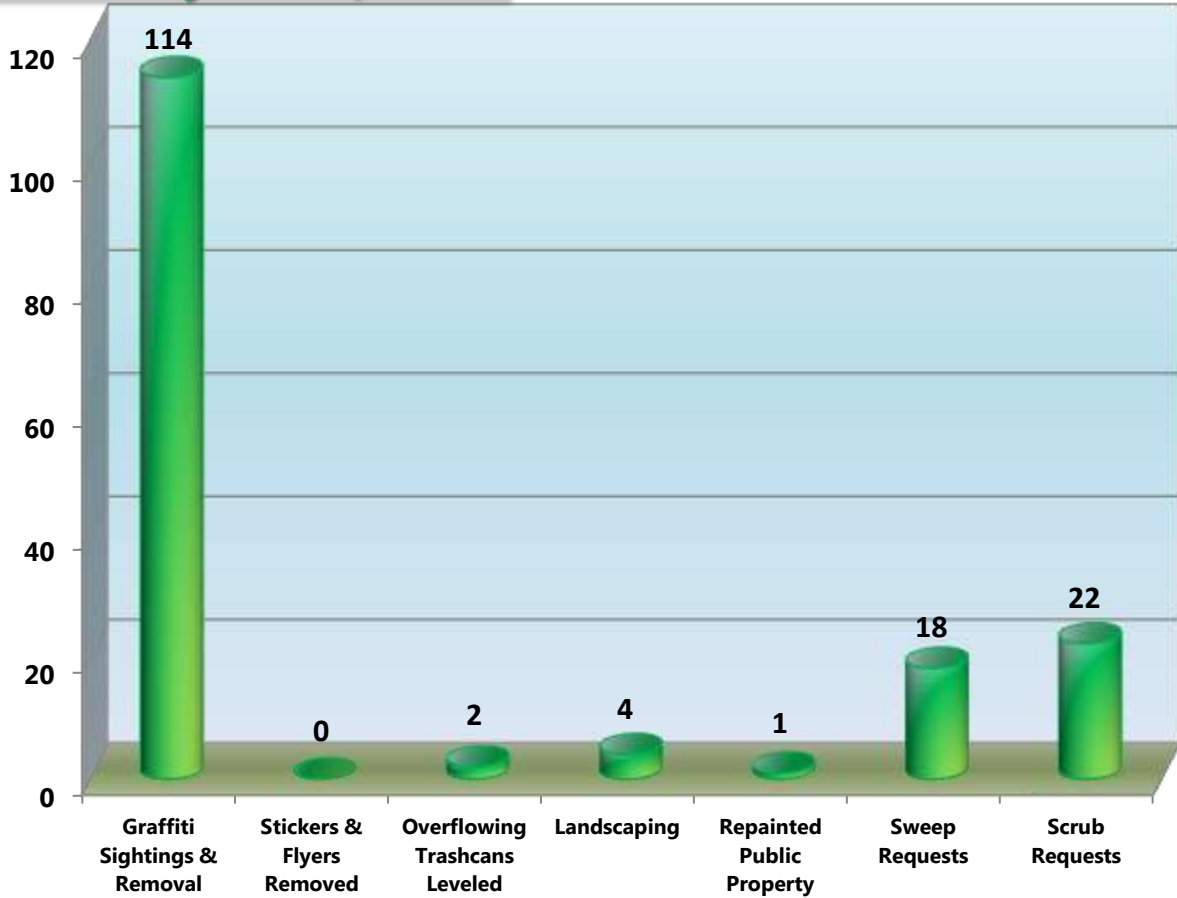
A man with a head injury was assisted by medics at the Harvey Milk Plaza MUNI station. MAC workers were on hand to witness this event, and reported the activity to Dispatch while maintaining the Plaza.



