



**Castro/ Upper Market Community Benefit District**

**MAC Workers Program**

**Report for May, 2011**

**Presented by MJM Management Group**

**June 15, 2011**

# Castro May 2011 Report

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# Castro May 2011 Report

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## District Overview

With the continuation of the wet winter weather well into May, there were still many of the usual challenges of winter work in the district, with drains getting clogged with debris and the difficulty doing graffiti paint out in wet weather.

MAC workers continued graffiti work, focusing on City property and street furniture as we await property owners' permission forms for removal. They also continued to clean up after the large numbers of illegal campers throughout the district, including the removal of needles and other drug paraphernalia.

There were several big events in the district, including the large celebration and rally for Harvey Milk Day, as noted below. The district steam cleaner also finished the second round of steam cleaning for the year, just in advance of all the festivities in June that add to the district's vibrancy.



Illegal Dumping continues to be a major issue in the area, and MJM is working with DPW to find solutions that will be effective in the district. We have reached out to tie into the anti-dumping campaign started in the Southeast corner of the City. More on that effort is described below.



*5/12: 2097 Market*



*1900 Market*



*1871 Market*

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## **Meeting Updates**

### **Meeting with the Executive Director**

Bryan, the field supervisor, met with Andrea Aiello, executive director of the Castro CBD, for the monthly update and information session. The following issues were discussed;

- The board will consider whether to replace the Harvey Milk Plaza benches due to the large number of complaints about the abuse of the new benches, and their attractiveness to campers and trespassers in the plaza.
- Also, the tables and chairs in the Jane Warner Plaza may be replaced with a more durable and suitable line of furniture for the conditions.
- The issues with Graffiti on private property
- Upcoming events to plan for, including the May 19<sup>th</sup> Flower Day, the May 22<sup>nd</sup> Harvey Milk Day Celebration, the June 4<sup>th</sup> Cliff's Variety Celebration, and the June 25<sup>th</sup> and 26<sup>th</sup> Pink Saturday and Pride celebrations.

### **Meeting with Staff**

Bryan, the field supervisor, held the monthly meeting with the MAC crew in the Castro. The topics discussed were as follows;

- The scheduling for the steam cleaning in coordination with various events and how to continue improving the timing and procedures.
- The restriction of the graffiti removal on private properties and documentation to be signed on by the CBD participants. Graffiti seen but not removed is kept in a folder to be addressed later.
- The boundaries of the Castro CBD on Church St. – there have been several instances of property owners calling for service who are outside the district.
- The techniques for communication between the workers and dispatch, including Nextel, radio and e-mail to field supervisor.
- Review of raingear, and decision to purchase more.
- Reviewing of car accident witnessed at Church St. and Market, including proer protocol to handle inquires from those involved.



*May 5, 2011: Car crash: Corner of Market & Church St.*

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Though we hear that the Trader Joes is not taking the Noe and Market Street property for its use, we are still asking for help finding a new space to be used as a storage shop for the MAC workers as we are still likely to lose the current space at 281 Noe soon. The space will need to be within the Castro CBD boundaries, preferably around Church to Castro street area. Anyone with tips for such a space such a garage or storefront should contact Andrea at the Castro Board or MJM at 415.477.2600.

### Highlights

#### **May 1, 2011:**

Bryan, the field supervisor and Castro CBD manager, has requisitioned more paint from DPW for the painting of City cans, poles, boxes in the Castro. As specific colors are used for the street furniture, getting an exact match keeps the poles, hydrants and utility boxes looking better. The paint will be available in June.

#### **May 2, 2011:**

In addition to the work performed by our team, DPW also makes their rounds in the Castro, painting various fireplugs, boxes, etc. This enhances the look of the neighborhood, and when DPW workers are providing their level of service, it allows our team to focus on efforts above and beyond those levels, which makes the district look noticeably better than surrounding areas.



*DPW Crew doing hydrant paint out*

#### **May 19-24, 2011:**

We are still working with the District to get permission from property owners to remove the graffiti on private property. Until that time, we are focusing on all street furniture, as mentioned above, and will work on those buildings whose owners have returned the forms as soon as we are notified. A sampling of graffiti on personal property follows;

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*1834 Market*



*2243 Market*



*2174 Market*



*1930 Market*



*1930 Market #2*



*410 Castro*

### **May 23, 2011:**

As the wet weather lingered into May, weeds continued to be an issue in sidewalk cracks and around tree wells. Our MAC workers continued the weeding and other tree well cleaning, removing weeds, debris and, occasionally, drug paraphernalia. A sample of the work is below:



*245 Church St.*



*After*

### **May 22, 2011: Harvey Milk Day Celebration:**

There was a celebration and rally at Jane Warner Plaza to honor the slain Castro District Supervisor Harvey Milk. A very large crowd gathered to hear memories, political speeches and words from elected officials honoring Milk, who was slain in 1978. The

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event also marked the opening of Milk's former camera shop as the Harvey Milk Call Center for a suicide crisis call center serving primarily LGBTQ youth.



*Rally, celebration and speeches for Harvey Milk Day*

### **May 27, 2011:**

Our steam cleaner finished up the 2<sup>nd</sup> round of 2011 steam cleaning, and ended the six week cycle around Jane Warner Plaza and 17th St. The area should be in good shape for all the Pride festivities of June. The third round of steam cleaning for the year will commence in early July in order to provide good clean up after the month of festivities, leaving the district looking great for the high tourist season in San Francisco. The district field supervisor and senior operations manager continue to work with the CBD executive director to establish a schedule for the four yearly steam cleanings that will maximize their impact.



*Steam Cleaning at Jane Warner Plaza*

### **Notable Incidents**

#### **May 1, 2011:**

Even with the temporary restriction of removal of graffiti on those private properties for which we don't have permission forms, our team was able to address many graffiti tags on City property, including light poles, utility boxes, mail boxes and hydrants. Pictures of the MAC team's effort follow;

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**Bus stops: 1939 Market**



**After**



**Cans: 1939 Market**



**Painted**



**Poles: Elgin Park/Market St.**



**Painted**

### **May 5,2011:**

This particular graffiti tag at the Eastern end of the CBD district at Elgin Park and Octavia was an everyday occurrence in May. The same tag was in the same place. The MAC workers painted it over several times, and finally their persistence paid off, as they have stopped seeing the tag:



**133 Elgin Park/Market**



**Painted**

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## May 5-12, 2011:

In a trend seen throughout the City, Illegal dumping has become an increasing problem in the Castro District. As shown in the photos below, many household items, trash and shipping debris have ended up on the area's sidewalks. MJM has reached out to DPW, who have started a campaign to help end the dumping focusing on the Southeast Corner of the City. Management has been in conversation with the campaign's manager, and we are hoping to meet with DPW to see how we can assist in expanding this campaign to other areas of the City, including the Castro District. Despite the increase, our team continues to note any illegal dumping, clean up what they are able, and report these items to the City's 311 line for pick-up within 72 hours. At any time that we can stress the need for faster service with 311, we do.



*5/9: 2134 Market*



*1884 Market*



*5/10: 2312 Market*



*575 Castro*



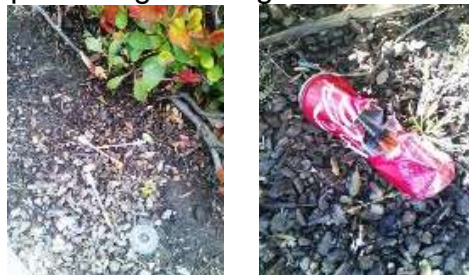
*5/11: 2235 Market*



*2264 Market*

## May 14-22 2011:

In May, MAC workers found many syringes and other drug paraphernalia around the Safeway area of the Castro CBD. MAC workers used safety protocols learned in our company trainings to remove the needles and other items. We stress the importance of both personal safety and of protecting the neighborhood from accidental needle sticks.



