



**Castro/ Upper Market Community Benefit District**

**MAC Workers Program**

**Report for April, 2011**

**Presented by MJM Management Group**

**May 10, 2011**

# Castro April 2011 Report

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## Index

<b>Summary, including Highlights and Notable Incidents</b>	<b>Page 3</b>
<b><u>Graphics</u></b>	
<b>City Beautification Chart</b>	<b>Page 13</b>
<b>Graffiti Removal by Street Chart</b>	<b>Page 14</b>
<b>Public Assistance Chart</b>	<b>Page 15</b>
<b>Constructions and DPW Issues Chart</b>	<b>Page 16</b>
<b>Total Interactions</b>	<b>Page 17</b>
<b><u>Photos</u></b>	
<b>Castro Beautification Photos</b>	<b>Page 18</b>
<b>Illegal Dumping</b>	<b>Page 25</b>
<b>Landscaping Photos</b>	<b>Page 39</b>
<b>Graffiti, Stickers and Flyers Photos</b>	<b>Page 40</b>
<b>Transient Activities</b>	<b>Page 76</b>
<b>Daily Activity Report</b>	<b>Page 91</b>

# Castro April 2011 Report

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## District Overview

April was a quiet month in the district, and, without the large protests, holiday events or street parties of previous months, the MAC workers focused on keeping the district looking good by addressing the graffiti, stickers and illegally dumped items. While there were no unusual or exciting occurrences to report-no celebrity sightings, or even a politician spotted- workers continued their efforts to maintain the area. The Castro is looking clean and polished, helped by the field manager regularly spot-checking the Castro CBD to make sure that issues are addressed.

Bryan, CCBBD manager, continued his monthly meetings with all the crew members, and they met on April 18<sup>th</sup> this month. They reviewed many topics, including graffiti procedures, the problems with the furniture in Harvey Milk Plaza and communications with dispatch to improve both response time and recording of work in the Daily Activity Report.

Our Steam cleaner is back in the Castro CBD for the 2<sup>nd</sup> round of steam cleaning. He should be finished in early June, in time for Pride. We have worked with Andrea to ensure that the third round of steam cleaning will start in July, so that the intense impact of Pride Month on the community will be minimized in terms of cleanliness of the district.

Though we hear that the Trader Joes is not taking the property at Noe and Market Streets for its use, we are still asking for help finding a new space to be used as a storage shop for the MAC workers, as we will likely lose the current space at 281 Noe soon. The space will need to be within the Castro CBD boundaries, preferably around Church to Castro street area. Anyone with tips for such a space such a garage or storefront should contact Andrea at the Castro Board or MJM at 415.477.2600.

## Highlights

### **March 28, 2011**

The Castro social was held at Home Restaurant. Mary and Bryan McCue attended, as well as MJM staffers Andrew Bryant and Bob Betis. This provided a good opportunity for

## Castro April 2011 Report

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MJM staff to meet with both board members and CBD constituents. A good time was had by all.

### **April 6, 2011**

The construction work at 541 Castro Street has been ongoing for some time. The construction required the closing the sidewalk and curb area, and added some extra cleaning needs from the dirt and dust from the site. We are happy to report that the work has been completed, and the sidewalk is open again.



*541 Castro construction work closes sidewalk and curb area*

### **April 7, 2011**

Volunteers in the Castro CBD weeded the area around Harvey Milk Plaza, leaving significant debris from their efforts. At the request of Andrea Aiello, a MAC worker was dispatched to bag up the debris and remove it from the site, leaving the area both well weeded and cleaned.



## Castro April 2011 Report

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*Harvey Milk Plaza- weeding debris left behind. Gonzalo was dispatched.*

**April 18, 2011**

As mentioned above, Bryan met with all the Castro crew members for the monthly meeting to go over the concerns of the community and work procedures. The team reviewed and discussed the graffiti situation once again. Bryan is now keeping a folder of photos of the various tags that need special attention. Andrea and Bryan will meet soon to discuss the recommendation that the CBD send out documents to all participants of the CCBD to confirm their desire for graffiti removal, and obtain their written permission to remove or paint of graffiti on their property. The form could also address whether there are any restrictions on that work.



***Sample of Graffiti Removed***

The meeting also focused on dispatch communication to improve both response times and recording of information in the DAR, as well as proper dress code, interactions with DPW around their pickups of illegally dumped items, and the barricades in the City parking lot on Castro St.

Bryan and the MAC team also discussed the table and chair maintenance in Jane Warner Plaza and transient issues in Harvey Milk Plaza. The MJM union painter came to Harvey Milk Plaza to consult on the painted benches. His recommendation was to have them totally repainted by the company that did them originally. They are beyond any type of touch up at this point. Subsequent to this recommendation, Andrea informed Bryan that the board is considering removing the benches, and that there is a motion on the June CBD meeting agenda.

## Castro April 2011 Report

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### April 25, 2011

MAC workers continued their greening efforts in the district by keeping weeds under control, both in tree wells and the gaps and cracks in the sidewalk. With the wet weather this past winter, weeds have flourished, but the team is making every effort to keep them under control. Below is a sample of some of their work.