Harvey Milk Plaza MUNI Station

CITY BEAUTIFICATION

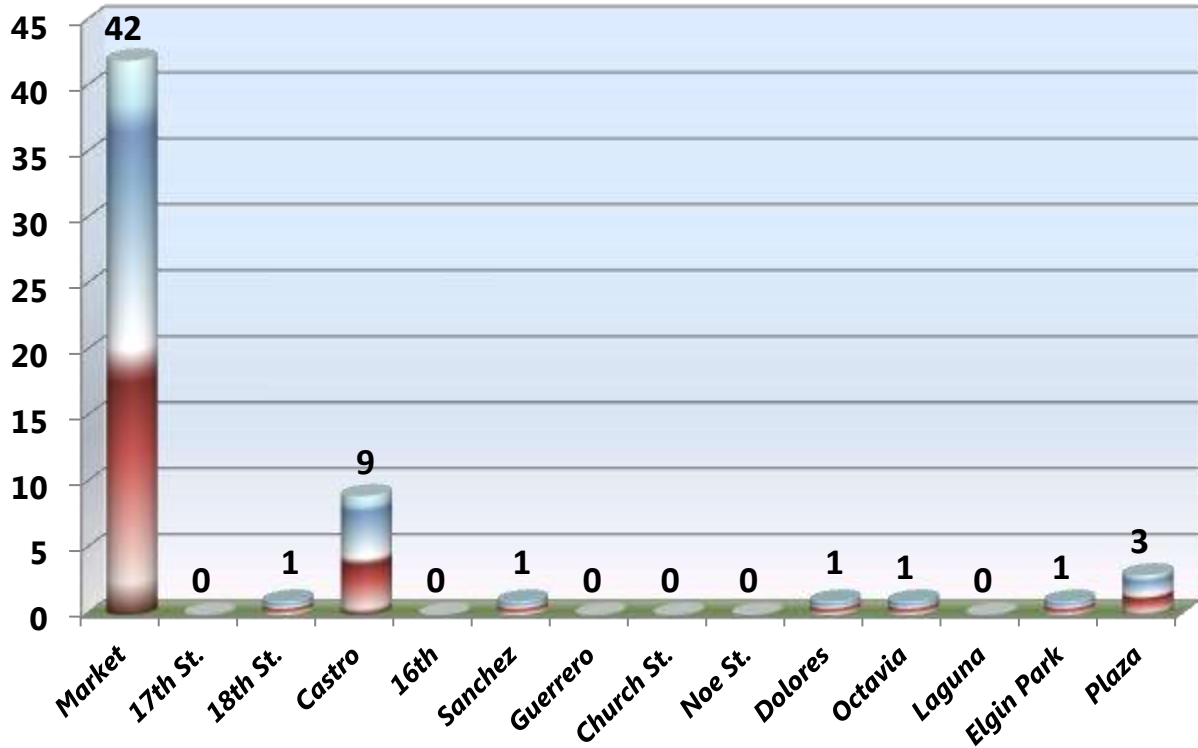
Castro: City Beautification



September 2011 Totals: 161

Graffiti Removed by Physical Address

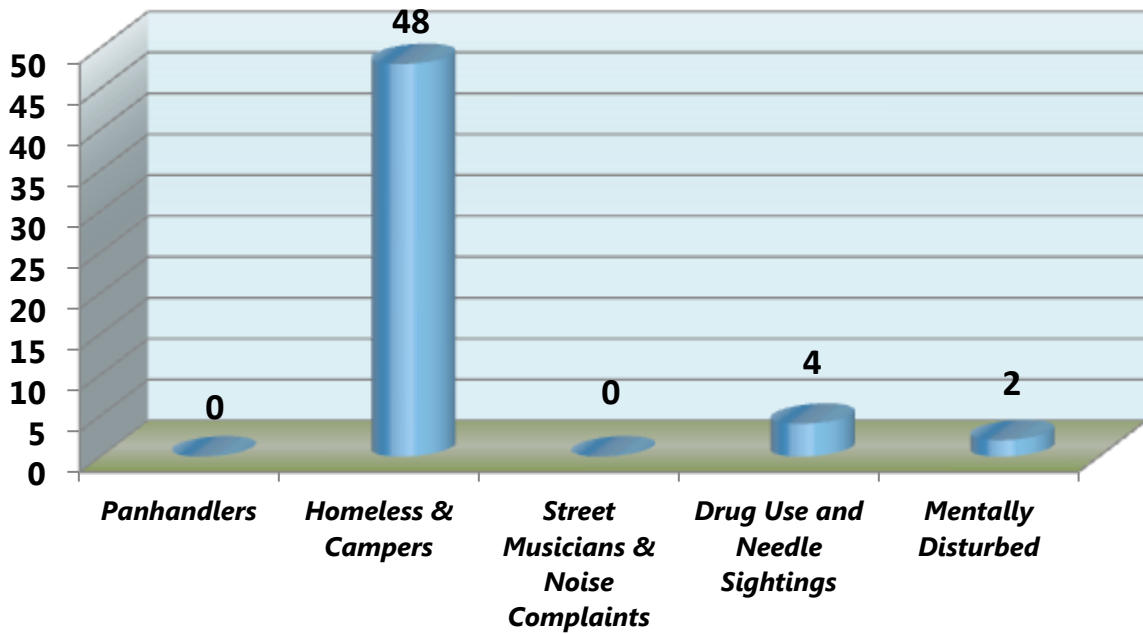
Castro : Graffiti Removed by Street



September 2011 Totals: 59

PUBLIC ASSISTANCE

Castro : Public Assistance



September 2011 Totals: 54

CONSTRUCTION & DPW ISSUES

Castro : Construction & DPW Issues



September 2011 Totals: 138

CASTRO TOTALS FOR SEPTEMBER 2011

Total Interactions : September 2011 : CASTRO

<i>City Beautification</i>	
<i>Graffiti Removal</i>	114
<i>Stickers & Flyers Removed</i>	0
<i>Overflowing Trashcans Leveled</i>	2
<i>Repainted Public Property</i>	1
<i>Landscaping</i>	4
<i>Sweep Requests & Debris Removal</i>	18
<i>Scrub Requests</i>	22
TOTALS	161
<i>Public Assistance</i>	
<i>Homeless and Campers</i>	48
<i>Drug use and Needle sightings</i>	4
TOTALS	52
<i>Construction and DPW Issues</i>	
<i>311 Called</i>	21
<i>Shopping Carts</i>	0
<i>Illegal Dumping</i>	92
<i>Safety Hazards & Extreme Vandalism</i>	2
<i>Construction</i>	0
<i>Cardboard & Pallets</i>	23
TOTALS	138
<i>Emergency and Non- Emergency</i>	
<i>Non Emergency called</i>	2
TOTALS	2

Grand Totals : **353**

Castro September 2011 Report

Beautification Photos



September 5, 2011: 511 Castro St. Trash removal completed



September 6, 2011: 491 Castro St. Scrub around the city trashcan completed



September 6, 2011: 2337 Market St. Scrub around the city trashcan completed

Castro September 2011 Report



September 11, 2011: 3987 17th St. Trash removed



September 12, 2011: 2295 Market St. Scrub around city trashcan completed



September 12, 2011: 501 Castro St. Scrub around the city trashcan completed

Castro September 2011 Report



September 12, 2011: Jan Warner Plaza, scrub within the bus shelter completed



September 12, 2011: Jane Warner Plaza near bus shelter, scrub around city trashcan completed



