



Castro/ Upper Market Community Benefit District

MAC Workers Program

Report for August, 2011

Presented by MJM Management Group

September 09, 2011

Castro August 2011 Report



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District Overview

We are winding down the summer in the Castro District but the visitors are still pouring in, captivated by the allure of this internationally known historic district. Unlike any other destination, the Castro district has a mysticism and richness that draws people from far and wide, both as the epicenter of Gay Rights on the West Coast, and for the charm of an old fashioned San Francisco village in the middle of a major City. The district is also home to many San Francisco natives and transplants who feel passionately about their beloved Castro neighborhood. Our team of MAC workers tries hard to maintain the district's cleanliness so that the area continues to be a mecca for tourists.

To assist newcomers or the awe struck, The Castro board launched a volunteer "ambassador" program, modeled loosely from the MJM model used in the downtown BID areas. Here in the Castro, these men and woman help guide tourists and other visitors around the district by assisting with directions, transportation tips and other interesting tidbits about San Francisco's famous Castro District. So far, the Board seems very happy with the program's success.



Volunteer ambassador program

The Castro community, along with the Castro CBD board, has created two great oases: the beautification of The Harvey Milk Plaza on the S/W corner of Market Street, and the Jane Warner Plaza on the S/E corner of Market Street, running down 17th Street. The MJM crews have worked with the Castro board to keep those two spots clean and welcoming to the tourists. As the community shares its concerns with us regarding the use of these wonderful communal areas, we monitor them for unwanted behavior as well as performing our everyday duties of sweeping, graffiti removal and spot cleaning and reporting of illegal dumping. Lately, a group of nudists have created a media stir while enjoying the plazas.

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The monthly meetings between Andrea and Bryan, and then with Bryan and the Castro MACs continue to be helpful in addressing daily concerns in the Castro CBD.

Meeting Updates

Meeting with the Executive Director

8/26/11: Bryan, the field supervisor, met with Andrea Aiello, executive director of the Castro CBD, for the monthly update and information session. The following issues were discussed;

- “Off The Grid,” a mobile food vendor organization, parks in the Chevron station at 17th St and Castro on a daily basis. There are concerns about the debris, and Andrea asked us to keep an eye on the area. Also there is concern from local restaurant owners about this form of food sales.



Food vendors

- Andrea shared the concerns of some of the property owners who are reluctant to sign the forms, particularly related to the "hold harmless" language. Andrea expressed concern to Bryan that it seems to be the smaller property owners who are reluctant to sign the form and that this language is limiting their access to the critical CBD services of graffiti removal. We will review with Corporate Management.
- We discussed the escalation in the number of the naked men in the Castro. While it is legal in SF to be naked in public, there are public concerns about this issue. The supervisor from the District is proposing legislation to deal with health concerns, and the media has been giving the issue lots of attention. The

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community seems divided between those who believe 'anything goes' and those who believe that the practice is not appropriate in public.

- The music series at the plazas is winding down for the season. The board is considering if and how they want to continue musical performances in the Castro. They are discussing this within their conversations about how best to achieve "economic vitality" of the neighborhood.
- The San Francisco Planning Department is coming to the September CBD Board Meeting to give an update on the progress of the Mid-Market Street properties. There are many empty parcels located in the Eastern end of the district, including a large parcel next to the LGBT Centre that has been vacant for some time, but has construction cranes on site.
- The Castro Board has been successful in recruiting many new members to join the CBD Board. These new members join many long term members who continue to want to serve the district.
- We talked about experimenting with power-hosing along Castro Street in addition to sweeping to see if there could be a benefit to the district cleanliness. Bryan is looking into the process, and will report back to Andrea with recommendations.
- Andrea continues to encourage community members to use the MJM dispatch for any issues found on the streets and properties of the District. Currently, few people are calling in any issues, leaving the MAC workers to address issues when they find them during their daily beats.

Meeting with Staff

9/2/11: Bryan, the field supervisor, held the monthly meeting with the MAC crew in the Castro. The topics discussed were as follows:

- MAC workers report that they are seeing less graffiti than usual in the Castro.
- The Team discussed various addresses where graffiti was found, such as the abandoned buildings along the Eastern blocks of Market St. and the old S & C Ford dealership on Market at Dolores Streets - the managers there paint the tags out themselves.

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- Bryan reminded the crew to continue to use dispatch regularly to report any issues.
- The team reported that they sometimes get asked about the transient abuse of the Harvey Milk plaza benches. Bryan instructed staff to give out the dispatch number so that community members can call into Dispatch. Dispatch, in turn, can call the appropriate City agency to respond to issues beyond the MAC duties.
- The team had questions about how to handle the graffiti on the wooden poles that have tons of staples in them. We agreed to find some brown spray paint as we've done on the past.
- We needed more "Castro specific" wet paint signs. Bryan ordered more during the meeting.

Manager Request:

Though we hear that the Trader Joes is not taking the Noe and Market Street property for its use, we are still asking for help finding a new space to be used as a storage shop for the MAC workers as we are still likely to lose the current space at 281 Noe soon. The space will need to be within the Castro CBD boundaries, preferably around Church to Castro street area. Anyone with tips for such a space such a garage or storefront should contact Andrea at the Castro Board or MJM at 415.477.2600.