*1795 Market*



*After*

### April 25, 2011

Steam cleaning in the Castro CBD continued, with the second quarterly steam cleaning beginning at the end of April. This cleaning is scheduled to go through the early part of June, making the district cleaner in advance of the arrival of the many tourists that come the Castro during Pride Month. As seen in the photos below, the cleaning not only addresses grime on the sidewalks that builds up, but also helps with the more stubborn graffiti. Many times, the graffiti removal process leaves a faded stain or trace of the graffiti, and the steam cleaning helps eliminate that, restoring the sidewalk to a better standard. The photos below show some of the steam cleaner's efforts in April.



# Castro April 2011 Report

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**4 Laguna**



**After**



**1815 Market**



**After**



**28 Guerrero**

**After**

## Notable Incidents

### **April 1, 2, 3 & 4, 2011**

The MAC Team continues to call in the illegal dumping in the district for pick-up by DPW. The City standard is to pick up these items within 72 hours through the 311 system. Depending on the nature of the items and the volume of debris, MJM calls DPW directly, as we work closely with the person at DPW that handles the Castro neighborhood. Below are some of the items found this month.



# Castro April 2011 Report

**1903 Market**



**1884 Market**



**2262 Market**

**1884 Market**

**2238 Market**

## April 1, 2, 3, & 4, 2011

One of the on-going issues in the Castro District is the maintenance of the neighborhood trash cans. While on a schedule for pick-up by DPW, the volume of trash often overwhelms the containers quickly. MAC workers provided many topping off of trash cans this month by removing any overflowing trash, any litter on the ground, and enough of the debris in the cans to allow sufficient space for use by visitors and residents until DPW empties the cans. MAC workers will also replace the trash bag liners if necessary to help contain the trash.



**507 Castro**



**After**



**499 Castro**



**After**



# Castro April 2011 Report

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*Harvey Milk Plaza*

*After*

*4051 18<sup>th</sup> St.*

*After*

**April 9, 10, 11, & 12, 2011**

Trespassing and camping continue to be an issue in the district. The campers add to the visible blight, contribute to illegal dumping and create problems with drug paraphernalia and human waste. MAC workers continue to clean up after the transients, removing cardboard and other debris and clearing the area of used needles and alcohol containers. MAC workers always use safe needle handling protocols to clean up after any needles found. They also report the occurrences of camping and trespassing to the City.



*286 Noe St.*



*2375 Market*



*200 Duboce*



*2375 Market*



*Jane Warner Plaza*



*2001 Market*

**April 9, 2011:**

Another issue that MAC workers have been dealing with is the problem of fires in the trash cans in the neighborhood. The team has been finding many burned garbage receptacles, including many with melted or missing hard plastic liners. MAC workers clean up after the debris, and report any missing liners to DPW. Some of these fires

## Castro April 2011 Report

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may be started by lit cigarettes, and we are happy to see new mounted ashtrays being installed in the district.



*4109 18th St. burned receptacle cleaned*

### **April 12, 2011**

The parking lot on Castro St has had police barricades put in place to block access to the parking lot. Every day, they are pushed down, run over and damaged by vehicles trying to use the lot and by pedestrians. The MAC workers try to right the barricades, and call in any damage to the City.



### **April 13, 14, 15, & 16, 2011**

As evidenced by the photos, the team continues to work on graffiti removal throughout the area. MAC workers removed graffiti from all street furniture, including poles, meters, hydrants, mailboxes and benches. In addition, they tried to paint out graffiti when possible from walls and other surfaces. Additional photos are follow in the photo section of the report.

## Castro April 2011 Report

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**2247 Market**



**After**



**1907 Market**



**After**



**2097 Market**



**After**

### **April 18, 2011:**

The no smoking signs adhered to the tables in Jane Warner Plaza were torn off quickly. While some signage remains on the barriers, vandals have removed all of the signage on the table tops. MAC workers have also noted that the tables and chairs are being broken and abused.