*Needles and other drug related devices*

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## May 18-23, 2011:

The transient population continues to be a huge issue in the Castro. MAC workers have documented many instances of camping, trespassing and camping debris left behind. We do clean up any camping sites that we see, and contact the City to do the appropriate outreach. Below are some of the instances reported in May.



**Castro Theatre**



**Collingwood St. at EVRC**



**286 Noe St.**



**2390 Market**



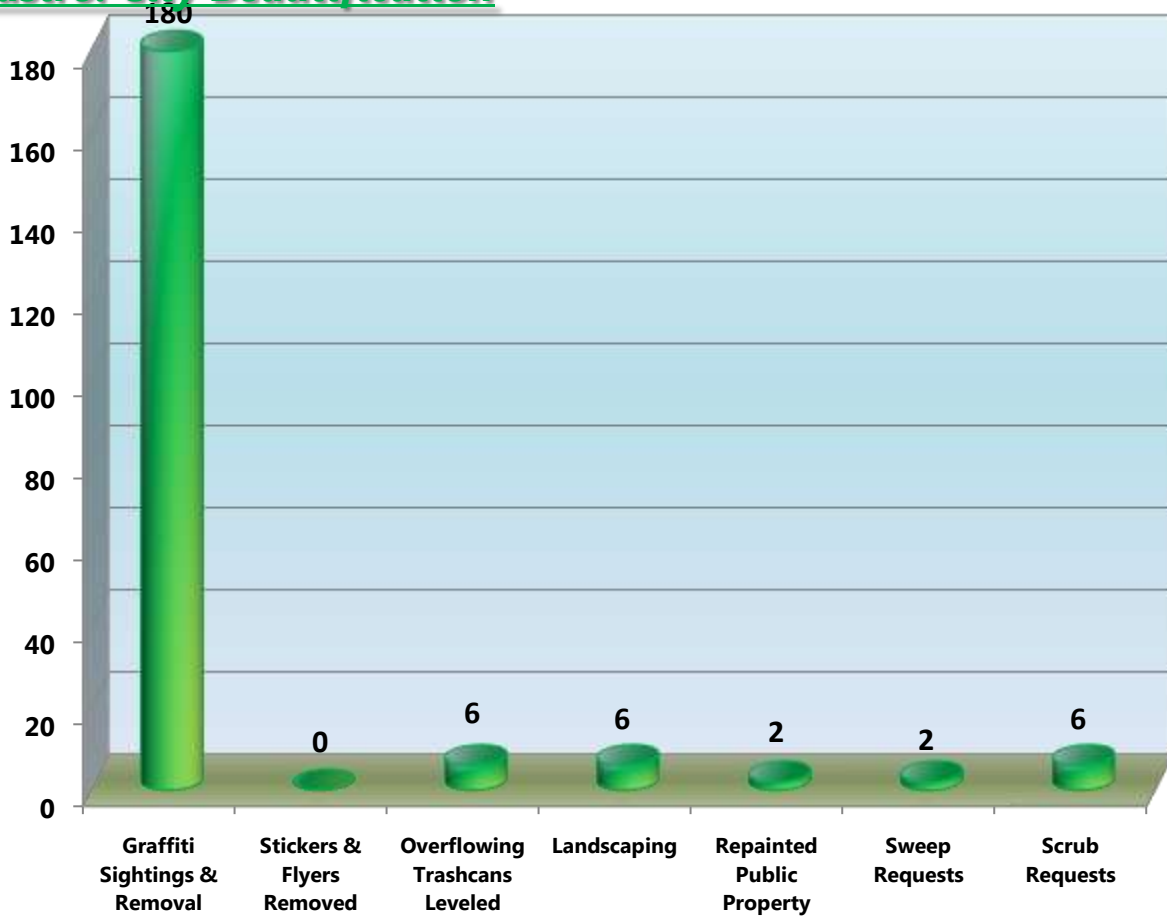
**2233 Market**



**498 Castro**

**CITY BEAUTIFICATION**

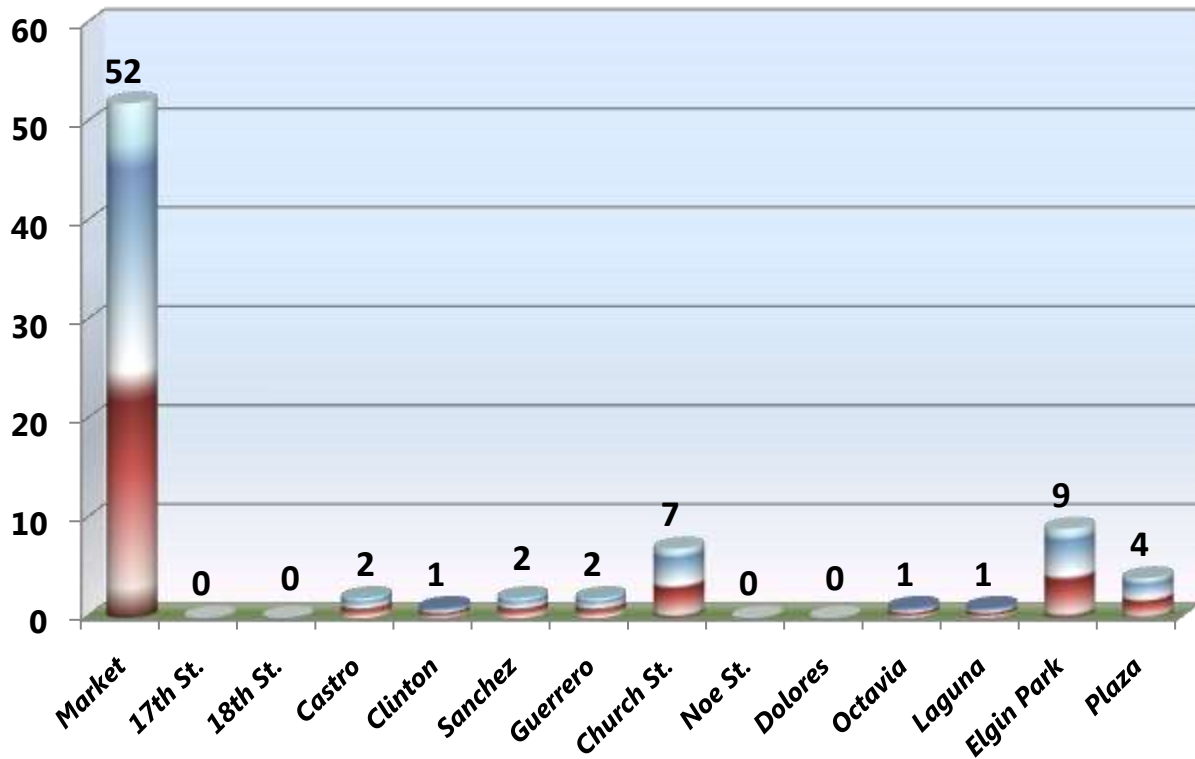
**Castro: City Beautification**



***May 2011 Totals: 202***

*Graffiti Removed by Physical Address*

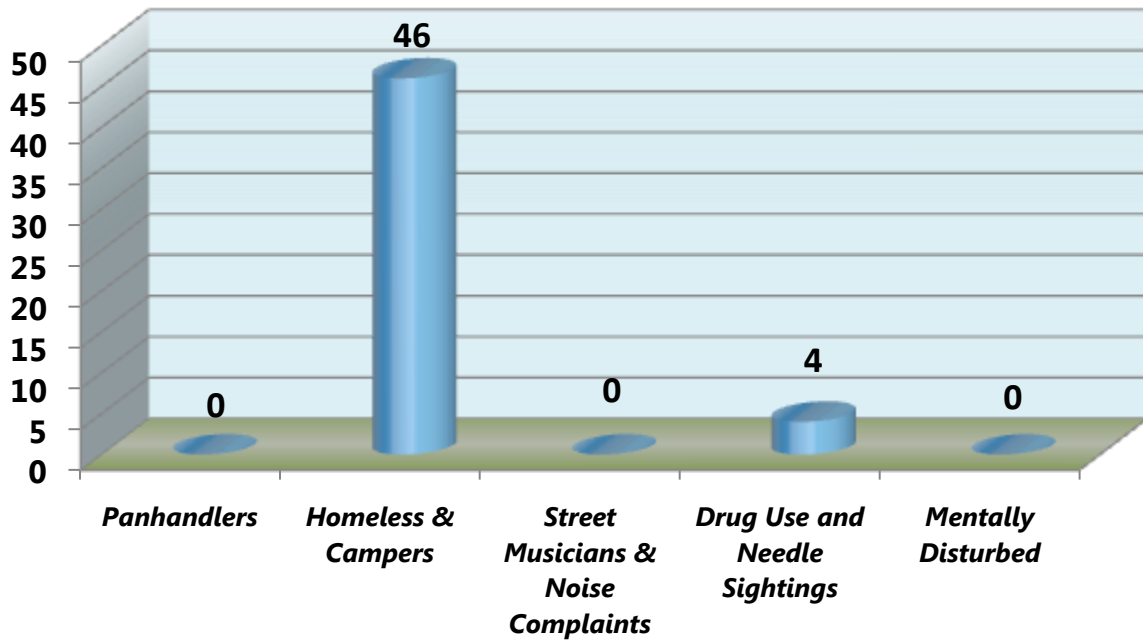
**Castro : Graffiti Removed by Street**



**May 2011 Totals: 81**

**PUBLIC ASSISTANCE**

**Castro : Public Assistance**



**May 2011 Totals: 50**

***CONSTRUCTION & DPW ISSUES***

**Castro : Construction & DPW Issues**



**May 2011 Totals: 143**

**CASTRO TOTALS FOR MAY 2011**

***Total Interactions : May 2011 : CASTRO***

<i>City Beautification</i>	
<i>Graffiti Removal</i>	<b>180</b>
<i>Stickers &amp; Flyers Removed</i>	<b>0</b>
<i>Overflowing Trashcans Leveled</i>	<b>6</b>
<i>Repainted Public Property</i>	<b>2</b>
<i>Landscaping</i>	<b>6</b>
<i>Sweep Requests &amp; Debris Removal</i>	<b>2</b>
<i>Scrub Requests</i>	<b>6</b>
<b>TOTALS</b>	<b>202</b>
<i>Public Assistance</i>	
<i>Homeless and Campers</i>	<b>46</b>
<i>Drug use and Needle sightings</i>	<b>4</b>
<b>TOTALS</b>	<b>50</b>
<i>Construction and DPW Issues</i>	
<i>311 Called</i>	<b>18</b>
<i>Shopping Carts</i>	<b>2</b>
<i>Illegal Dumping</i>	<b>110</b>
<i>Safety Hazards &amp; Extreme Vandalism</i>	<b>2</b>
<i>Construction</i>	<b>0</b>
<i>Cardboard &amp; Pallets</i>	<b>11</b>
<b>TOTALS</b>	<b>143</b>
<i>Emergency and Non- Emergency</i>	
<i>Non Emergency called</i>	<b>2</b>
<b>TOTALS</b>	<b>2</b>

***Grand Totals :*** **397**

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## Beautification Photos



***May 2, 2011: 2174 Market St. Steam clean completed***



***May 4, 2011: DPW painting hydrants on Castro St.***



***May 4, 2011: 2100 Market St. Steam clean completed by Danny***

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***May 8, 2011: 2301 Market St. Trash removed***