Trainings: August-26-27, 2011:

MJM held the annual Sidewalk and Park Code training for all employees. Mary McCue, CEO of MJM facilitated the meeting with Bob Betis, the HR director. The Sidewalk and Park Code booklet used for this training was developed by Mary McCue in conjunction with an attorney. It breaks down the ordinances and codes for issues that might arise in the public space into understandable language, and provides the code numbers to assist in communicating with law enforcement. It is a great tool for the team in dealing with the issues we come across on the streets.

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Park Code and Sidewalk Code Training

Highlights

August 1, 2011

The graffiti removal authorization forms are slowly coming in from the property owners in the district. Once received, we add these addresses to our list for graffiti removal. Below is an example of graffiti on a building that had not returned the form. MAC workers removed the graffiti as soon as we were notified that permission was given. Of note this month, there were no graffiti tags that couldn't be removed because we were waiting for property owner permission.



1800 Market



After restriction removed

August 22, 2011: In the last week of August, the third of four annual steam cleanings was completed by Danny. The fourth cleaning will commence in early October and extend to the middle of November. Our night manager will work on the 2012 schedule in conjunction with the Castro Manager and the Executive Director.

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1876 Market St. tar like substance

August 1, 2011:

All MJM employees and immediate family members were invited to the annual MJM day this year held at Six Flags in Vallejo. Everyone had a great time with rides, shows and a picnic lunch. The water rides were a welcome relief on such a hot day, and staff really appreciated being able to spend the day with coworkers and family. MJM provided coverage for the project according to the contract with the CBD.



Amusement Park Activities

Notable Incidents

August 4, 2011:

Staff has been finding broken or vandalized tables and chairs in the Jane Warner Plaza. They have documented the damage, and reported it to the field manager for the project to share with the executive director.

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August 8, 2011:

The MAC workers have found that the transient behavior creates a significant mess in the Plazas of the district. They worked diligently to clean up after the debris left behind.

Below are photos of the transient activity seen at the Jane Warner Plaza, along with the resulting mess that is left behind.



The Jane Warner Plaza-homeless activities

August 9, 2011:

MAC workers discovered another trash receptacle fire. These fires are often started by transients in the neighborhood. MAC workers cleaned up the mess, and reported the damage to DPW.



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Harvey Milk plaza area

August 14-16, 2011:

The team once again found many items illegally dumped on the sidewalks of the district, and made sure to call those items in for removal by DPW. Below are a sampling of items found.



2300 Market St. St.



2227 Market



2138 Market

August 15, 2011:

Deeply embedded soiling around the poles and receptacles is often spot cleaned or steam cleaned by both MAC workers and the Castro CBD steam cleaner, Danny. The pictures below show run-off from trash cans that stained the sidewalk around one of the district's light poles. Steam cleaning made the sidewalk look much better.