## Castro April 2011 Report

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### **Management**

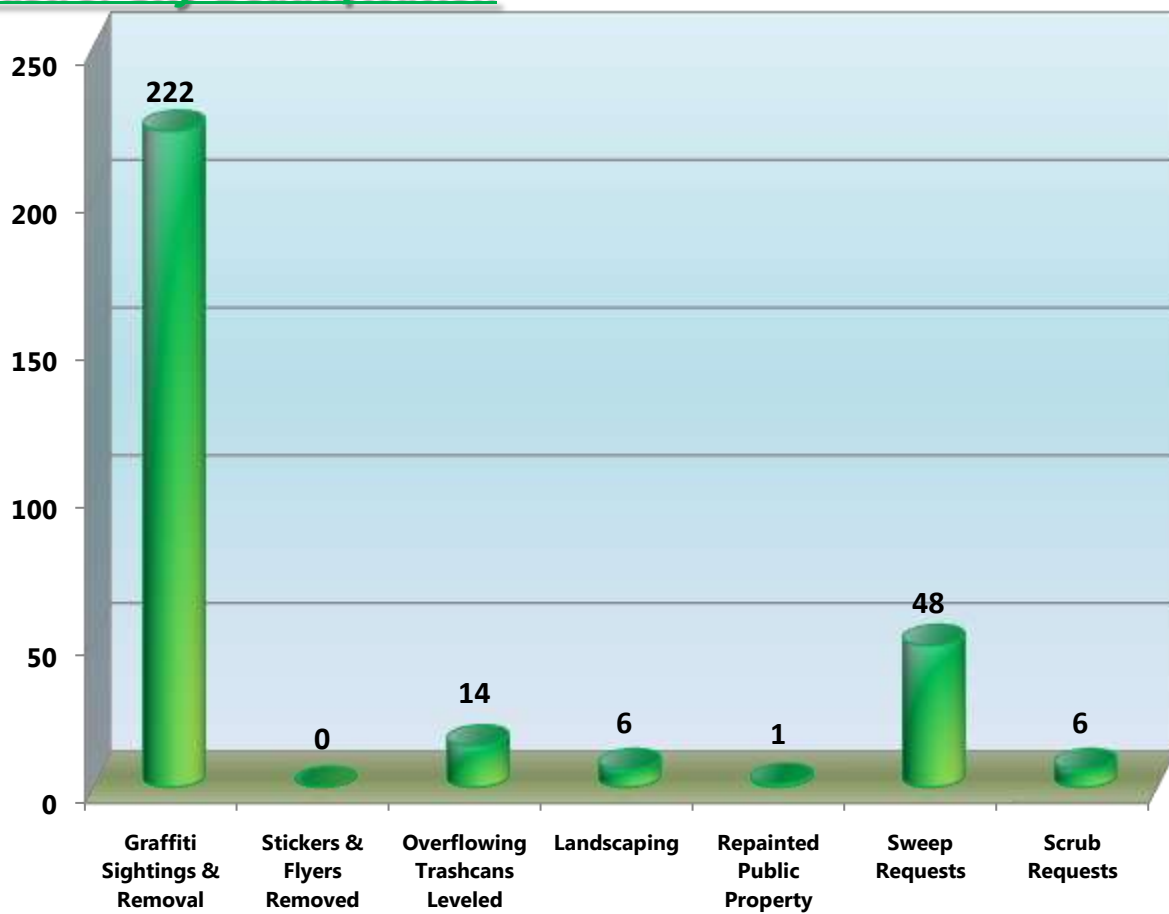
Management met with members of the community in an effort to both promote the services available and to hear feedback on our activities in the district.

In addition to attending the monthly Board meeting, Services Committee meetings and internal meetings, our management team contacted many neighborhood merchants in April. Management also worked on the following in April:

- Attended the Castro CBD Social at Home Restaurant. MJM Staff present included Bryan McCue, Manager, Mary McCue, President, Andrew Bryant, Operations Manager and Bob Betis, Human Resources Director.
- Worked with the Police Captains of various districts to get an update on the enforcement of Sit/Lie.
- Reached out to DPW on Illegal dumping in the City and made efforts to coordinate outreach and education on the problem. We will working on this issue in many districts to help change the behavior.
- Worked with DPW to make sure that we have appropriate colors of paint for all City fixtures.