***May 10, 2011: 100 block Church St. Steam clean completed***



***May 11, 2011: 499 Castro St. Trash removed***

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***May 12, 2011: 17<sup>th</sup> St. near Chevron Station, steam clean completed***



***May 16, 2011: Harvey Milk Plaza, trash removed***



***May 16, 2011: Jane Warner Plaza, detailed sweep completed***

## Castro May 2011 Report

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***May 16, 2011: Harvey Milk Plaza, Trash removed***



***May 17, 2011: 2222 Market St. Abandoned bicycle***



***May 16, 2011: Pond near 17<sup>th</sup> St. Steam clean completed***

## Castro May 2011 Report

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***May 17, 2011: 3987 17<sup>th</sup> St. Steam clean completed***



***May 17, 2011: 4150 18<sup>th</sup> St. Steam clean completed***



***May 18, 2011: 4066 18<sup>th</sup> St. Steam clean completed***

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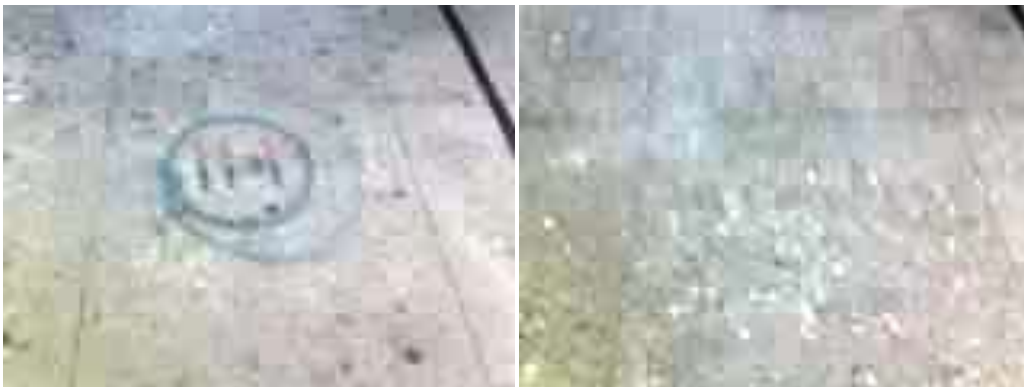
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***May 19, 2011: 519 Castro St. Steam clean request completed***



***May 20, 2011: 4108 18<sup>th</sup> St. Steam clean request completed***



***May 23, 2011: 409 Castro St. Steam clean request completed***

## Castro May 2011 Report

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***May 23, 2011: 427 Castro St. Steam clean request completed***



***May 24, 2011: 4122 18<sup>th</sup> St. Steam clean request completed***



***May 27, 2011: 427 Castro St. Steam clean request completed***

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***May 27, 2011: 496 Castro St. Steam clean request completed***



***May 30, 2011: 2247 Market St. Debris removed***

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*May 30, 2011: Danny at Jane Warner Plaza, steam clean request completed*



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## Graffiti, Stickers and Flyers removed or painted



*May 1, 2011: 1890 Market St. Graffiti Removed*



*May 2, 2011: 1975 Market St. Graffiti Removed*



*May 2, 2011: 1939 Market St. Graffiti Removed*

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***May 2, 2011: 1859 Market St. Graffiti Removed***