September 12, 2011: Jane Warner Plaza, scrub around the city trashcan completed

Castro September 2011 Report



September 13, 2011: 2367 Market St. Scrub request completed



September 5, 2011: 200 Guerrero St. Weeds removed



September 13, 2011: 200 Duboce St. Weed removal completed

Castro September 2011 Report

Graffiti, Stickers and Flyers removed or painted



September 1, 2011: Harvey Milk Plaza, Graffiti Removed

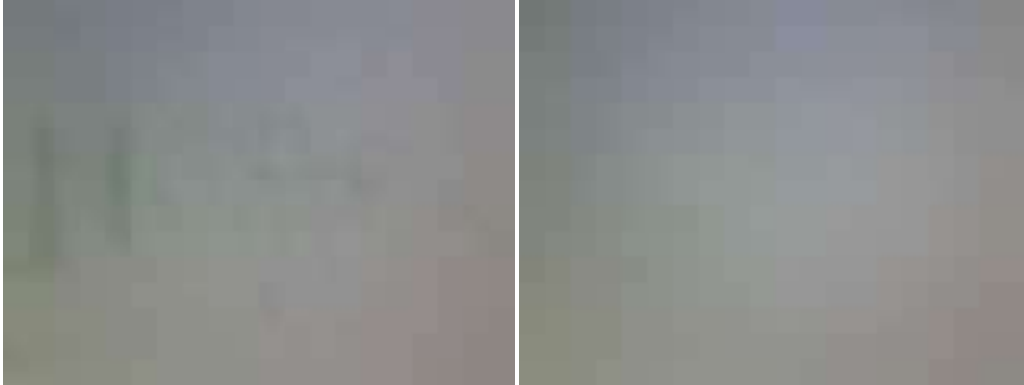


September 1, 2011: Harvey Milk Plaza, Graffiti Removed



September 1, 2011: 2001 Market St. Graffiti Removed

Castro September 2011 Report



September 2, 2011: 400 Castro St. Graffiti Removed



September 2, 2011: 469 Castro St. Graffiti Removed



September 2, 2011: 2300 Market St. Graffiti Removed

Castro September 2011 Report



September 2, 2011: 1965 Market St. Graffiti Removed



September 4, 2011: 2301 Market St. Graffiti Removed

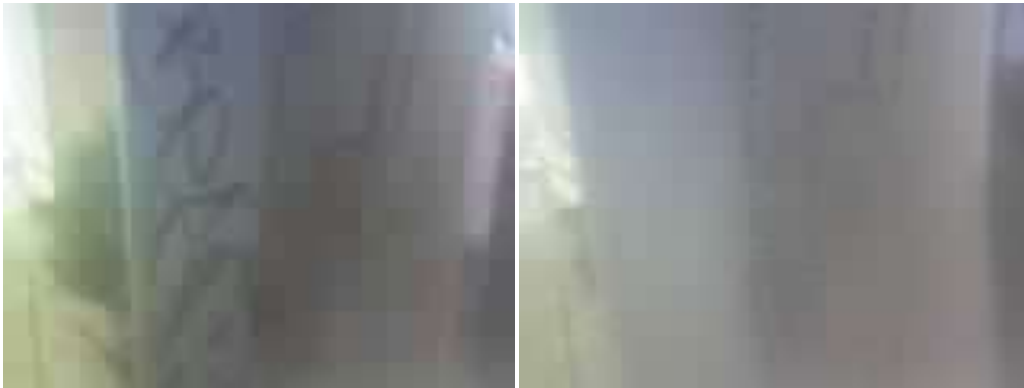


September 5, 2011: 2301 Market St. Graffiti Removed

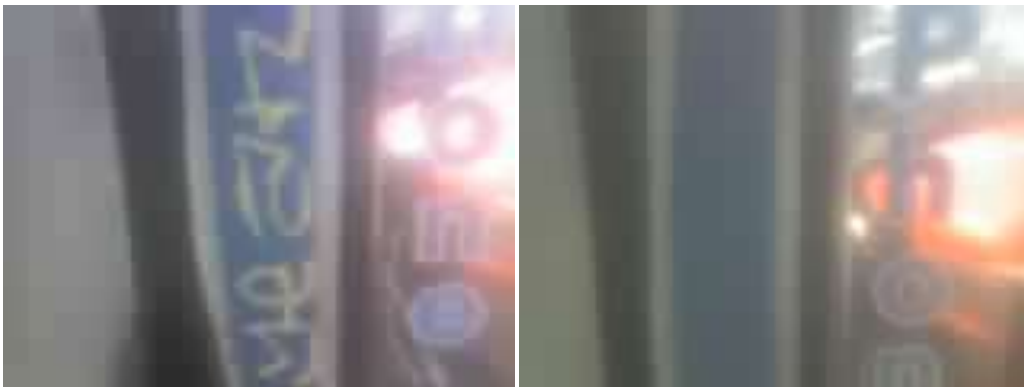
Castro September 2011 Report



September 5, 2011: 1800 Octavia St. Graffiti Removed



September 6, 2011: 2370 Market St. Graffiti Removed



September 6, 2011: 2145 Market St. Graffiti Removed

Castro September 2011 Report



September 6, 2011: 2121 Market St. Graffiti Removed



September 6, 2011: 1967 Market St. Graffiti Removed



September 6, 2011: 499 Castro St. Graffiti Removed

Castro September 2011 Report



September 6, 2011: 499 Castro (18th St) Graffiti Removed



September 6, 2011: Jane Warner Plaza, Graffiti Removed

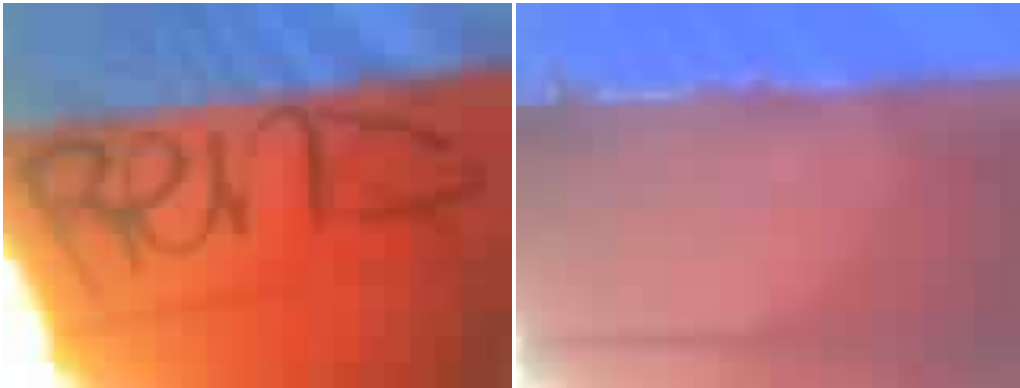


September 6, 2011: 1903 Market St. Graffiti Removed

Castro September 2011 Report



September 7, 2011: 1903 Market St. Graffiti Removed



September 8, 2011: 590 Castro St. Graffiti Removed



September 8, 2011: Corner of Castro & 18th St. Graffiti Removed

Castro September 2011 Report



September 8, 2011: 1800 Market St. Graffiti Removed



September 8, 2011: 1920 Market St. Graffiti Removed



September 9, 2011: 2125 Market St. Graffiti Removed

Castro September 2011 Report



September 9, 2011: 4064 18th St. Graffiti Removed



September 11: 2011: 1939 Market St. Graffiti Removed



September 11: 2011: 133 Elgin Park, Graffiti Removed

Castro September 2011 Report



September 12: 2011: 1967 Market St. Graffiti Removed



September 12: 2011: 1800 Market St. Graffiti Removed



September 13, 2011: 2195 Market St. Graffiti Removed

Castro September 2011 Report



September 13, 2011: 2101 Market St. Graffiti Removed



September 13, 2011: 1841 Market St. Graffiti Removed



September 14, 2011: 2001 Market St. Graffiti Removed

Castro September 2011 Report



September 15, 2011: 1900 Market St. Graffiti Removed



September 15, 2011: 1800 Market St. Graffiti Removed



September 15, 2011: Corner of Castro & 18th St. St. Graffiti Removed

Castro September 2011 Report



September 18, 2011: 2160 Market St. Graffiti Removed