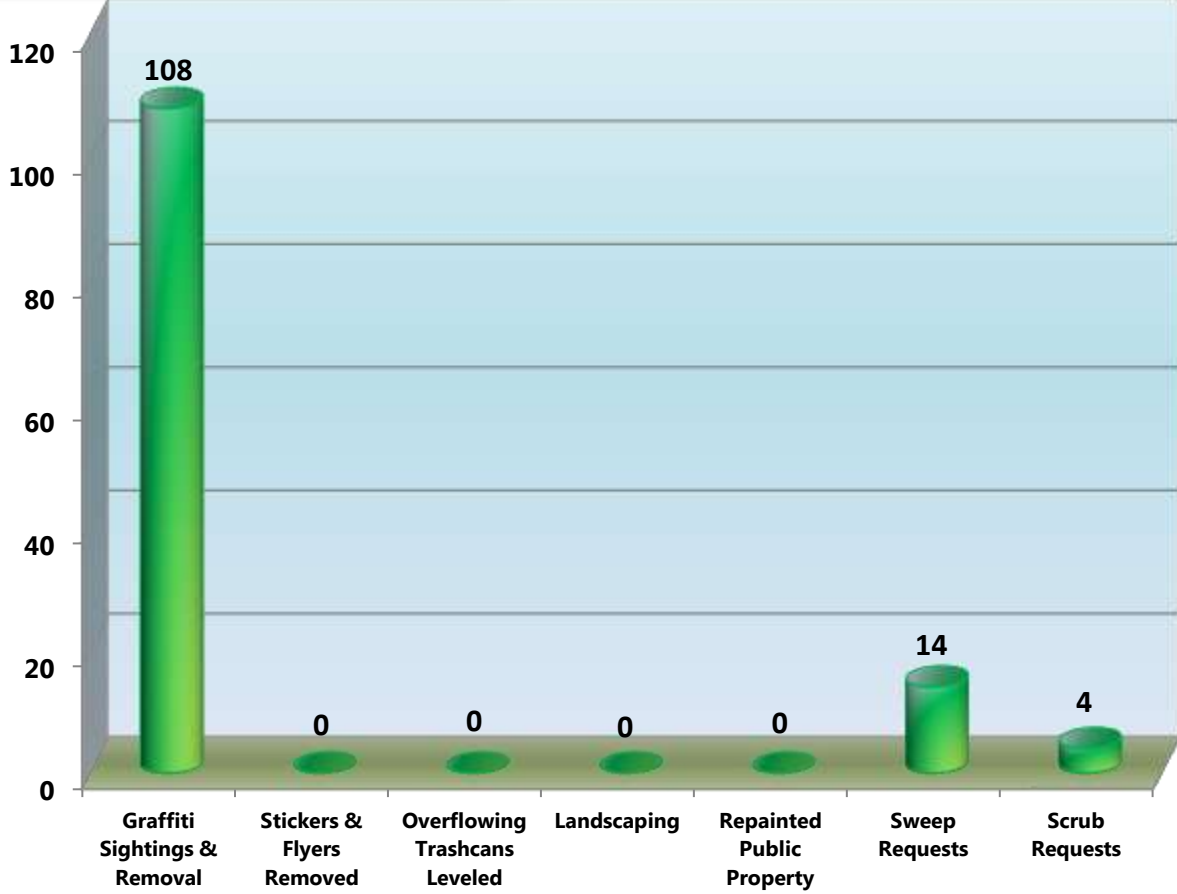


1815 Market St before and after

CITY BEAUTIFICATION

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Castro: City Beautification

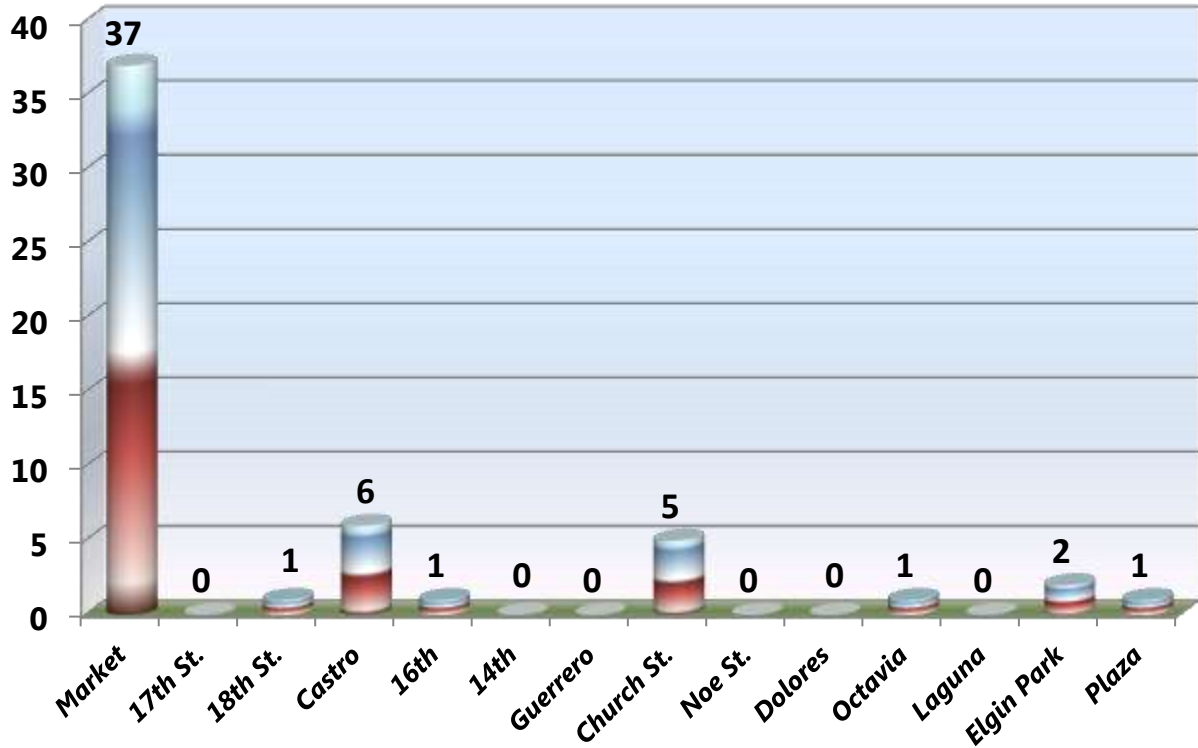


August 2011 Totals: 126

Graffiti Removed by Physical Address

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Castro : Graffiti Removed by Street