***May 2, 2011: Elgin Park/Market St. Graffiti Removed***



***May 2, 2011: Jane Warner Plaza, Graffiti Removed***

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***May 2, 2011: Jane Warner Plaza, Graffiti Removed***



***May 3, 2011: 2097 Market St. Graffiti Removed***



***May 3, 2011: 1965 Market St. Graffiti Removed***

## Castro May 2011 Report

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***May 3, 2011: 1939 Market St. Graffiti Removed***



***May 3, 2011: 133 Elgin Park, Graffiti Removed***



***May 3, 2011: 2247 Market St. Graffiti Removed***

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***May 4, 2011: 2175 Market St. Graffiti Removed***



***May 4, 2011: 2201 Market St. Graffiti Removed***



***May 5, 2011: 2101 Market St. Graffiti Removed***

## Castro May 2011 Report

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***May 6, 2011: 454 Castro St. Graffiti Removed***



***May 7, 2011: 2145 Market St. Graffiti Removed***



***May 7, 2011: 1975 Market St. Graffiti Removed***

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*May 7, 2011: 15<sup>th</sup> & Market St. Graffiti Removed*



*May 9, 2011: 2174 Market St. Graffiti Removed*



*May 9, 2011: 1900 Market St. Graffiti Removed*

## Castro May 2011 Report

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***May 9, 2011: 133 Elgin Park, Graffiti Removed***



***May 10, 2011: 1929 Market St. Graffiti Removed***



***May 10, 2011: 133 Elgin Park/Market St. Graffiti Removed***

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*May 10, 2011: 2079 Market St. Graffiti Removed*



*May 10, 2011: 2174 Market St. Graffiti Removed*



*May 11, 2011: 1817 Market St. Graffiti Removed*

## Castro May 2011 Report

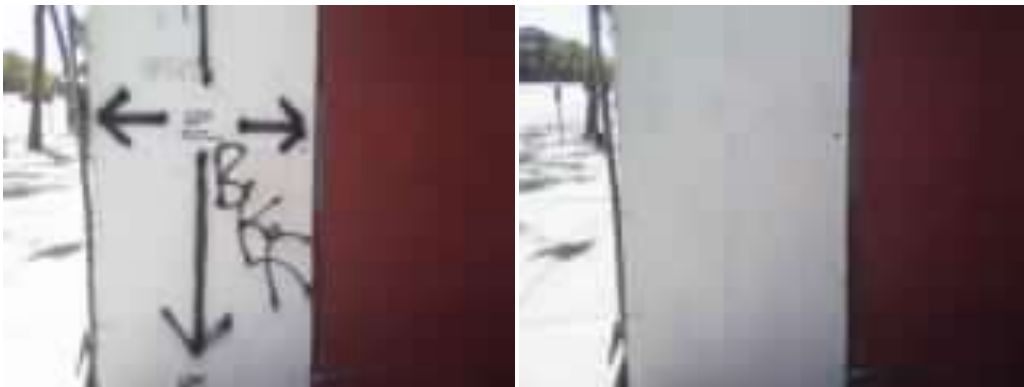
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*May 12, 2011: 2095 Market St. Graffiti Removed*



*May 12, 2011: 1817 Market St. Graffiti Removed*



*May 12, 2011: 1800 Market St. Graffiti Removed*

## Castro May 2011 Report

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*May 13, 2011: 298 Church St. Graffiti Removed*



*May 13, 2011: 245 Church St. Graffiti Removed*



*May 13, 2011: 133 Elgin Park, Graffiti Removed*

## Castro May 2011 Report

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***May 13, 2011: 1874 Market St. Graffiti Removed***



***May 13, 2011: Jane Warner Plaza, Graffiti Removed***



***May 13, 2011: 153 Sanchez St. Graffiti Removed***

## Castro May 2011 Report

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*May 15, 2011: 22 Guerrero St. Graffiti Removed*



*May 15, 2011: 1874 Market St. Graffiti Removed*



*May 15, 2011: 133 Elgin Park, Graffiti Removed*

## Castro May 2011 Report

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***May 15, 2011: 1800 Market St. Graffiti Removed***



***May 16, 2011: 1903 Market St. Graffiti Removed***



***May 16, 2011: 1939 Market St. Graffiti Removed***

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***May 17, 2011: 2123 Market St. Graffiti Removed***



***May 17, 2011: 1898 Laguna St. Graffiti Removed***



***May 17, 2011: 1890 Market St. Graffiti Removed***

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*May 17, 2011: 1967 Market St. Graffiti Removed*



*May 17, 2011: 2222 Market St. Graffiti Removed*



*May 17, 2011: 2140 Market St. Graffiti Removed*

## Castro May 2011 Report

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*May 19, 2011: 1845 Market St. Graffiti Removed*



*May 20, 2011: 2300 Market St. Graffiti Removed*



*May 20, 2011: 133 Elgin Park, Graffiti Removed*

## Castro May 2011 Report

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*May 20, 2011: 1800 Octavia St. Graffiti Removed*



*May 20, 2011: 153 Sanchez St. Graffiti Removed*



*May 20, 2011: 133 Elgin Park, Graffiti Removed*

## Castro May 2011 Report

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*May 20, 2011: 133 Elgin Park, Graffiti Removed*



*May 20, 2011: 1946 Market St. Graffiti Removed*



*May 20, 2011: Corner of Elgin Park & Market St. Graffiti Removed*

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*May 20, 2011: Safeway area- Church St. Graffiti Removed*



*May 24, 2011: 133 Elgin Park, Graffiti Removed*



*May 25, 2011: 2073 Market St. Graffiti Removed*

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*May 25, 2011: 285 Clinton Park, Graffiti Removed*



*May 26, 2011: 210 Church St. Graffiti Removed*



*May 26, 2011: 227 Church St. Graffiti Removed*

## Castro May 2011 Report

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*May 26, 2011: 1903 Market St. Graffiti Removed*



*May 26, 2011: 1800 Market St. Graffiti Removed*



*May 26, 2011: 1912 Market St. Graffiti Removed*

## Castro May 2011 Report

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*May 26, 2011: 210 Church St. Graffiti Removed*



*May 26, 2011: 30 Guerrero St. Graffiti Removed*



*May 26, 2011: 153 Church St. Graffiti Removed*

## Castro May 2011 Report

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***May 26, 2011: 133 Elgin Park, Graffiti Removed***



***May 28, 2011: Jane Warner Plaza, Graffiti Removed***



***May 28, 2011: 2174 Market St. Graffiti Removed***

## Castro May 2011 Report

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*May 28, 2011: 500 Castro St. Graffiti Removed*



*May 29, 2011: 1975 Market St. Graffiti Removed*



*May 29, 2011: 1967 Market St. Graffiti Removed*

## Castro May 2011 Report

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**May 29, 2011: 1871 Market St. Graffiti Removed**



**May 29, 2011: 1874 Market St. Graffiti Removed**



**May 29, 2011: 2100 Market St. Graffiti Removed**

## Castro May 2011 Report

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*May 29, 2011: 1939 Market St. Graffiti Removed*



*May 29, 2011: 1874 Market St. Graffiti Removed*



*May 29, 2011: 1946 Market St. Removal attempted, steam clean needed*

# Castro May 2011 Report

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## *Illegal Dumping Photos*



*May 1, 2011: 2097 Market St. Illegally dumped suitcase & cardboard*



*May 1, 2011: 400 Castro St. Various illegally dumped items*



*May 2, 2011: 1800 Market St. Abandoned shopping carts with debris*

## Castro May 2011 Report

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***May 2, 2011: 2235 Market St. Illegally dumped items***