September 18, 2011: 1920 Market St. Graffiti Removed



September 19, 2011: 2304 Market St. Graffiti Removed

Castro September 2011 Report



September 19, 2011: 2223 Market St. Graffiti Removed



September 19, 2011: 2073 Market St. Graffiti Removed

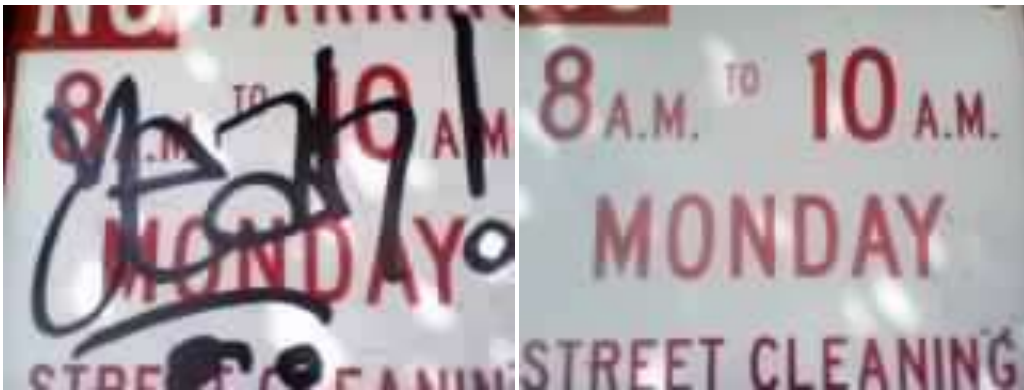


September 20, 2011: 1975 Market St. Graffiti Removed

Castro September 2011 Report



September 20, 2011: 2100 Market St. Graffiti Removed



September 21, 2011: 2001 Market St. Graffiti Removed



September 21, 2011: 1939 Market St. Graffiti Removed, Repaint needed

Castro September 2011 Report



September 22, 2011: 2095 Market St. Graffiti Removed, Repaint needed



September 23, 2011: 2330 Market St. Graffiti Removed



September 23, 2011: 592 Castro St. Graffiti Removed

Castro September 2011 Report



September 24, 2011: 495 Castro St. Graffiti Removed



September 25, 2011: 1939 Market St. Graffiti Removed



September 26, 2011: 153 Sanchez St. Graffiti Removed

Castro September 2011 Report



September 26, 2011: 2001 Dolores St. Graffiti Removed



September 26, 2011: 1906 Market St. Graffiti Removed



September 28, 2011: 2300 Market St. Graffiti Removed

Castro September 2011 Report



September 28, 2011: 2256 Market St. Graffiti Removed



September 28, 2011: 2073 Market St. Graffiti Removed



September 29, 2011: 1920 Market St. Graffiti Removed

Castro September 2011 Report



September 29, 2011: 1800 Market St. Graffiti Removed



September 30, 2011: 2189 Market St. Graffiti Removed

Illegal Dumping Photos



September 1, 2011: Elgin Park, Illegally dumped television & other items



September 1, 2011: 2264 Market St. Illegally dumped wooden pallets



September 2, 2011: 1967 Market St. Illegally dumped mattress

Castro September 2011 Report



September 2, 2011: 2057 Market St. Illegally dumped chair



September 2, 2011: 2099 Market St. Illegally dumped cardboard



September 2, 2011: 2262 Market St. Illegally dumped wooden pallets

Castro September 2011 Report



September 4, 2011: 215 Church St. Illegally dumped cardboard



September 4, 2011: 1884 Market St. Illegally dumped cardboard & trash bag



September 4, 2011: 2001 Market St. Illegally dumped television & cardboard

Castro September 2011 Report



September 5, 2011: 2262 Market St. Illegally dumped cardboard



September 6, 2011: 400 Castro St. Illegally dumped cardboard & other items



September 9, 2011: 2099 Market St. Illegally dumped cardboard

Castro September 2011 Report



September 9, 2011: 1975 Market St. Illegally dumped baby stroller



September 10, 2011: 2264 Market St. Illegally dumped mattress



September 10, 2011: 400 Castro St. Illegally dumped chair

Castro September 2011 Report



September 11, 2011: 2001 Market St. Illegally dumped plastic bin



September 11, 2011: 133 Elgin Park, illegally dumped couch



September 12, 2011: 298 Church St. Illegally dumped boxes with other items inside