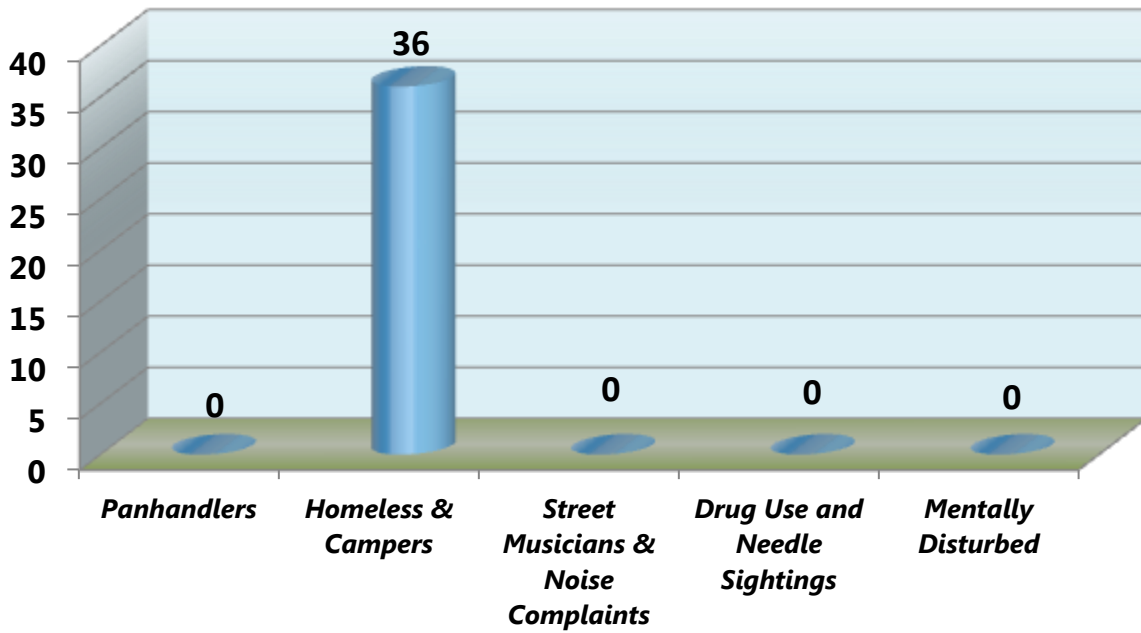


August 2011 Totals: 54

PUBLIC ASSISTANCE

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Castro : Public Assistance



August 2011 Totals: 36

CONSTRUCTION & DPW ISSUES

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Castro : Construction & DPW Issues



August 2011 Totals: 74

CASTRO TOTALS FOR AUGUST 2011

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Total Interactions : August 2011 : CASTRO

<i>City Beautification</i>	
<i>Graffiti Removal</i>	108
<i>Stickers & Flyers Removed</i>	0
<i>Overflowing Trashcans Leveled</i>	0
<i>Repainted Public Property</i>	0
<i>Landscaping</i>	0
<i>Sweep Requests & Debris Removal</i>	14
<i>Scrub Requests</i>	4
<i>TOTALS</i>	126
<i>Public Assistance</i>	
<i>Homeless and Campers</i>	36
<i>Drug use and Needle sightings</i>	0
<i>TOTALS</i>	36
<i>Construction and DPW Issues</i>	
<i>311 Called</i>	6
<i>Shopping Carts</i>	2
<i>Illegal Dumping</i>	58
<i>Safety Hazards & Extreme Vandalism</i>	6
<i>Construction</i>	0
<i>Cardboard & Pallets</i>	2
<i>TOTALS</i>	74
<i>Emergency and Non- Emergency</i>	
<i>Non Emergency called</i>	4
<i>TOTALS</i>	4

<i>Grand Totals :</i>	240
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Beautification Photos

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August 2, 2011: 2275 Market St. Steam Clean Completed



August 6, 2011: 3985 17th St. Scrub request completed



August 09, 2011: Harvey Milk Plaza, Detailed sweep completed

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August 09, 2011: 2001 Market St. Steam clean completed



August 09, 2011: 2001 Market St. Steam clean completed



August 09, 2011: 2001 Market St. Steam clean completed

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August 11, 2011: 1906 Market St. Steam clean completed



August 11, 2011: 1876 Market St. Steam clean completed



August 15, 2011: 1815 Market St. Steam clean completed

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August 25, 2011: 463 Castro St. Shredded paper spread all over sidewalk, removal completed

Graffiti, Stickers and Flyers removed or painted



August 2, 2011: 2288 Market St. Graffiti Removed



August 4, 2011: 242 Church St. Graffiti Removed

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August 4, 2011: 2097 Market St. Graffiti Removed



August 4, 2011: 2073 Market St. Graffiti Removed



August 5, 2011: 2079 Market St. Graffiti Removed

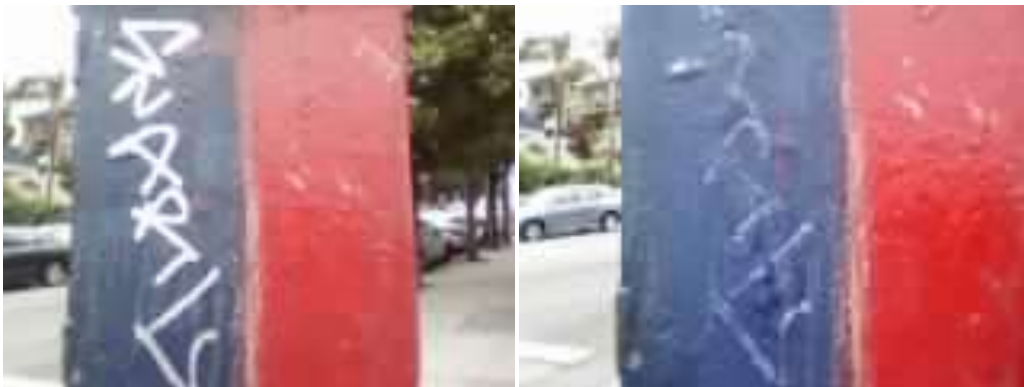
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August 5, 2011: 1967 Market St. Graffiti Removed



August 5, 2011: 1800 Market St. Graffiti Removed



August 07, 2011: 2400 Market St. Graffiti Removed

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August 07, 2011: 1900 Market St. Graffiti Removed



August 07, 2011: 133 Elgin Park Graffiti Removed



August 08, 2011: 2100 Market St. Graffiti Removed

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August 08, 2011: 2101 Market St. Graffiti Removed