***CITY BEAUTIFICATION***

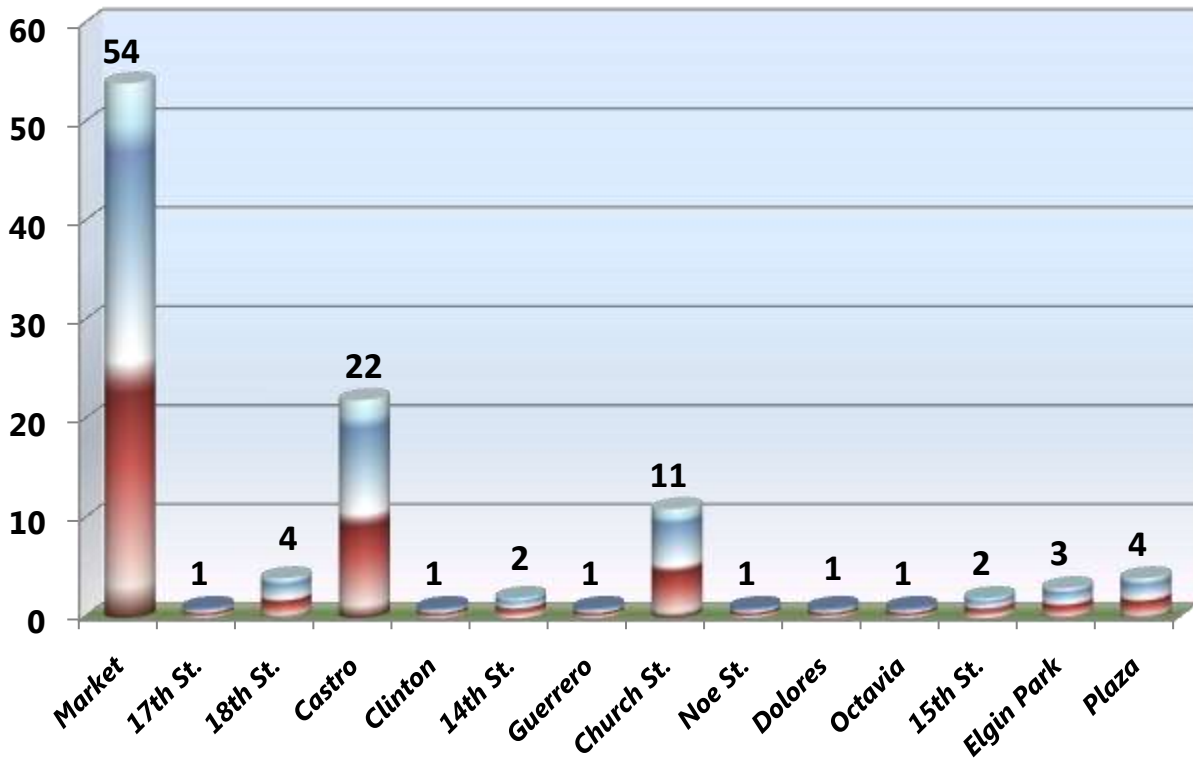
***Castro: City Beautification***



***April 2011 Totals: 297***

*Graffiti Removed by Physical Address*

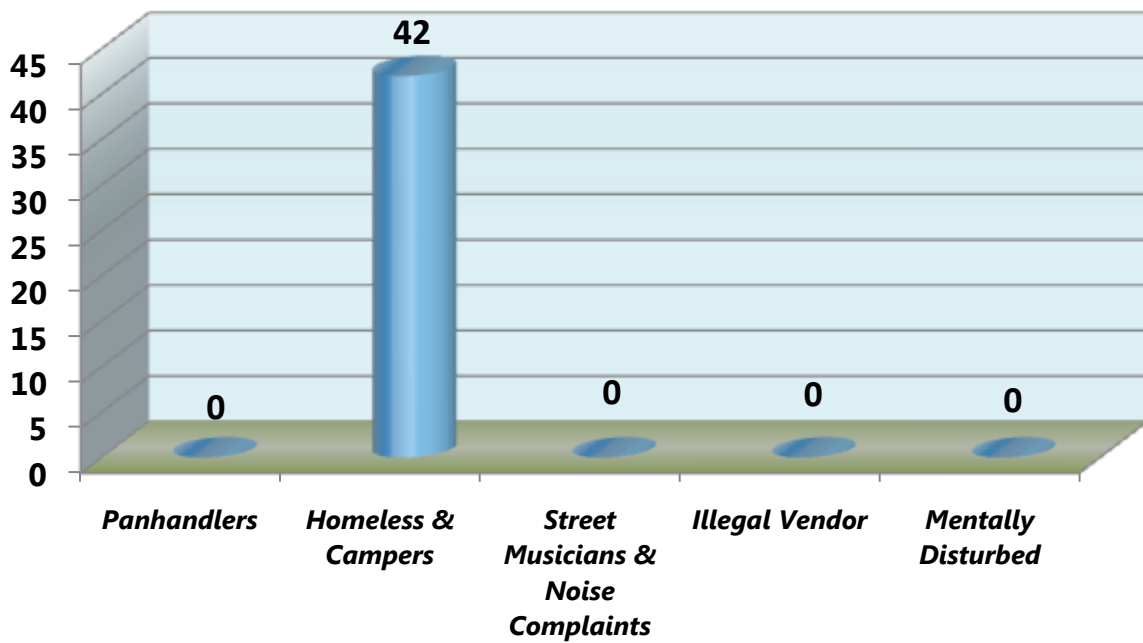
***Castro : Graffiti Removed by Street***



***April 2011 Totals: 108***

**PUBLIC ASSISTANCE**

**Castro : Public Assistance**



***April 2011 Totals: 42***

**CONSTRUCTION & DPW ISSUES**

**Castro : Construction & DPW Issues**



**April 2011 Totals: 182**

**CASTRO TOTALS FOR APRIL 2011**

***Total Interactions : April 2011 : CASTRO***

<b><i>City Beautification</i></b>	
<i>Graffiti Removal</i>	222
<i>Stickers &amp; Flyers Removed</i>	0
<i>Overflowing Trashcans Leveled</i>	14
<i>Repainted Public Property</i>	1
<i>Landscaping</i>	6
<i>Sweep Requests &amp; Debris Removal</i>	48
<i>Scrub Requests</i>	6
<b><i>TOTALS</i></b>	<b><i>297</i></b>
<b><i>Public Assistance</i></b>	
<i>Homeless and Campers</i>	42
<i>Drug use and Needle sightings</i>	4
<b><i>TOTALS</i></b>	<b><i>46</i></b>
<b><i>Construction and DPW Issues</i></b>	
<i>311 Called</i>	25
<i>Shopping Carts</i>	8
<i>Illegal Dumping</i>	128
<i>Safety Hazards &amp; Extreme Vandalism</i>	4
<i>Construction</i>	4
<i>Cardboard &amp; Pallets</i>	13
<b><i>TOTALS</i></b>	<b><i>182</i></b>
<b><i>Emergency and Non- Emergency</i></b>	
<i>Non Emergency called</i>	2
<b><i>TOTALS</i></b>	<b><i>2</i></b>

***Grand Totals :*** ***527***

*Beautification Photos*



*April 4, 2011: 507 Castro St. Trash removed*



*April 4, 2011: 499 Castro St. Trash removed*



*April 4, 2011: Harvey Milk Plaza, Trash removed*

## Castro April 2011 Report

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*April 4, 2011: 4051 18<sup>th</sup> St. Trash removed*