Castro September 2011 Report



September 13, 2011: 2201 Market St. Illegally dumped television



September 13, 2011: 2175 Market St. Illegally dumped mattress



September 14, 2011: 133 Elgin Park, illegally dumped couch & other items

Castro September 2011 Report



September 14, 2011: Jane Warner Plaza, illegally dumped office chair & other items



September 16, 2011: 2079 Market St. illegally dumped furniture



September 16, 2011: 2160 Market St. Illegally dumped television

Castro September 2011 Report



September 19, 2011: 450 Castro St. Illegally dumped furniture & other items



September 19, 2011: 2001 Market St. Illegally dumped chair



September 19, 2011: 270 Noe St. Illegally dumped mattress & other items

Castro September 2011 Report



September 20, 2011: 133 Elgin Park, illegally dumped item



September 21, 2011: 288 Noe St. Illegally dumped baby stroller



September 23, 2011: 2099 Market St. Illegally dumped cardboard & trash bag

Castro September 2011 Report



September 24, 2011: 2233 Market St. Illegally dumped trash bags



September 29, 2011: 133 Elgin Park, Illegally dumped items



September 30, 2011: 2099 Market St. Illegally dumped cardboard

Castro September 2011 Report

Transient Activity



September 3, 2011: 284 Noe St. Camper sighted



September 4, 2011: 30 Pearl St. Camper sighted & advised to move along



September 7, 2011: 474 Castro St. Needle sighted

Castro September 2011 Report



September 7, 2011: 1900 Market St. Camper sighted



September 8, 2011: 2001 Market St. Camper sighted



September 8, 2011: Corner of Elgin Park & Market St. Camper sighted

Castro September 2011 Report



September 9, 2011: 2110 Market St. Camper sighted



September 9, 2011: 2375 Market St. Camper belongings left behind



September 9, 2011: 518 Castro St. Camper sighted

Castro September 2011 Report



September 9, 2011: Harvey Milk Plaza, camper sighted



September 10, 2011: 2200 15th St. Camper sighted



September 10, 2011: Corner of Sanchez & Market St. Camper sighted

Castro September 2011 Report



September 12, 2011: Harvey Milk Plaza, campers sighted



September 14, 2011: 2001 Market St. Camper sighted



September 15, 2011: 1975 Market St. Abandoned homeless belongings

Castro September 2011 Report



September 15, 2011: Harvey Milk Plaza



September 16, 2011: 2200 15th St. Camper sighted



September 18, 2011: 2339 Market St. Camper sighted

Castro September 2011 Report



September 20, 2011: 474 Castro St. Cardboard & trash left behind by a 914, removal completed