August 08, 2011: 2175 15th St. Graffiti Removed



August 08, 2011: 1965 Market St. Graffiti Removed

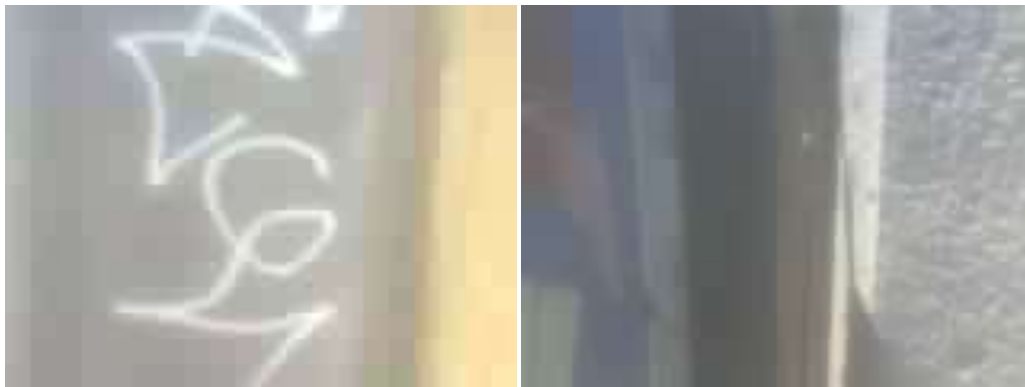
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August 08, 2011: 101 Church St.



August 08, 2011: Corner of Church & Market St. Graffiti Removed



August 10, 2011: 2288 Market St. Graffiti Removed

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August 10, 2011: 1800 Market St. Graffiti Removed



August 10, 2011: 1920 Market St. Graffiti Removed



August 11, 2011: 1874 Market St. Graffiti Removed

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August 11, 2011: 1900 Market St. Graffiti Removed



August 11, 2011: 1800 Market St. Graffiti Removed



August 12, 2011: 504 Castro St. Graffiti Removed

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August 12, 2011: 2099 Market St. Graffiti Removed



August 12, 2011: 1884 Market St. Graffiti Removed



August 12, 2011: 1884 Market St. Graffiti Removed

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August 12, 2011: 2073 Market St. Graffiti Removed



August 14, 2011: 2135 Market St. Graffiti Removed



August 15, 2011: 1800 Octavia St. Graffiti Removed

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August 16, 2011: 1975 Market St. Graffiti Removed



August 16, 2011: 2101 Market St. Graffiti Removed



August 17, 2011: 1975 Market St. Graffiti Removed

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August 18, 2011: 590 Castro St. Graffiti Removed



August 21, 2011: 2174 Market St. Graffiti Removed



August 22, 2011: 248 Church St. Graffiti Removed

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August 22, 2011: 2370 Market St. Graffiti Removed



August 23, 2011: 1975 Market St. Graffiti Remove



August 23, 2011: 1800 Market St. Graffiti Removed

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August 23, 2011: 2283 Market St. Graffiti Removed



August 23, 2011: 214 Duboce St. Graffiti Removed



August 23, 2011: 2166 Market St. Graffiti Removed

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August 24, 2011: 1800 Market St. Graffiti Removed



August 25, 2011: Harvey Milk Plaza, Graffiti Removed



August 26, 2011: 443 Castro St. Graffiti Removed

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August 27, 2011: 401 Castro St. Graffiti Removed



August 27, 2011: 427 Castro St. Graffiti Removed



August 27, 2011: 431 Castro St. Graffiti Removed

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August 28, 2011: 2099 Market St. Graffiti Removed



August 28, 2011: 1975 Market St. Graffiti Removed

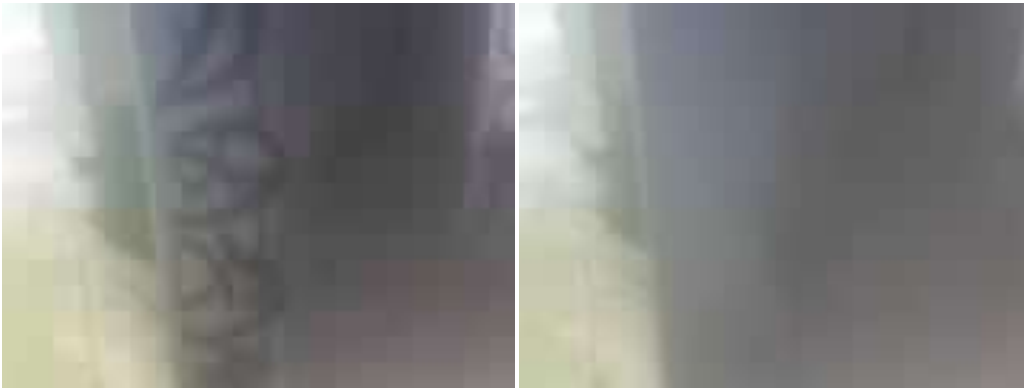


August 28, 2011: 1900 Market St. Graffiti Removed

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August 28, 2011: 133 Elgin Park, Graffiti Removed



August 29, 2011: 2370 Market St. Graffiti Removed



August 30, 2011: 245 Church St. Graffiti Removed

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August 31, 2011: 2001 14th St. Graffiti Removed

Illegal Dumping Photos



August 2, 2011: 376 Castro St. Illegally dumped paint cans



August 2, 2011: 2001 14th St. Illegally dumped mattress

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August 2, 2011: 1825 Market St. Illegally dumped couch



August 5, 2011: 2099 Market St. Illegally dumped cardboard



August 6, 2011: 2120 Market St. Illegally dumped chair

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August 08, 2011: 1900 Market St. Illegally dumped wooden crate