***May 3, 2011: 2275 Market St. Illegally dumped item***



***May 4, 2011: 2143 Market St. Illegally dumped cardboard***

## Castro May 2011 Report

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*May 8, 2011: 2001 Market St. Illegally dumped plastic crates*



*May 8, 2011: 2097 Market St. Multiple illegally dumped items*



*May 9, 2011: 2134 Market St. Illegally dumped item*

## Castro May 2011 Report

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***May 9, 2011: 1884 Market St. Illegally dumped television***



***May 10, 2011: 2312 Market St. Illegally dumped cardboard***



***May 10, 2011: 575 Castro St. Illegally dumped trash bags & cardboard***

## Castro May 2011 Report

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***May 11, 2011: 2235 Market St. Illegally dumped plastic basket***



***May 11, 2011: 2264 Market St. Illegally dumped furniture***



***May 12, 2011: 2097 Market St. Illegally dumped wooden pallet***

## Castro May 2011 Report

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*May 13, 2011: 2099 Market St. Illegally dumped trash*



*May 13, 2011: 2097 Market St. Illegally dumped cardboard & wooden pallet*



*May 13, 2011: 3955 17<sup>th</sup> St. Illegally dumped carpet*

## Castro May 2011 Report

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***May 13, 2011: 1884 Market St. Illegally dumped television***



***May 14, 2011: 2450 Market St. Illegally dumped carpet***



***May 15, 2011: 2097 Market St. Illegally dumped trash bag***

## Castro May 2011 Report

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***May 16, 2011: 1900 Market St. Illegally dumped cardboard***



***May 17, 2011: 2201 Market St. Illegally dumped sleeping bag***



***May 17, 2011: 2097 Market St. Illegally dumped trash bags***

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***May 20, 2011: 2097 Market St. Various illegally dumped items***



***May 20, 2011: 1884 Market St. Illegally dumped items***



***May 21, 2011: 2200 Market St. Illegally dumped furniture***

## Castro May 2011 Report

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*May 21, 2011: 2201 Market St. Illegally dumped furniture*



*May 22, 2011: 283 Noe St. Illegally dumped carpet*



*May 22, 2011: 2097 Market St. Illegally dumped cardboard*

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*May 23, 2011: 2420 Market St. Illegally dumped computer monitor*



*May 27, 2011: 2099 Market St. Illegally dumped cardboard*



*May 27, 2011: 1884 Market St. Illegally dumped cardboard*

## Castro May 2011 Report

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***May 28, 2011: 2200 Market St. Illegally dumped sleeping bag***



***May 29, 2011: 1871 Market St. Illegally dumped mattress***



***May 29, 2011: 2099 Market St. Illegally dumped cardboard***

## Castro May 2011 Report

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***May 29, 2011: 1900 Market St. Illegally dumped couch & mattresses***



***May 30, 2011: 281 Noe St. Illegally dumped furniture & television***



***May 30, 2011: 298 Church St. Illegally dumped cardboard***

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*May 31, 2011: 2285 Market St. Illegally dumped item*



*May 31, 2011: 1884 Market St. Illegally dumped cardboard box filled with trash*

### *Landscaping Photos*



*May 12, 2011: 1825 Market St. Weeds removed*

## Castro May 2011 Report

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*May 15, 2011: 253 Church St. Weeds removed*



*May 23, 2011: 245 Church St. Weeds removed*

### Transient Activity



*May 3, 2011: 286 Noe St. Camper sighted*

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**May 3, 2011: Castro Theatre, cardboard used for bedding by a 914, removal completed**



**May 3, 2011: 476 Castro St. Camper sighted**



**May 3, 2011: Harvey Milk Plaza, trash left behind by a 914, removal completed**

## Castro May 2011 Report

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*May 3, 2011: Harvey Milk Plaza, Camper sighted*



*May 4, 2011: 1939 Market St. Camper sighted*



*May 4, 2011: 133 Elgin Park, camper sighted*

## Castro May 2011 Report

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***May 5, 2011: 544 Castro St. Needle sighted***



***May 6, 2011: 286 Noe St. Cardboard & newspapers used for bedding by a 914, removal completed***



***May 7, 2011: 543 Castro St. Cardboard used for bedding, removal completed***

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***May 8, 2011: 1965 Market St. Trash left behind by a 914***



***May 8, 2011: 1906 Market St. Illegally dumped items***



***May 12, 2011: 1975 Market St. Abandoned shopping carts filled with debris***

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*May 15, 2011: 288 Noe St. Camper sighted*



*May 15, 2011: 286 Noe St. Camper sighted*



*May 16, 2011: Safeway, needles sighted*

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*May 18, 2011: Castro Theatre, Camper sighted*



*May 18, 2011: Collingwood St. at EVRC, Camper sighted*



*May 22, 2011: 286 Noe St. Camper sighted*

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***May 22, 2011: 2390 Market St. Camper sighted***



***May 22, 2011: 2233 Market St. Camper sighted***



***May 23, 2011: 498 Castro St. Camper sighted***

## Castro May 2011 Report

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*May 25, 2011: Jane Warner Plaza, Camper sighted*



*May 25, 2011: 401 Duboce St. Shopping cart filled with homeless belongings*



*May 26, 2011: 14<sup>th</sup> & Market St. Camper sighted*

## Castro May 2011 Report

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*May 26, 2011: 1825 Market St. Camper sighted*



*May 26, 2011: 133 Elgin Park, camper sighted*



*May 26, 2011: 18<sup>th</sup> & Castro St. Camper sighted*

## Castro May 2011 Report

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*May 26, 2011: 2278 Market St. Camper sighted*



*May 26, 2011: 2200 Market St. Campers sighted*



*May 28, 2011: 2390 Market St. Homeless belongings left behind, removal completed*

## Castro May 2011 Report

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***May 28, 2011: 2011 Market St. Camper sighted***



***May 28, 2011: 2175 Market St. Camper sighted***



***May 28, 2011: 2200 15<sup>th</sup> St. Camper sighted***

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**May 30, 2011: 4051 18<sup>th</sup> St. Trash left behind by a 914, removal completed**