September 21, 2011: 298 Church St. Camper sighted



September 22, 2011: Corner of Church & Market St. Needles sighted

Castro September 2011 Report



September 23, 2011: 3600 16th St. Camper sighted



3600 16th St. Camper sighted



***September 24, 2011: 3985 17th St. Newspapers used for bedding left behind by a 914,
removal completed***

Castro September 2011 Report



September 27, 2011: 2100 Market St. Camper sighted



September 28, 2011: 2001 Market St. Camper sighted



September 29, 2011: 499 Castro St. Camper sighted

Castro September 2011 Report



September 30, 2011: 2100 Market St. Camper sighted

Castro September 2011 Report

September 2011 DAR

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/02/2011 11:42	Other - 376 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped paint cans.
08/02/2011 11:42	Other - 2001 14th St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress.
09/01/2011 11:26	Other - Harvey Milk Plaza	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
09/01/2011 11:26	Other - 2001 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
09/01/2011 11:26	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	Illegally dumped television & other object.
09/01/2011 11:26	Other - 2264 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped broken wooden pallet.
09/02/2011 11:26	Other - 400 Castro St.	Clean - Graffiti	On the wall, green graffiti removed.
09/02/2011 11:26	Other - 469 Castro St.	Clean - Graffiti	On the handrail, white graffiti removed.
09/02/2011 11:26	Other - 2300 Market St.	Clean - Graffiti - Trashcan - City	On the city trashcan, white graffiti removed.
09/02/2011 11:26	Other - 1965 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
09/02/2011 11:26	Other - 1967 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress.
09/02/2011 11:26	Other - 2057 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped chair.
09/02/2011 14:47	Other - BioScripPharmacy - 2262 Market Street	Clean - Illegal Dumping	Wooden pallet. 311 service request #953695 Additional Information: Complete. Confirmed by 311.
09/02/2011 15:46	Other - Kinko's - 1967 Market Street	Clean - Illegal Dumping	Mattress. 311 service request #953956 Additional Information: Complete. Confirmed by 311.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/03/2011 09:52	Other - 284 Noe St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/03/2011 12:49	Other - 464 Castro Street	Clean - Illegal Dumping	TV. 311 service request #954228 Additional Information: Complete. Confirmed by 311.
09/03/2011 12:49	Other - 464 Castro Street	Clean - Illegal Dumping	TV. 311 service request #954228 Additional Information: Complete. Confirmed by 311.
09/04/2011 09:52	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard. Additional Information: Actual date was September 2nd & correct address was 2099 Market St.
09/04/2011 09:52	Other - 2001 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden crate. Additional Information: Actual date was September 2nd. Address, 2099 Market St. Actual date was September 2nd & correct address was 2262 Market St.
09/04/2011 09:52	Other - 215 Church St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
09/04/2011 09:52	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard & trash bag.
09/04/2011 09:52	Other - 2001 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped television & cardboard.
09/04/2011 09:52	Other - 30 Pearl St.	Safety - 914 - Sleeper / Camper - Abated	ABA.
09/04/2011 11:26	Other - 2301 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
09/05/2011 09:52	Other - 2262 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
09/05/2011 09:52	Other - 200 Guererro St.	Landscaping - Weed - Needs to be Removed	Weed removal completed.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/05/2011 09:52	Other - 511 Castro St.	Clean - Garbage Pick-Up Request - Sidewalk	Large amount of newspapers scattered, removal completed.
09/05/2011 11:26	Other - 2301 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
09/05/2011 11:26	Other - 1800 Octavia St.	Clean - Graffiti	On the green box, black graffiti removed.
09/06/2011 09:52	Other - 400 Castro St.	Clean - Illegal Dumping - Sidewalk	Various illegally dumped items & placed inside of a cardboard box.
09/06/2011 09:52	Other - 491 Castro St.	Clean - Scrub Request - Trashcan - City	Scrub around the city trashcan completed.
09/06/2011 09:52	Other - 2001 Market St.	Street FF&E - Trashcan - City - Broken	City trashcan door broken.
09/06/2011 09:52	Other - 2337 Market St.	Clean - Scrub Request - Trashcan - City	Scrub around city trashcan completed.
09/06/2011 11:26	Other - 2370 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
09/06/2011 11:26	Other - 2145 Market St.	Clean - Graffiti - Payphone	On the phone booth, yellow graffiti removed.
09/06/2011 11:26	Other - 2121 Market St.	Clean - Graffiti - Parking Meter	On the parking meter, white graffiti removed.
09/06/2011 11:26	Other - 1967 Market St.	Clean - Graffiti	On the white box, black graffiti removed.
09/06/2011 11:26	Other - 499 Castro St.	Clean - Graffiti	On the wall, white graffiti removed.
09/06/2011 11:26	Other - 499 Castro (18th St)	Clean - Graffiti	On the wall, white graffiti removed.
09/06/2011 11:26	Other - Jane Warner Plaza	Clean - Graffiti	On the wall, light blue graffiti removed.
09/06/2011 11:26	Other - 1903 Market St.	Clean - Graffiti	On the pole, white graffiti removed.
09/06/2011 12:15	Other - Twin Peaks Tavern - 401 Castro Street	Clean - Scrub Request - Trashcan - City	Coffee spill. Dispatched Jose. Additional Information: Jose completed scrub around the city trashcan.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/06/2011 15:19	Other - 2090 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags
09/06/2011 16:42	Other - 2237 Market Street	Street FF&E - Trashcan - City	Missing liner. 311 service request #956815 Additional Information: Complete. Confirmed by 311.
09/07/2011 11:30	Other - 1903 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
09/07/2011 11:30	Other - 474 Castro St.	Safety - Needle Sighting	Needle sighted.
09/07/2011 11:30	Other - 1900 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/08/2011 11:30	Other - 590 Castro St.	Clean - Graffiti	On the wall, black graffiti removed.
09/08/2011 11:30	Other - 1800 Market St.	Clean - Graffiti	On the green box, white graffiti removed.
09/08/2011 11:30	Other - 1920 Market St.	Clean - Graffiti	On the street cleaning sign, black graffiti removed.
09/08/2011 11:30	Other - 2001 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/08/2011 11:30	Other - Corner of Elgin Park & Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/09/2011 11:30	Other - 2125 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