August 09, 2011: 2181 Market St. Illegally dumped cardboard



August 09, 2011: 1884 Market St. Illegally dumped chair

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August 09, 2011: 133 Elgin Park, Illegally dumped television



August 12, 2011: Harvey Milk Plaza, Illegally dumped items



August 12, 2011: 2099 Market St. Illegally dumped cardboard

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August 12, 2011: 1884 Market St. Illegally dumped items & abandoned shopping cart



August 13, 2011: 2300 Market St. Illegally dumped furniture



August 14, 2011: 2227 Market St. Illegally dumped furniture

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August 14, 2011: 2298 Market St. Illegally dumped wooden crate



August 21, 2011: 540 Castro St. Illegally dumped items



August 21, 2011: 2090 Market St. Illegally dumped trash bags

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August 21, 2011: 2164 Market St. Multiple illegally dumped items



August 22, 2011: 288 Noe St. Illegally dumped office chair



August 23, 2011: 2099 Market St. Illegally dumped trash bags

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August 23, 2011: 2200 Market St. Illegally dumped tire



August 23, 2011: 2100 Market St. Illegally dumped item removed



August 14, 2011: 1884 Market St. Illegally dumped items

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August 16, 2011: 2130 Market St. Illegally dumped Barbeque grill



August 28, 2011: 133 Elgin Park, illegally dumped barber chair



August 30, 2011: 2099 Market St. Illegally dumped trash bags

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Transient Activity



August 4, 2011: 504 Castro St. Newspapers left behind used for bedding by a 914



August 6, 2011: 2200 15th St. Blanket left behind by a 914



August 08, 2011: 2100 14th St. Camper sighted

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August 08, 2011: 2164 Market St. Camper sighted



August 09, 2011: 2395 16th St. 914 abandoned belongings



August 09, 2011: 4084 18th St. Camper sighted

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August 09, 2011: Jane Warner Plaza, Campers sighted



August 09, 2011: Harvey Milk Plaza, Camper sighted



August 11, 2011: 2001 Market St. Camper sighted

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August 14, 2011: 16th & Market St. Camper sighted



August 15, 2011: 2001 Market St. Camper sighted



August 20, 2011: 2390 Market St. Camper sighted

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August 20, 2011: 2200 15th St. Camper sighted



August 21, 2011: 2390 Market St. Camper sighted



August 23, 2011: 133 Elgin Park, camper sighted

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August 24, 2011: Jane Warner Plaza, shopping cart left behind by a 914



August 25, 2011: 2001 14th St. Camper sighted



August 28, 2011: 2100 Market St. 914 belongings left behind

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August 30, 2011: 133 Elgin Park, Camper sighted