### May 2011 DAR

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/01/2011 08:59	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard & a suitcase.
05/01/2011 08:59	Other - 400 Castro St.	Clean - Illegal Dumping - Sidewalk	Various illegally dumped items.
05/01/2011 10:09	Other - 1890 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
05/02/2011 08:59	Other - 1800 Market St.	Clean - Illegal Dumping	Shopping carts filled with debris.
05/02/2011 08:59	Other - 2235 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped plastic bin.
05/02/2011 11:20	Other - 1975 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/02/2011 11:20	Other - 1939 Market St.	Clean - Graffiti - Window	On the window, white graffiti removed.
05/02/2011 11:20	Other - 1859 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
05/02/2011 11:20	Other - Corner of Elgin Park & Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
05/02/2011 11:20	Other - Jane Warner Plaza	Clean - Graffiti - Sidewalk	On the sidewalk, graffiti removed
05/02/2011 11:20	Other - 2100 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
05/02/2011 11:26	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard & suitcase. 311 contacted but system temporarily down therefore unable to retrieve Service Request number.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/02/2011 11:26	Other - 3571 16th St.	Clean - 101 - Feces - Sidewalk	Removal completed.
05/02/2011 13:20	Address - IXIA - 2331 Market Street	Clean - 101 - Feces - Sidewalk	Removal completed. Julio from business called requesting removal.
05/03/2011 08:59	Other - 2247 Market St.	Clean - Graffiti - Door	On the door, orange graffiti removed.
05/03/2011 11:20	Other - 2275 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden box.
05/03/2011 11:20	Other - 2143 Market St.	Clean - Cardboard - Sidewalk	Illegally dumped cardboard.
05/03/2011 11:20	Other - 286 Noe St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/03/2011 11:20	Other - Castro Theatre	Clean - Garbage Pick-Up Request	Cardboard left behind by a 914 used for bedding, removal completed.
05/03/2011 11:20	Other - 476 Castro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/03/2011 11:20	Other - Harvey Milk Plaza	Clean - Garbage Pick-Up Request	Trash left behind by a 914, removal completed.
05/03/2011 11:20	Other - Harvey Milk Plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
05/03/2011 11:45	Other - 1965 Market St.	Clean - Graffiti - Payphone	On the payphone, white graffiti removed.
05/03/2011 11:45	Other - 1939 Market St.	Clean - Graffiti - Mailbox	On the mailbox, orange graffiti removed.
05/03/2011 11:45	Other - 133 Elgin Park	Clean - Graffiti	On the green box, white graffiti removed.
05/03/2011 21:45	Other - 2097 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/04/2011 08:59	Other - 2175 Market St.	Clean - Graffiti	On the wall, orange graffiti removed.
05/04/2011 08:59	Other - 2201 Market St.	Clean - Graffiti - Mailbox	On the mailbox, red graffiti removed.
05/04/2011 10:36	Other - Patelco Credit Union - 2193 Market Street	Clean - Illegal Dumping	Garbage bag. 311 service request #875194 Additional Information: Complete. Confirmed by 311.
05/04/2011 11:20	Other - 1939 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/04/2011 11:20	Other - 133 Elgin Park	Safety - 914 - Sleeper / Camper	Camper sighted.
05/04/2011 11:20	Other - Castro St.	Clean - Painting Request - Hydrant	DPW workers painting hydrants along Castro.
05/04/2011 11:20	Other - 2174 Market St.	Clean - Steam Clean Request	Steam clean completed.
05/05/2011 10:09	Other - 544 Castro St.	Safety - Needle Sighting	Needle sighted.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/05/2011 10:09	Other - Corner of Market & Church St.	Safety - Accident - Vehicle	Car crash.
05/05/2011 11:48	Other - 2101 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
05/06/2011 10:09	Other - 286 Noe St.	Clean - Cardboard	Multiple newspapers & cardboard used for bedding by a 914, removal completed.
05/06/2011 11:48	Other - 454 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, graffiti removed.
05/06/2011 15:30	Other - Express Cleaners - 1817 Market Street	Safety - Wheeled Conveyance - Shopping Cart	311 service request #876908  Additional Information: Complete. Confirmed by 311.
05/07/2011 10:09	Other - 543 Castro St.	Clean - Garbage Pick-Up Request	Cardboard used for bedding by a 914, removal completed.
05/07/2011 11:48	Other - 2145 Market St.	Clean - Graffiti - Sidewalk	On the man hole, white graffiti removed.
05/07/2011 11:48	Other - 1975 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/07/2011 11:48	Other - Corner of 15th & Market St.	Clean - Graffiti - Bus Shelter	On the bus shelter, black graffiti removed.
05/08/2011 10:09	Other - 1965 Market St.	Clean - Garbage Pick-Up Request	Cardboard & newspapers left behind used for bedding by a 914. Huge mess.
05/08/2011 10:09	Other - 1906 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
05/08/2011 10:09	Other - 2301 Market St.	Clean - Overflowing Trashcan	Topped off city trashcan.
05/08/2011 11:48	Other - 2001 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped plastic racks.
05/08/2011 11:48	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden pallets & cardboard.
05/09/2011 11:48	Other - 2174 Market St.	Clean - Graffiti	On the wall, multi colored graffiti removed.
05/09/2011 11:48	Other - 1900 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, black & white graffiti removed.
05/09/2011 11:48	Other - 133 Elgin Park St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
05/09/2011 11:48	Other - 2134 Market St.	Clean - Illegal Dumping	Illegally dumped item.
05/09/2011 11:48	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped television.
05/10/2011 10:09	Other - Castro St. Parking	Safety - 594 - Vandalism	Barricades knocked over, they were placed upright once again.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/10/2011 10:09	Other - Castro St. between 17th & 18th	Street FF&E - Trashcan - City - Missing	Locks missing. Door unable to close.
05/10/2011 10:09	Other - 100 block of Church St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
05/10/2011 11:48	Other - 1929 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
05/10/2011 11:48	Other - Corner of 133 Elgin Park & Market St.	Clean - Graffiti	On the wall, graffiti removed.
05/10/2011 11:48	Other - 2079 Market St.	Clean - Graffiti	On a yellow box, black graffiti removed.
05/10/2011 11:48	Other - 2174 Market St.	Clean - Graffiti	On a metal box, white graffiti removed.
05/10/2011 11:48	Other - 2312 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard box.
05/10/2011 11:48	Other - 575 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags & cardboard boxes.
05/11/2011 10:09	Other - 2235 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped plastic bin.
05/11/2011 10:09	Other - 2264 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
05/11/2011 10:09	Other - 499 Castro St.	Clean - Overflowing Trashcan	Topped off city trashcan.
05/11/2011 11:48	Other - 1817 Market St.	Clean - Graffiti - Mailbox	On the mailbox, white graffiti removed.
05/11/2011 21:51	Other - Harvey Milk Plaza	Safety - 914 - Sleeper / Camper - Abated	Received a call from Nelson resident of neighborhood requesting assistance with removing a 914. He requested the 10B. Mary suggested contacting Andrea. Andrea provided me the Castro CBD 10B information. I contacted 10B and he advised and moved along the 914.
05/12/2011 10:09	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden pallet.
05/12/2011 10:09	Other - 1975 Market St.	Clean - Garbage Pick-Up Request	Homeless encampment sighted. Abandoned homeless belongings & shopping carts filled with debris.
05/12/2011 10:09	Other - 1825 Market St.	Landscaping - Weed - Needs to be Removed	Removal completed.
05/12/2011 10:09	Other - 17th St. near Chevron	Clean - Steam Clean Request - Sidewalk	Steam clean completed.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/12/2011 11:48	Other - 2095 Market St.	Clean - Graffiti	On the street cleaning sign rail, white graffiti removed.
05/12/2011 11:48	Other - 1817 Market St.	Clean - Graffiti - Mailbox	On the mailbox, white graffiti removed.
05/12/2011 11:48	Other - 1800 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/13/2011 11:20	Other - 298 Church St.	Clean - Graffiti - Pole	On the pole, black graffiti removed.
05/13/2011 11:20	Other - 245 Church St.	Clean - Graffiti - Pole	On the pole, black graffiti removed.
05/13/2011 11:20	Other - 133 Elgin Park	Clean - Graffiti	On the electric box, turquoise graffiti removed.
05/13/2011 11:20	Other - 1874 Market St.	Clean - Graffiti	On the wall black graffiti removed.
05/13/2011 11:20	Other - Jane Warner Plaza	Clean - Graffiti	On the table, black graffiti removed.
05/13/2011 11:20	Other - 153 Sanchez St.	Clean - Graffiti - Sidewalk	On the sidewalk, graffiti removed.
05/13/2011 11:20	Other - 22 Guerro St.	Clean - Graffiti - Trashcan - City	On the city trashcan, white graffiti removed.
05/13/2011 11:57	Other - 2099 Market St.	Clean - Illegal Dumping	Illegally dumped trash, removal completed.
05/13/2011 11:57	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard & wooden pallet.
05/13/2011 11:57	Other - 3955 17th St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped carpet.
05/13/2011 11:57	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped television.
05/14/2011 11:57	Other - 2450 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped carpet.
05/15/2011 11:18	Other - 2097 Market Street	Clean - Illegal Dumping	Garbage bag. 311 service request #882030  Additional Information: Complete. Confirmed by 311.
05/15/2011 11:20	Other - 1874 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/15/2011 11:20	Other - 133 Elgin Park	Clean - Graffiti	On the green box, white graffiti removed.
05/15/2011 11:20	Other - 1800 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/15/2011 11:57	Other - 288 Noe St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/15/2011 11:57	Other - 286 Noe St.	Safety - 914 - Sleeper / Camper	Camper sighted.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/15/2011 11:57	Other - 253 Church St.	Landscaping - Weed - Needs to be Removed	Removal completed.
05/16/2011 11:48	Address - Orbit Room Café - 1900 Market Street	Clean - Illegal Dumping - Sidewalk	Large cardboard box with a toilet inside. Contacted 311, Service Request #882964.  Additional Information: Complete. Confirmed by 311.
05/16/2011 11:48	Address - Yehuda Ben-Shamai - 2420 Market Street #3	Clean - Illegal Dumping - Sidewalk	Illegally dumped carpet. Contacted 311, Service Request #882966.  Additional Information: Complete. Confirmed by 311.
05/16/2011 11:48	Address - Laser Hair Removal - 2380 Market Street	Clean - Illegal Dumping - Sidewalk	Illegally dumped large black trash bag. Contacted 311, Service Request #882965.  Additional Information: Complete. Confirmed by 311. Complete. Confirmed by 311.
05/16/2011 11:57	Other - 1903 Market St.	Clean - Graffiti - Pole	On the pole, red graffiti removed.
05/16/2011 11:57	Other - 1939 Market St.	Clean - Graffiti - Pole	On the pole, red graffiti removed.
05/16/2011 11:57	Other - 2123 Market St.	Clean - Graffiti	On the street cleaning sign, white graffiti removed.