*April 4, 2011: 300 Noe St. Trash removed*



*April 4, 2011: 3117 18<sup>th</sup> St. Detailed sweep completed.*

## Castro April 2011 Report

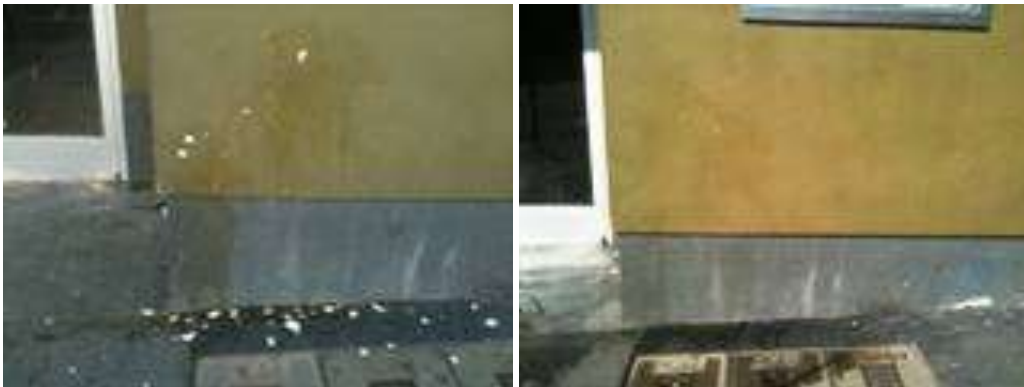
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***April 4, 2011: 540 Castro St. Cardboard removed***



***April 7, 2011: 400 Castro St. Detailed sweep completed***



***April 7, 2011: 468 Castro – sidewalk mess***

***Spot-cleaned***

## Castro April 2011 Report

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***April 7, 2011: 468 Castro – sidewalk mess***

***Spot-cleaned***



***April 7, 2011: Castro St. Parking Lot, Stanchions tipped over, placed back up right***



***April 12, 2011: Harvey Milk Plaza, trash removed***

## Castro April 2011 Report

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*April 12, 2011: 4109 18th St. Burned receptacle, trash removed*



*April 12, 2011: Castro St. parking lot barricades knocked down daily*



*April 14, 2011: Harvey Milk Plaza, detailed sweep completed*

## Castro April 2011 Report

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*April 18, 2011: 501 Castro St. Memorial set up*



*April 18, 2011: Jane Warner Plaza, No smoking signs are being removed by individuals*



*April 18, 2011: 440 Castro St. New cigarette cans*

## Castro April 2011 Report

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***April 23, 2011: 2400 Market St. Trash Removed***



***April 25, 2011: 4 Laguna St. Steam Clean Completed***



***April 25, 2011: 1815 Market St. Steam Clean Completed***

## Castro April 2011 Report

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*April 27, 2011: 28 Guerrero St. Steam Clean Completed*

### ***Illegally Dumped Items***



*April 3, 2011: 1903 Market St. Illegally dumped television*



*April 3, 2011: 1884 Market St. Illegally dumped furniture*

## Castro April 2011 Report

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***April 3, 2011: 2238 Market St. Illegally dumped pillows***



***April 3, 2011: 2262 Market St. Illegally dumped furniture***



***April 3, 2011: 1884 Market St. Illegally dumped cardboard***

## Castro April 2011 Report

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***April 6, 2011: 2367 Market St. Illegally dumped item***



***April 8, 2011: 1884 Market St. Illegally dumped cardboard***



***April 8, 2011: 2097 Market St. Illegally dumped trash bag & cardboard***

## Castro April 2011 Report

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*April 8, 2011: 558 Castro St. Illegally dumped trash bag*



*April 10, 2011: 2097 Market St. Illegally dumped cardboard*



*April 11, 2011: 2380 Market St. Illegally dumped item*

## Castro April 2011 Report

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***April 12, 2011: 1884 Market St. Illegally dumped cardboard & plastic bin***



***April 14, 2011: 288 Noe St. Illegally dumped computer monitor***



***April 14, 2011: 2164 Market St. Illegally dumped furniture***

## Castro April 2011 Report

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*April 14, 2011: 2166 Market St. Illegally dumped cardboard & wood*



*April 14, 2011: 4058 18<sup>th</sup> St. Illegally dumped furniture*



*April 15, 2011: 2335 Market St. Cardboard removal completed*

## Castro April 2011 Report

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***April 15, 2011: 595 Castro St. Illegally dumped Cardboard box filled with debris***



***April 16, 2011: 2264 Market St. Illegally dumped art work***



***April 16, 2011: 2174 Market St. Illegally dumped wooden crate***

## Castro April 2011 Report

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*April 17, 2011: 1884 Market St. Illegally dumped carpet*



*April 17, 2011: 511 Castro St. Illegally dumped bicycle wheel*



*April 18, 2011: 1975 Market St. Illegally dumped cardboard*

## Castro April 2011 Report

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*April 18, 2011: 2278 Market St. Illegally dumped item*



*April 19, 2011: 1906 Market St. Illegally dumped items*



*April 20, 2011: 2201 Market St. Illegally dumped items*

## Castro April 2011 Report

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***April 22, 2011: 2097 Market St. Illegally dumped cardboard***



***April 22, 2011: 1884 Market St. Various illegally dumped items***



***April 23, 2011: 2174 Market St. Illegally dumped trash bags, removal completed***

## Castro April 2011 Report

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***April 23, 2011: 552 Castro St. Illegally dumped carpet***