August 31, 2011: 1967 Market St. Mess left behind by a 914, removal completed



August 31, 2011: 2001 Dolores St. Camper sighted

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August 2011 DAR

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/02/2011 11:42	Other - 376 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped paint cans.
08/02/2011 11:42	Other - 2001 14th St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped mattress.
08/02/2011 11:42	Other - 1825 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped couch.
08/02/2011 11:42	Other - 2275 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
08/02/2011 11:49	Other - 2288 Market St.	Clean - Graffiti - Payphone	On the payphone, white graffiti removed.
08/03/2011 11:18	Other - Maitri - 401 Duboce Avenue	Clean - 102 - Urine	Dispatched Isaac. Additional Information: Mauricio responded. Completed by Mauricio.
08/04/2011 10:02	Other - Solis - 2231 Market Street	Safety - 914 - Sleeper / Camper	2 914's with dog and shopping cart. Contacted non-emergency. Additional Information: Abated. Confirmed by Paul. #7 encouraged Paul to keep reporting this kind of information to dispatch.
08/04/2011 11:42	Other - 504 Castro St.	Clean - Garbage Pick-Up Request - Sidewalk	Newspapers left behind used for bedding by a 914.
08/04/2011 11:42	Other - Jane Warner Plaza	Safety - 594 - Vandalism	Table broken.
08/04/2011 11:49	Other - 242 Church St.	Clean - Graffiti - Parking Meter	On the parking meter, white graffiti removed.
08/04/2011 11:49	Other - 2097 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
08/04/2011 11:49	Other - 2073 Market St.	Clean - Graffiti - Window	On the window, white graffiti removed.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/05/2011 11:42	Other - 1967 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
08/05/2011 11:42	Other - 1800 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
08/05/2011 11:49	Other - 2079 Market St.	Clean - Graffiti	On the traffic control box, orange graffiti removed.
08/05/2011 13:32	Other - CiTiApartments - 2099 Market Street	Clean - Illegal Dumping	Cardboard boxes. Will follow up with 311. Additional Information: 311 service request #935180 Complete. Confirmed by 311.
08/06/2011 11:42	Other - 2120 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped chair.
08/06/2011 11:42	Other - 2200 15th St	Clean - Garbage Pick-Up Request - Sidewalk	Blanket left behind by a 914.
08/06/2011 11:42	Other - 3985 17th St.	Clean - Scrub Request - Sidewalk	Scrub request completed.
08/07/2011 18:48	Other - 2400 Market St.	Clean - Graffiti	On the fire alarm box, white graffiti removed.
08/07/2011 18:48	Other - 1900 Market St.	Clean - Graffiti - Trashcan - City	On the city trashcan, white graffiti removed.
08/07/2011 18:48	Other - 133 Elgin Park	Clean - Graffiti	On the green box, white graffiti removed.
08/08/2011 11:48	Other - 2101 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
08/08/2011 11:48	Other - 2175 15th St.	Clean - Graffiti	On the information sign, black graffiti removed.
08/08/2011 11:48	Other - 1965 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
08/08/2011 11:48	Other - Corner of Church & Market St.	Clean - Graffiti - Traffic Signal	On the stop sign, black graffiti removed.
08/08/2011 11:48	Other - 1900 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden crate.
08/08/2011 11:48	Other - 2100 14th St.	Safety - 914 - Sleeper / Camper	Camper sighted.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/08/2011 11:48	Other - 2164 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/08/2011 18:48	Other - 2100 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti & sticker removed.
08/09/2011 11:48	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped chair.
08/09/2011 11:48	Other - 2395 16th St.	Clean - Garbage Pick-Up Request - Sidewalk	914 belongings abandoned, removal completed.
08/09/2011 11:48	Other - 4084 18th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/09/2011 11:48	Other - Jane Warner Plaza	Safety - 914 - Sleeper / Camper	Large group of campers sighted.
08/09/2011 11:48	Other - Harvey Milk Plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
08/09/2011 11:48	Other - Harvey Milk Plaza	Clean - Sweep Request - Sidewalk	Detailed sweep completed.
08/09/2011 11:48	Other - 2001 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed along the sidewalk.
08/09/2011 12:23	Other - 2181 Market Street	Clean - Cardboard	Cardboard boxes. 311 service request #937449 Additional Information: Complete. Confirmed by 311.
08/09/2011 13:30	-	Safety - 594 - Vandalism	Trash receptacle fire at S/W corner of 18th St. & Castro. Harvey's Bar.
08/09/2011 16:12	Other - 133 Elgin Park	Clean - Illegal Dumping	TV. 311 service request #937661 Additional Information: Complete. Confirmed by 311.
08/10/2011 11:48	Other - 2288 Market St.	Clean - Graffiti	On the wall, graffiti removed.
08/10/2011 11:48	Other - 1800 Market St.	Clean - Graffiti	On the wall, green graffiti removed.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/10/2011 11:48	Other - 1920 Market St.	Clean - Graffiti - Street Signs	On the street cleaning sign, red graffiti removed.
08/10/2011 12:33	Other - Solis - 2231 Market Street	Safety - 811 - Drunk & Disorderly / Intoxicated	Group of 5 811 teenagers. Contacted non-emergency.
08/11/2011 11:48	Other - 1874 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
08/11/2011 11:48	Other - 1900 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
08/11/2011 11:48	Other - 1800 Market St.	Clean - Graffiti	On the box, white & yellow graffiti removed.
08/11/2011 11:48	Other - 2001 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/11/2011 11:48	Other - 1906 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed along the sidewalk.
08/11/2011 11:48	Other - 1876 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed along the sidewalk.
08/12/2011 11:48	Other - 504 Castro St.	Clean - Graffiti	On the advertisement sign, red & yellow graffiti removed.
08/12/2011 11:48	Other - 2099 Market St.	Clean - Graffiti	On the green box, white graffiti removed.
08/12/2011 11:48	Other - 1884 Market St.	Clean - Graffiti	On the green box, white graffiti removed.
08/12/2011 11:48	Other - 2073 Market St.	Clean - Graffiti	On the green box, peach & white graffiti removed.
08/12/2011 11:48	Other - 1884 Market St.	Clean - Graffiti	On the green box, white graffiti removed.
08/12/2011 11:48	Other - Harvey Milk Plaza	Clean - Illegal Dumping	Illegally dumped items.
08/12/2011 11:48	Other - 2099 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
08/12/2011 11:48	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items & abandoned shopping cart.
08/13/2011 11:09	Other - 2300 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/14/2011 11:09	Other - 2135 Market St.	Clean - Graffiti - Window	On the window, black graffiti removed.
08/14/2011 11:09	Other - 2227 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
08/14/2011 11:09	Other - 2298 Market St	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden pallet.