05/16/2011 11:57	Address - Safeway - 2020 Market Street	Safety - Needle Sighting	Needles sighted.
05/16/2011 11:57	Other - Harvey Milk Plaza	Clean - Overflowing Trashcan	Topped off city trashcan.
05/16/2011 11:57	Other - Jane Warner Plaza	Clean - Garbage Pick-Up Request	Trash removal completed.
05/16/2011 11:57	Other - Harvey Milk Plaza	Clean - Garbage Pick-Up Request	Trash removal completed.
05/16/2011 11:57	Other - Pond near 17th St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
05/16/2011 13:48	Address - Castro Street Chevron Service Center - 2399 Market Street	Clean - Sweep Request - Sidewalk	Broken glass removal completed by Jose.
05/17/2011 09:45	Castro (17th - 18th)	Street FF&E - Trashcan - City	No locks on new trash receptacles along Castro St. between 17th & 18th 311 service request #883236 Additional Information: Complete. Confirmed by 311.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/17/2011 11:57	Other - 1898 Laguna St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
05/17/2011 11:57	Other - 1890 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/17/2011 11:57	Other - 1967 Market St.	Clean - Graffiti - Pole	On the pole, black graffiti removed.
05/17/2011 11:57	Other - 2222 Market St.	Clean - Graffiti	On the parking sign, black graffiti removed.
05/17/2011 11:57	Other - 2140 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
05/17/2011 11:57	Other - 2201 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped sleeping bag.
05/17/2011 11:57	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags.
05/17/2011 11:57	Other - 2222 Market St.	Clean - Illegal Dumping	Illegally dumped bike.
05/17/2011 11:57	Other - 3987 17th St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
05/17/2011 11:57	Other - 4150 18th St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
05/18/2011 08:46	Other - Castro Theatre	Safety - 914 - Sleeper / Camper	Camper sighted.
05/18/2011 08:46	Other - Collingwood St. at EVRC	Safety - 914 - Sleeper / Camper	Campers sighted.
05/18/2011 08:46	Other - 519 Castro St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/18/2011 11:57	Other - 4066 18th St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
05/19/2011 08:46	Other - 1845 Market St.	Clean - Graffiti - Parking Meter	On the parking meter, white graffiti removed.
05/19/2011 08:46	Other - 2300 Market St.	Clean - Graffiti - Bus Shelter	On the bus shelter, green graffiti removed.
05/20/2011 08:46	Other - 133 Elgin Park	Clean - Graffiti	On the green box, pink graffiti removed.
05/20/2011 08:46	Other - 1800 Octavia St.	Clean - Graffiti	On the green box, red graffiti removed.
05/20/2011 08:46	Other - 153 Sanchez St.	Clean - Graffiti - Sidewalk	On the sidewalk, black graffiti removed.
05/20/2011 08:46	Other - 133 Elgin Park	Clean - Graffiti	On the green box, gold graffiti removed.
05/20/2011 08:46	Other - 1946 Market St.	Clean - Graffiti	White graffiti removed.
05/20/2011 08:46	Other - Corner of Elgin Park & Market St.	Clean - Graffiti	Black graffiti removed.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/20/2011 08:46	Other - Safeway area- Church St.	Clean - Graffiti	On the wall, black graffiti removed.
05/20/2011 08:46	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags & cardboard.
05/20/2011 08:46	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
05/20/2011 08:46	Other - 4108 18th St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/20/2011 13:35	Other - 2097 Market Street	Clean - Illegal Dumping	Cardboard and empty boxes. Will follow up with 311.  Additional Information: Complete. Confirmed by 311.
05/21/2011 08:46	Other - 2200 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
05/21/2011 08:46	Other - 2201 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
05/21/2011 13:12	Other - 2201 Market Street	Clean - Illegal Dumping	Garbage bags. Will follow up.  Additional Information: Complete. Confirmed by 311.
05/22/2011 08:46	Other - 283 Noe St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped carpet.
05/22/2011 08:46	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
05/22/2011 08:46	Other - 286 Noe St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/22/2011 08:46	Other - 2390 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/22/2011 08:46	Other - 2233 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/23/2011 08:46	Other - 2420 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped computer monitor.
05/23/2011 08:46	Other - 498 Castro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/23/2011 08:46	Other - 245 Church St.	Landscaping - Weed - Needs to be Removed	Removal completed.
05/23/2011 08:46	Other - Harvey Milk Plaza	Events - Festival	Harvey Milk Birthday Celebration.
05/23/2011 08:46	Other - 409 Castro St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/23/2011 08:46	Other - 427 Castro St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/24/2011 08:46	Other - 133 Elgin Park	Clean - Graffiti	On the green box, white graffiti removed.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/24/2011 08:46	Other - 1834 Market St.	Clean - Graffiti	On the wall, blue graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 2243 Market St.	Clean - Graffiti	On the wall, silver graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 2174 Market St.	Clean - Graffiti	On the wall, black graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 1930 Market St.	Clean - Graffiti	On the wall, purple graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 1930 Market St.	Clean - Graffiti	On the wall, black graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 410 Castro St.	Clean - Graffiti	On the advertisement sign, black graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 1825 Market St.	Clean - Graffiti - Window	On the windows, black graffiti. (Private property, restricted)
05/24/2011 08:46	Other - 4122 18th St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/25/2011 08:38	Other - Face It Hair & Skin Care - 2343 Market Street	Clean - 101 - Feces	Dispatched Gonzalo.  Additional Information: Completed by Gonzalo.
05/25/2011 08:46	Other - 401 18th St.	Clean - Graffiti	On the wall, green graffiti removed.  Additional Information: Private property, restricted.
05/25/2011 08:46	Other - 454 Castro St.	Clean - Graffiti	On the wall, orange graffiti removed.  Additional Information: Private property, restricted.
05/25/2011 08:46	Other - 2029 Market St.	Clean - Graffiti - Door	On the door, black graffiti removed. Additional Information: Private property, restricted.
05/25/2011 13:20	Address - Maitri - 401 Duboce Avenue	Clean - Illegal Dumping	Shopping cart left near doorway. James from business called requesting removal. Isaac completed removal.
05/25/2011 14:42	Other - 2073 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/25/2011 14:42	Other - 285 Clinton Park St.	Clean - Graffiti - Pole	On the pole, red graffiti removed.
05/25/2011 14:42	Other - Jane Warner Plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
05/25/2011 14:42	Other - 401 Duboce St.	Clean - Illegal Dumping	Shopping cart filled with homeless belongings.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/26/2011 14:42	Other - 210 Church St.	Clean - Graffiti	On the advertisement sign, black & turquoise graffiti removed.
05/26/2011 14:42	Other - 227 Church St.	Clean - Graffiti	On the man hole, black & white graffiti removed.
05/26/2011 14:42	Other - 1903 Market St.	Clean - Graffiti	On the back of a parking sign, black graffiti removed.
05/26/2011 14:42	Other - 1800 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
05/26/2011 14:42	Other - 1912 Market St.	Clean - Graffiti	On the tam machine, black graffiti removed.
05/26/2011 14:42	Other - 210 Church St.	Clean - Graffiti	On the tam machine, brown graffiti removed.
05/26/2011 14:42	Other - 30 Guerrero St.	Clean - Graffiti	On the man hole, white graffiti removed.
05/26/2011 14:42	Other - 153 Church St.	Clean - Graffiti	On the wall, graffiti removed.
05/26/2011 14:42	Other - 133 Elgin Park	Clean - Graffiti	On the green box, yellow graffiti removed.
05/26/2011 14:42	Other - 14th & Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/26/2011 14:42	Other - 1825 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/26/2011 14:42	Other - 133 Elgin Park	Safety - 914 - Sleeper / Camper	Camper sighted.
05/26/2011 14:42	Other - Corner of 18th & Castro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/26/2011 14:42	Other - 2278 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/26/2011 14:42	Other - 2200 Market St.	Safety - 914 - Sleeper / Camper	Campers sighted.
05/27/2011 13:28	Other - CiTiApartments - 2099 Market Street	Clean - Cardboard	Cardboard boxes. 311 service request #will follow up  Additional Information: Complete. Confirmed by 311.
05/27/2011 14:42	Other - 2099 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
05/27/2011 14:42	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
05/27/2011 14:42	Other - 427 Castro St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/27/2011 14:42	Other - 496 Castro St.	Clean - Steam Clean Request - Sidewalk	Steam clean request completed.
05/27/2011 15:28	Other - ActUp Community Space - 1884 Market Street	Clean - Cardboard	8 cardboard boxes Will follow up with 311. Additional Information: Complete. Confirmed by 311.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/28/2011 14:42	Other - Jane Warner Plaza	Clean - Graffiti	On the wall, pink graffiti removed.
05/28/2011 14:42	Other - 2174 Market	Clean - Graffiti - Pole	On the pole, white graffiti removed.
05/28/2011 14:42	Other - 500 Castro St.	Clean - Graffiti	On the wall, multi colored graffiti removed.
05/28/2011 14:42	Other - 2200 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped sleeping bag.
05/28/2011 14:42	Other - 2390 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Homeless belongings left behind, removal completed.
05/28/2011 14:42	Other - 2011 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Homeless belongings left behind.
05/28/2011 14:42	Other - 2175 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/28/2011 14:42	Other - 2200 15th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
05/29/2011 09:20	Address - CiTiApartments - 2099 Market Street	Clean - Illegal Dumping - Sidewalk	Large trash bag, contacted 311. Service Request #890591.  Additional Information: Actual location was 2001 Market St. Complete. Confirmed by 311.
05/29/2011 09:20	Address - Orbit Room Café - 1900 Market Street	Clean - Illegal Dumping - Sidewalk	Vacuum & a couch, contacted 311. Service Request #890593.  Additional Information: Complete. Confirmed by 311.
05/29/2011 09:20	Other - 1871 Guerrero St.	Clean - Illegal Dumping - News-racks	Queen size mattress, contacted 311. Service Request #890594.  Additional Information: Complete. Confirmed by 311.
05/29/2011 14:42	Other - 1975 Market St.	Clean - Graffiti	On the electric box, black graffiti removed.
05/29/2011 14:42	Other - 1967 Market St.	Clean - Graffiti	On the green box, black graffiti removed.
05/29/2011 14:42	Other - 1871 Market St.	Clean - Graffiti	On the green box, white graffiti removed.
05/29/2011 14:42	Other - 1874 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
05/29/2011 14:42	Other - 2100 Market St.	Clean - Graffiti	On the wall, light blue graffiti removed.