***April 22, 2011: 400 Castro St. Illegally dumped plastic bin with debris inside***



***April 22, 2011: 550 Castro St. Illegally dumped carpet***

## Castro April 2011 Report

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*April 25, 2011: 298 Church St. Illegally dumped bed frame*



*April 25, 2011: 2344 Market St. Illegally dumped cardboard*



*April 26, 2011: 298 Church St. Illegally dumped mattress*

## Castro April 2011 Report

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*April 27, 2011: 2278 Market St. Various illegally dumped items*



*April 28, 2011: 2325 Market St. Illegally dumped trash bags*



*April 29, 2011: 2097 Market St. Illegally dumped cardboard and various items*

## Castro April 2011 Report

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*April 29, 2011: 450 Castro St. Illegally dumped wood*



*April 29, 2011: 1946 Market St. Various illegally dumped items*



*April 30, 2011: 2200 Market St. Illegally dumped cardboard*

## Castro April 2011 Report

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*April 30, 2011: 2239 Market St. Illegally dumped television*

### *Landscaping Photos*



*April 7, 2011: Harvey Milk Plaza- Weeds removed & bagged*



*April 12, 2011: 153 Sanchez St. Weeds removed*

## Castro April 2011 Report

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*April 26, 2011: 1795 Market St. Weeds removed*

### **Graffiti Removal Pictures**



*April 1, 2011: 511 Castro St. Graffiti Removed*



*April 1, 2011: 1800 Octavia St. Graffiti Removed*

## Castro April 2011 Report

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*April 2, 2011: 2300 Market St. Graffiti Removed*



*April 2, 2011: 4100 19<sup>th</sup> St. Graffiti Removed*



*April 3, 2011: 283 Noe St. Graffiti Removed*

## Castro April 2011 Report

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***April 3, 2011: 1946 Market St. Graffiti Removed***



***April 3, 2011: 1975 Clinton Park, Graffiti Removed***



***April 3, 2011: 1800 Market St. Graffiti Removed***

## Castro April 2011 Report

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*April 5, 2011: 451 Castro St. Graffiti Removed*



*April 6, 2011: 2101 Market St. Graffiti Removed*



*April 6, 2011: 100 Guerrero St. Graffiti Removed*

## Castro April 2011 Report

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***April 6, 2011: 2222 Market St. Graffiti Removed***



***April 6, 2011: 2174 Market St. Graffiti Removed***



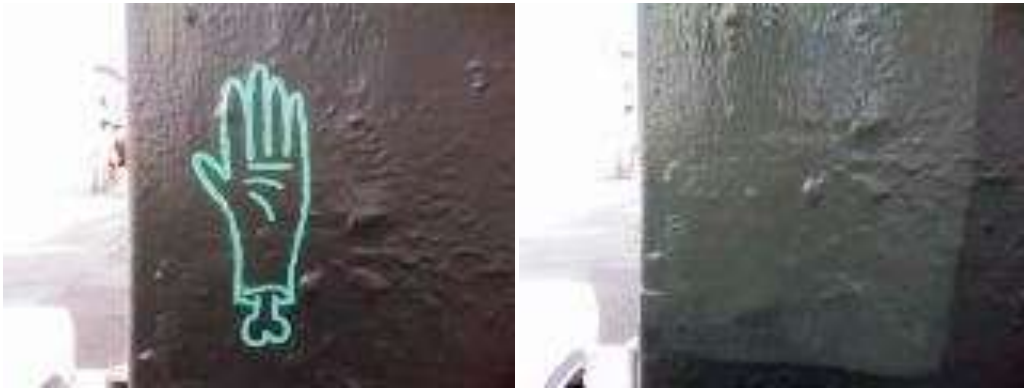
***April 6, 2011: 248 Church St. Graffiti Removed***

## Castro April 2011 Report

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***April 6, 2011: 223 Church St. Graffiti Removed***



***April 8, 2011: 133 Elgin Park, Graffiti Removed***



***April 8, 2011: 460 Castro St. Graffiti Removed***

## Castro April 2011 Report

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*April 8, 2011: 2304 Market St. Graffiti Removed*



*April 8, 2011: 2174 Market St. Graffiti Removed*



*April 8, 2011: 590 Castro St. Graffiti Removed*

## Castro April 2011 Report

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*April 9, 2011: 410 Castro St. Graffiti Removed*



*April 9, 2011: 3985 17<sup>th</sup> St. Graffiti Removed*



*April 10, 2011: 1975 Market St. Graffiti Removed*

## Castro April 2011 Report

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***April 11, 2011: 2304 Market St. Graffiti Removed***



***April 12, 2011: 2140 Market St. Graffiti Removed***



***April 12, 2011: 2136 Market St. Graffiti Removed***

## Castro April 2011 Report

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*April 12, 2011: 1800 Market St. Graffiti Removed*



*April 13, 2011: 2001 14<sup>th</sup> St. Graffiti Removed*



*April 13, 2011: 1903 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 13, 2011: 2279 Market St. Graffiti Removed*



*April 13, 2011: 2247 Market St. Graffiti Removed*



*April 13, 2011: 1907 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 14, 2011: 2097 Market St. Graffiti Removed*