09/09/2011 11:30	Other - 4064 18th St.	Clean - Graffiti	On the wall, white graffiti removed.
09/09/2011 11:30	Other - 2099 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
09/09/2011 11:30	Other - 2110 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/09/2011 11:30	Other - 2375 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Cardboard & homeless belongings left behind.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/09/2011 11:30	Other - 518 Castro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/09/2011 11:30	Other - Harvey Milk Plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
09/09/2011 11:30	Other - Jane Warner Plaza	Safety - 594 - Vandalism	Broken tables.
09/09/2011 14:53	Other - Laticia's Restaurant - 2200 Market Street	Safety - 914 - Sleeper / Camper	914 in gray sleeping bag on the 15th Street side. Contacted non-emergency.
09/09/2011 17:34	Other - vacant - was Gap - 1975 Market Street	Clean - Illegal Dumping	Baby stroller. 311 service request #959263 Additional Information: Complete. Confirmed by 311.
09/10/2011 11:30	Other - 2264 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress.
09/10/2011 11:30	Other - 400 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped chair.
09/10/2011 11:30	Other - 2200 15th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/10/2011 11:30	Other - Corner of Sanchez & Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/10/2011 17:14	Other - 2200 Market Street	Clean - Illegal Dumping	Garbage bag. 311 service request #959784 Additional Information: Complete. Confirmed by 311.
09/11/2011 10:33	Other - Harvey Milk Plaza	Events - Festival	9/11 memorial celebration.
09/11/2011 11:30	Other - 1939 Market St.	Clean - Graffiti	On the green box, light blue graffiti removed.
09/11/2011 11:30	Other - 133 Elgin Park	Clean - Graffiti	On the wall, white graffiti removed.
09/11/2011 11:30	Other - 3987 17th St.	Clean - Overflowing Trashcan	Topped off city trashcan.
09/11/2011 14:04	Address - Pottery Barn - 2390 Market Street	Clean - Garbage Pick-Up Request - Building	Isaac called in 2 large black bags at Pottery Barn. Made a 311 request. Service request #960046. Additional Information: Complete. Confirmed by 311.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/11/2011 14:04	Address - Enterprise Rent- a-Car - 2001 Market Street	Clean - Garbage Pick-Up Request - Building	Isaac called in a box with plastics inside of it. Made a 311 request. Service request #960059. Additional Information: Complete. Confirmed by 311.
09/11/2011 15:58	Other - 1974 Market St.	Clean - Illegal Dumping - Sidewalk	Covers & a mattress. 311 was contacted, Service Request #960092. Additional Information: Complete. Confirmed by 311.
09/11/2011 15:58	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	Small couch. 311 was contacted, service Request #960089 Additional Information: Complete. Confirmed by 311.
09/12/2011 09:45	Other - Corner of 16th & Market St.	Clean - Scrub Request - Trashcan	Spill around business trash bins, removal completed.
09/12/2011 09:45	Other - 298 Church St	Clean - Garbage Pick-Up Request - Building	9 garbage-filled cardboard boxes reported at 298 Church. Made a 311 request. Service request #960817. Additional Information: Complete. Confirmed by 311.
09/12/2011 11:30	Other - 1967 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
09/12/2011 11:30	Other - 1800 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
09/12/2011 11:30	Other - Harvey Milk Plaza	Safety - 914 - Sleeper / Camper	Campers sighted.
09/12/2011 11:30	Other - 2295 Market St.	Clean - Scrub Request - Trashcan - City	Scrub around the city trashcan completed.
09/12/2011 11:30	Other - 501 Castro St.	Clean - Scrub Request - Trashcan - City	Scrub around the city trashcan completed.
09/12/2011 11:30	Other - Jane Warner Plaza	Clean - Scrub Request - Sidewalk	Scrub within bus stop station completed.
09/12/2011 11:30	Other - Jane Warner Plaza	Clean - Scrub Request - Trashcan - City	Scrub around city trashcan near bus station completed.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/12/2011 11:30	Other - Jane Warner Plaza	Clean - Scrub Request - Trashcan - City	Scrub around city trashcan completed.
09/13/2011 09:57	Other - Nutri-Sport - 2275 Market Street	Clean - Scrub Request	Chocolate cake stain on the sidewalk. Dispatched Gonzalo. Additional Information: Completed by Gonzalo.
09/13/2011 10:33	Other - 2195 Market St.	Clean - Graffiti	On the fire hydrant, white graffiti removed.
09/13/2011 10:33	Other - 2101 Market St.	Clean - Graffiti	On the planter, white graffiti removed.
09/13/2011 10:33	Other - 1841 Market St.	Clean - Graffiti	On the pole, black graffiti removed.
09/13/2011 10:33	Other - 2201 Market St.	Clean - Illegal Dumping	Illegally dumped television.
09/13/2011 10:33	Other - 2175 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress.
09/13/2011 10:33	Other - 133 Elgin Park St.	Clean - Illegal Dumping	Illegally dumped couch & other items.
09/13/2011 10:33	Other - 2367 Market St.	Clean - Scrub Request - Sidewalk	Scrub request completed.
09/13/2011 12:02	Other - Market Street 76 - 2175 Market Street	Clean - Illegal Dumping	Sleeping bag. 311 service request #961412 Additional Information: Complete. Confirmed by 311.
09/13/2011 17:26	Other - Harvey Milk Plaza	Clean - Graffiti	On the wall, black graffiti removed.
09/14/2011 10:33	Other - 2001 Market St.	Clean - Graffiti	On the street cleaning sign, blue graffiti removed.
09/14/2011 10:33	Other - Jane Warner Plaza	Clean - Illegal Dumping - Sidewalk	Illegally dumped office chair & other items.
09/14/2011 10:33	Other - 2001 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/14/2011 14:47	Other - 133 Elgin Park	Clean - Illegal Dumping	1 sofa and 1 table. 311 service request #962350 Additional Information: Complete. Confirmed by 311.
09/15/2011 10:33	Other - 1900 Market St.	Clean - Graffiti - Pole	On the pole, pink graffiti removed.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/15/2011 10:33	Other - 1800 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
09/15/2011 10:33	Other - 1975 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Abandoned homeless belongings.
09/15/2011 10:33	Other - Harvey Milk plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
09/16/2011 10:33	Other - 2079 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
09/16/2011 10:33	Other - 2160 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped television.
09/16/2011 10:33	Other - 2200 15th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/16/2011 14:46	Other - Twin Peaks Hotel - 2160 Market Street	Clean - Illegal Dumping	Small TV. 311 service request #963880 Additional Information: Complete. Confirmed by 311.