## Castro May 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/29/2011 14:42	Other - 1939 Market St.	Clean - Graffiti	On the green box, black graffiti removed.
05/29/2011 14:42	Other - 1874 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
05/29/2011 14:42	Other - 1946 Market St.	Clean - Graffiti	On a box, white graffiti. Removal attempted, steam clean needed.
05/29/2011 14:42	Other - 1871 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress.
05/29/2011 14:42	Other - 2099 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
05/29/2011 14:42	Other - 1900 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped couch & mattresses.
05/30/2011 09:20	Address - CiTiApartments - 2099 Market Street	Clean - Illegal Dumping - Sidewalk	Large pile of cardboard, contacted 311. Service Request #890590. Additional Information: Complete. Confirmed by 311.
05/30/2011 10:29	Other - 298 Church St.	Clean - Illegal Dumping - Sidewalk	Large amount of cardboard, contacted 311. Service Request #890656.  Additional Information: Complete. Confirmed by 311.
05/30/2011 14:42	Other - 281 Noe St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture & television.
05/30/2011 14:42	Other - 298 Church St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
05/30/2011 14:42	Other - 4051 18th St.	Clean - Garbage Pick-Up Request	Trash left behind by a 914, removal completed.
05/30/2011 14:42	Other - 2247 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Trash removal completed.
05/30/2011 14:42	Other - Jane Warner Plaza	Clean - Steam Clean Request	Steam clean request completed.
05/31/2011 11:18	Other - Harvest Market - 2285 Market Street	Clean - Illegal Dumping	Garbage bag. 311 service request #891208  Additional Information: Complete. Confirmed by 311.
05/31/2011 14:42	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard box filled with trash.

## Castro May 2011 Report

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
05/31/2011 15:46	Address - vacant - was Eber Electronics - 2355 Market Street	Clean - Graffiti	On the wall, white graffiti. Mr. Ruffchild from the business called requesting graffiti removal on the building. He wanted this to be taken care of as soon as possible. I contacted Jose Vega he informed me that the Castro CBD team members are not authorized to remove graffiti from certain buildings, therefore he suggested I contact Bryan McCue. I left Mr. McCue a voice mail and provided him with the information. I also informed Mario and he confirmed that he would give Mr. Ruffchild a call back.