*April 14, 2011: 2001 14<sup>th</sup> St. Graffiti Removed*



*April 14, 2011: 1900 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 14, 2011: Harvey M Plaza St. Graffiti Removed*



*April 14, 2011: 2001 Dolores St. Graffiti Removed, Repaint needed*



*April 15, 2011: 2390 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 15, 2011: 298 Church St. Graffiti Removed*



*April 15, 2011: 2168 Market St. Graffiti Removed*



*April 15, 2011: Jane Warner Plaza, Graffiti Removed*

## Castro April 2011 Report

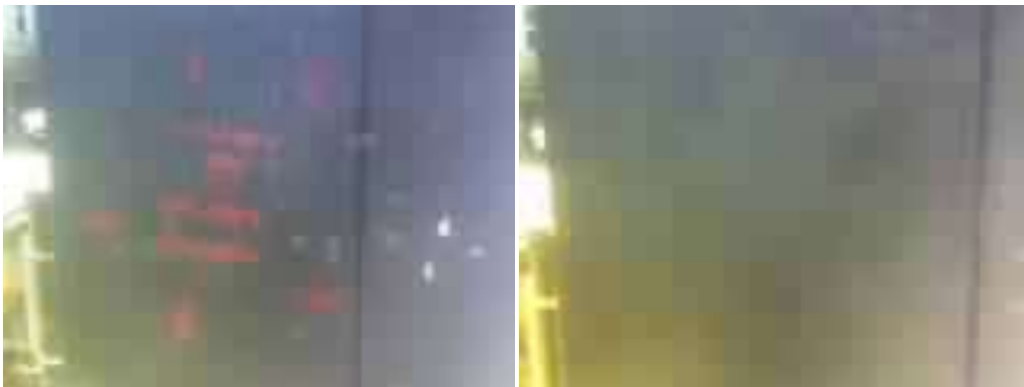
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*April 15, 2011: 456 Castro St. Graffiti Removed*



*April 15, 2011: 499 Castro St. Graffiti Removed*



*April 15, 2011: 423 Castro St. Graffiti Removed*

## Castro April 2011 Report

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*April 16, 2011: 500 Castro St. Graffiti Removed*



*April 17, 2011: 210 Church St. Graffiti Removed*



*April 17, 2011: 2370 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 17, 2011: 2378 Market St. Graffiti Removed*



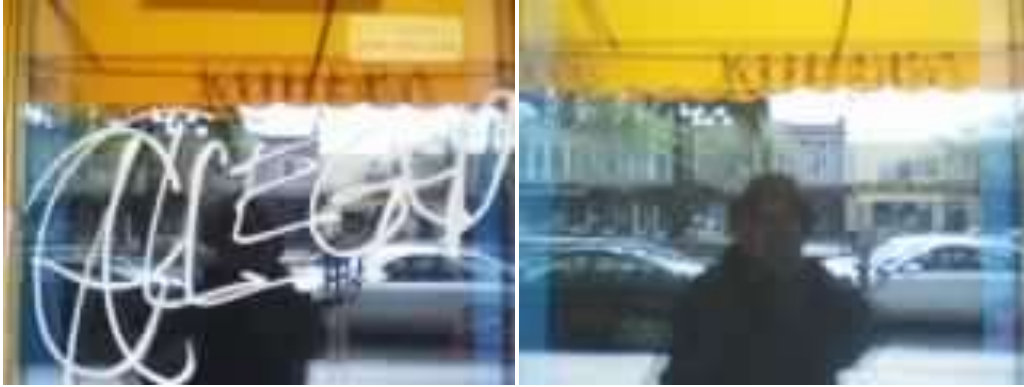
*April 17, 2011: 296 Church St. Graffiti Removed*



*April 17, 2011: 2097 Market St. Graffiti Removed*

## Castro April 2011 Report

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***April 17, 2011: 2310 Market St. Graffiti Removed***



***April 17, 2011: 1871 Market St. Graffiti Removed***



***April 17, 2011: 133 Elgin Park, Graffiti Removed***

## Castro April 2011 Report

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***April 17, 2011: 464 Castro St. Graffiti Removed***



***April 17, 2011: 496 Castro St. Graffiti Removed***



***April 17, 2011: 518 Castro St. Graffiti Removed***

## Castro April 2011 Report

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*April 18, 2011: 225 Church St. Graffiti Removed*



*April 18, 2011: 1903 Market St. Graffiti Removed*



*April 18, 2011: 1800 Market St. Graffiti Removed*

## Castro April 2011 Report

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***April 18, 2011: 1800 Market St. Graffiti Removed***



***April 18, 2011: 2200 Market St. Graffiti Removed***



***April 19, 2011: 242 Church St. Graffiti Removed***

## Castro April 2011 Report

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*April 19, 2011: 1946 Market St. Graffiti Removed*



*April 19, 2011: 2283 Market St. Graffiti Removed*



*April 19, 2011: 2237 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 19, 2011: 2200 15<sup>th</sup> St. Graffiti Removed*



*April 19, 2011: 2200 15<sup>th</sup> St. Graffiti Removed*



*April 20, 2011: 2100 Market St. Graffiti Removed*

## Castro April 2011 Report

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***April 20, 2011: 2001 Market St. Graffiti Removed***