09/18/2011 10:33	Other - 2160 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
09/18/2011 10:33	Other - 1920 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, pink graffiti removed.
09/18/2011 10:33	Other - 2339 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/18/2011 10:33	Other - 200 Duboce St.	Landscaping - Weed - Needs to be Removed	Weed removal completed.
09/18/2011 11:40	Other - Along Castro Street	Events - Festival	Leather walk festival.
09/18/2011 18:13	Address - Wild Card - 3989 17th Street	Safety - 601 - Trespasser / Loitering	Group of individuals smoking marijuana outside of business sitting area. Castro CBD 10B officer was dispatched. John Parr's contact number 415-626-4449. John was informed by dispatch that the officer was on his way. He was very pleased.
09/19/2011 10:33	Other - 2304 Market St.	Clean - Graffiti	The wall, white graffiti removed.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/19/2011 10:33	Other - 2223 Market St.	Clean - Graffiti - Pole	The pole, white graffiti removed.
09/19/2011 10:33	Other - 2073 Market St.	Clean - Graffiti	The planter box, black graffiti removed.
09/19/2011 11:47	Other - 270 Noe St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress & other items.
09/19/2011 11:47	Other - 444 Castro St.	Clean - Garbage Pick-Up Request - Sidewalk	Trash scattered along the sidewalk, removal completed.
09/19/2011 11:47	Other - 450 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture & other items.
09/19/2011 11:47	Other - 2001 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped chair.
09/19/2011 12:57	Address - Enterprise Rent- a-Car - 2001 Market Street	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden chair. 311 was contacted, Service Request #965317. Additional Information: Complete. Confirmed by 311. Complete. Confirmed by 311.
09/20/2011 10:33	Other - 1975 Market St.	Clean - Graffiti	On the wall, purple graffiti removed.
09/20/2011 10:33	Other - 2100 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
09/20/2011 11:47	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	Illegally dumped item.
09/20/2011 11:47	Other - 474 Castro St.	Clean - Garbage Pick-Up Request - Sidewalk	Cardboard used for bedding & trash left behind by a 914, removal completed.
09/20/2011 16:23	Other - 133 Elgin Park	Clean - Illegal Dumping	Bookcase. 311 service request #966483 Additional Information: Complete. Confirmed by 311.
09/21/2011 10:33	Other - 2001 Market St.	Clean - Graffiti	On the street cleaning sign, black graffiti removed.
09/21/2011 10:33	Other - 1939 Market St.	Clean - Graffiti - Mailbox	On the mailbox, white graffiti removed.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/21/2011 11:47	Other - 288 Noe St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped baby walker.
09/21/2011 11:47	Other - 298 Church St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/22/2011 11:04	Other - 2095 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
09/22/2011 11:40	Other - Corner of Church & Market St.	Safety - Needle Sighting	Needles sighted.
09/23/2011 11:04	Other - 2330 Market St.	Clean - Graffiti	On the no parking sign, black graffiti removed.
09/23/2011 11:04	Other - 592 Castro St.	Clean - Graffiti	On the wall, white graffiti removed.
09/23/2011 11:40	Other - 3600 16th St	Safety - 914 - Sleeper / Camper	Camper sighted.
09/23/2011 11:40	Other - 3600 16th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
09/23/2011 11:47	Other - 2099 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bag & cardboard.
09/23/2011 14:10	Address - CiTiApartments - 2099 Market Street	Clean - Illegal Dumping	Isaac reported an empty bucket at 2099 Market St. Contacted 311. Service request #968620.
09/23/2011 14:10	Address - Peacock Music - 2200 15th Street	Safety - 914 - Sleeper / Camper - Non-Emergency	Brian reported a 914 at 2200 15th St by Latisha's Restaurant. Contacted non-emergency.
09/24/2011 11:40	Other - 3985 17th St.	Clean - Garbage Pick-Up Request - Sidewalk	Large amount of newspapers used for bedding left behind by a 914, removal completed.
09/24/2011 11:47	Other - 495 Castro St.	Clean - Graffiti - Trashcan - City	On the city trashcan, white graffiti removed.
09/24/2011 11:47	Other - 2233 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/24/2011 15:09	Address - One Hour Martinizing - 2233 Market Street	Clean - Illegal Dumping - Sidewalk	3 illegally dumped large trash bags. 311 was contacted, Service Request #969274. Additional Information: Complete. Confirmed by 311.
09/25/2011 20:17	Other - 1939 Market St	Clean - Graffiti - Mailbox	White graffiti removed from mailbox.
09/26/2011 19:18	Other - 1906 Market	Clean - Graffiti - Building	Graffiti removed from building.
09/26/2011 20:21	Other - 153 Sanchez	Clean - Graffiti - Green Box	Silver graffiti removed from mailbox.
09/26/2011 20:24	Other - 2001 Dolores	Clean - Graffiti - Mailbox	Graffiti painted over mailbox.
09/27/2011 15:29	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	Illegally dumped metal door, 311 was contacted. Service Request #97489.
09/27/2011 19:18	Other - 2100 Market	Safety - 914 - Sleeper / Camper - Citations	914 cited for civil sidewalk ordinance violation.
09/28/2011 10:06	Other - 2097 Market Street	Clean - Cardboard	Cardboard boxes. 311 service request #971752
09/28/2011 19:18	Other - 2300 Market	Clean - Graffiti - Building	Graffiti removed.
09/28/2011 19:18	Other - 2256 Market	Clean - Graffiti - Building	Graffiti removed.
09/28/2011 19:18	Other - 2073 Market	Clean - Graffiti - Business Sign	Graffiti removed.
09/28/2011 19:18	Other - 2001 Market	Safety - 914 - Sleeper / Camper - Citations	914 cited for civil sidewalk ordinance violation.
09/28/2011 19:18	Other - 2200 Market	Safety - 800 - Mentally Disturbed - Arrests	800 arrested.
09/29/2011 19:18	Other - 1920 Market	Clean - Graffiti - Building	Graffiti removed.

Castro September 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
09/29/2011 19:18	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	Illegally dumped door.
09/29/2011 19:18	Other - 499 Castro	Safety - 914 - Sleeper / Camper - Citations	914 cited for civil sidewalk ordinance violation.
09/29/2011 19:18	Other - 500 Castro	Street FF&E - Trashcan - City - Broken	Broken city trash can.
09/29/2011 19:18	Other - HM plaza	Safety - Injury - Pick- Up	Man with head injuries being whisked away in a gurney by paramedics.
09/30/2011 19:18	Other - 1800 Market	Clean - Graffiti - Building	Graffiti removed.
09/30/2011 19:18	Other - 2189 Market	Clean - Graffiti - Building	Graffiti removed.
09/30/2011 19:18	Other - 2099 Market	Clean - Illegal Dumping - Trashcan	Illegally dumped cardboard boxes.
09/30/2011 19:18	Other - 2100 Market	Safety - 914 - Sleeper / Camper - Citations	914 cited for civil sidewalk ordinance violation.