08/14/2011 11:09	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
08/14/2011 11:09	Other - 16th & Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/14/2011 11:09	Other - Jane Warner Plaza	Events - Festival	Outdoor concert for the public.
08/15/2011 11:09	Other - 1800 Octavia St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
08/15/2011 11:09	Other - 2001 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/15/2011 11:09	Other - 1815 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed.
08/16/2011 11:09	Other - 1975 Market St.	Clean - Graffiti - Trashcan - City	On the city trashcan, white graffiti removed.
08/16/2011 11:09	Other - 2101 Market St.	Clean - Graffiti - Trashcan - City	On the city trashcan, multiple color graffiti removed.
08/16/2011 11:09	Other - 1975 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
08/16/2011 11:09	Other - 2130 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped BBQ grill.
08/18/2011 11:09	Other - 590 Castro St.	Clean - Graffiti	On the wall, red graffiti removed.
08/20/2011 11:19	Other - 2390 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/20/2011 11:19	Other - 2200 15th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/20/2011 11:19	Other - 2390 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/20/2011 14:51	Other - Edge - 4149 18th Street	Clean - Illegal Dumping	Blue backpack. Dispatched Herman to remove. Additional Information: Removal completed by Herman.
08/21/2011 11:19	Other - 2090 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags.
08/21/2011 11:19	Other - 2164 Market St.	Clean - Illegal Dumping - Sidewalk	Multiple illegally dumped items.
08/21/2011 11:49	Other - 2174 Market St.	Clean - Graffiti - Parking Meter	On the parking meter, grey graffiti removed.
08/21/2011 11:49	Other - 2001 Market St.	Clean - Graffiti	On the wall, black graffiti. Private property.
08/21/2011 11:49	Other - 540 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
08/22/2011 11:19	Other - 288 Noe St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped office chair.
08/22/2011 11:49	Other - 248 Church St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
08/22/2011 11:49	Other - 2370 Market St.	Clean - Graffiti - Payphone	On the payphone, blue graffiti removed.
08/23/2011 10:53	No Location	Customer Service - Assist Resident	Sherry was wondering if there was a CBD in Cow Hollow. She was also wondering how to start a CBD. Gave Sherry the website http://www.newcityamerica.com/whatiscbd.asp to look into more info about CBD's.
08/23/2011 11:19	Other - 2200 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped tire.
08/23/2011 11:19	Other - 2100 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped item, removal completed.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/23/2011 11:19	Other - 133 Elgin Park	Safety - 914 - Sleeper / Camper	Camper sighted.
08/23/2011 11:49	Other - 1975 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
08/23/2011 11:49	Other - 1800 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
08/23/2011 11:49	Other - 2283 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
08/23/2011 11:49	Other - 214 Duboce St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
08/23/2011 11:49	Other - 2166 Market St.	Clean - Graffiti - Payphone	On the payphone, white graffiti removed.
08/23/2011 13:11	Other - CiTiApartments - 2099 Market Street	Clean - Illegal Dumping	2 garbage bags. 311 service request #919864
08/23/2011 14:00	Other - Clobba - 2265 Market Street	Safety - 914 - Sleeper / Camper	Contacted non-emergency for a 914 setting up next door. Non-emergency called back around 4:30pm. The 914 had left. Miguel said that they camper had been there all day. Dispatcher #7 encouraged Miguel to keep calling in to dispatch.
08/23/2011 14:40	Other - Clobba - 2265 Market Street	Clean - Illegal Dumping	Bed cover and bicycle wrapped in clear plastic. Bicycle has been locked to the parking meter for over 2 weeks. 311 service request #946645
08/24/2011 11:19	Other - Jane Warner Plaza	Safety - Wheeled Conveyance - Shopping Cart	Shopping cart left behind by a 914.
08/24/2011 11:19	Other - Jane Warner Plaza	Safety - 594 - Vandalism	Broken table.
08/24/2011 11:49	Other - 1800 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
08/25/2011 11:19	Other - 2001 14th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
08/25/2011 11:19	Other - 463 Castro St.	Clean - Garbage Pick-Up Request - Sidewalk	Shredded paper spread along sidewalk, removal completed.
08/25/2011 11:49	Other - Harvey Milk Plaza	Clean - Graffiti	On the wall, black graffiti removed.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/26/2011 11:19	Other - 443 Castro St.	Clean - Graffiti	On the wall, black graffiti removed.
08/26/2011 14:32	Address - Castro Theatre - 429 Castro Street	Safety - 914 - Sleeper / Camper - Non- Emergency	Brian reported two Caucasians, one man and one woman, sleeping in front of the Castro Theater. Dispatched non-emergency to have them removed from the premises.
08/27/2011 11:19	Other - 401 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
08/27/2011 11:19	Other - 427 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
08/27/2011 11:19	Other - 431 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
08/28/2011 11:19	Other - 2099 Market St.	Clean - Graffiti - Door	On the door, white graffiti removed.
08/28/2011 11:19	Other - 1975 Market St.	Clean - Graffiti - Pole	On the pole, pink graffiti removed.
08/28/2011 11:19	Other - 1900 Market St.	Clean - Graffiti - Pole	On the pole, light blue graffiti removed.
08/28/2011 11:19	Other - 133 Elgin Park	Clean - Graffiti	On the green box, white graffiti removed.
08/28/2011 11:19	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	Illegally dumped barber chair.
08/28/2011 11:19	Other - 2100 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Multiple items left behind by a 914.
08/28/2011 11:19	Other - 133 Elgin Park	Safety - 914 - Sleeper / Camper	Camper sighted.
08/28/2011 19:01	Other - 133 Elgin Park	Clean - Illegal Dumping - Sidewalk	German called in an illegal dumping of a metal Barber Shop chair. Called 311 to request pick-up. Tony the dispatcher informed me it would take up to 3 business days to complete the request. Service request # 949793.
08/29/2011 11:19	Other - 2370 Market St.	Clean - Graffiti - Pole	On the pole, black graffiti removed.
08/30/2011 11:19	Other - 245 Church St.	Clean - Graffiti - Pole	On the pole, turquoise graffiti removed.

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
08/30/2011 11:19	Other - 2099 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bags.
08/30/2011 13:00	Other - CiTiApartments - 2099 Market Street	Clean - Illegal Dumping	2 garbage bags. 311 service request #951234
08/31/2011 11:19	Other - 2001 14th St.	Clean - Graffiti	On the wall, black graffiti removed.
08/31/2011 11:19	Other - 1967 Market	Clean - Garbage Pick-Up Request - Sidewalk	Huge mess left behind by a 914, removal completed.
08/31/2011 11:19	Other - 2001 Dolores St.	Safety - 914 - Sleeper / Camper	Camper sighted.