***April 20, 2011: 458 Castro St. Graffiti Removed***



***April 20, 2011: 4127 18<sup>th</sup> St. Graffiti Removed***

## Castro April 2011 Report

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*April 20, 2011: 210 Church St. Graffiti Removed*



*April 20, 2011: 210 Church St. Graffiti Removed*



*April 20, 2011: 2055 Market St. Graffiti Removed*

## Castro April 2011 Report

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*April 20, 2011: 2055 Market St. Graffiti Removed*



*April 20, 2011: 1965 Market St. Graffiti Removed*



*April 21, 2011: 1900 Market St. Graffiti Removed*

## Castro April 2011 Report

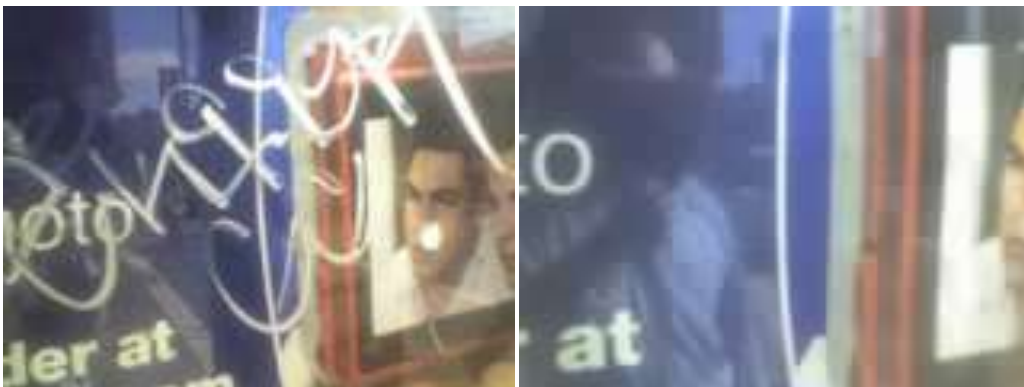
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*April 21, 2011: 18 Elgin Park, Graffiti Removed*



*April 21, 2011: 496 Castro St. Graffiti Removed*



*April 21, 2011: 496 Castro St. Graffiti Removed*

## Castro April 2011 Report

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*April 21, 2011: 496 Castro St. Graffiti Removed*



*April 21, 2011: 410 Castro St. Graffiti Removed*



*April 22, 2011: 100 Church St. Graffiti Removed*

## Castro April 2011 Report

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***April 22, 2011: 2100 Market St. Graffiti Removed***



***April 22, 2011: 1946 Market St. Graffiti Removed***



***April 22, 2011: 4071 18<sup>th</sup> St. Graffiti Removed***

## Castro April 2011 Report

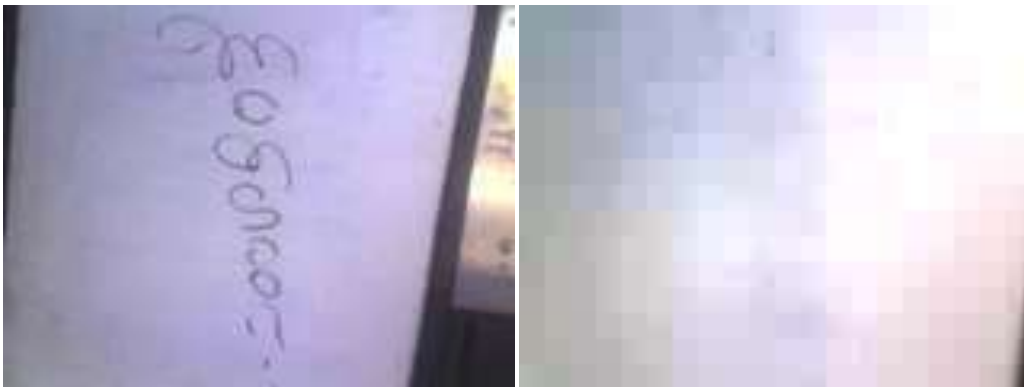
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***April 25, 2011: 200 Duboce St. Graffiti Removed***



***April 25, 2011: 2355 Market St. Graffiti Removed***



***April 25, 2011: 2355 Market St. Graffiti Removed***

## Castro April 2011 Report

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*April 25, 2011: 2283 Market St. Graffiti Removed*



*April 26, 2011: 210 Church St. Graffiti Removed*



*April 26, 2011: 2200 Market St. Graffiti Removed*

## Castro April 2011 Report

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***April 26, 2011: 2200 Market St. Graffiti Removed***



***April 26, 2011: 4201 18<sup>th</sup> St. Graffiti Removed***



***April 26, 2011: 2174 Market St. Graffiti Removed***

## Castro April 2011 Report

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***April 27, 2011: 2237 Market St. Graffiti Removed***



***April 27, 2011: 1841 Market St. Graffiti Removed***



***April 27, 2011: 1912 Market St. Graffiti Removed***

## Castro April 2011 Report

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***April 28, 2011: 1900 Market St. Graffiti Removed***



***April 28, 2011: Harvey Milk Plaza, Graffiti Removed***



***April 28, 2011: Harvey Milk Plaza, Graffiti Removed***

## Castro April 2011 Report

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***April 29, 2011: 1874 Market St. Graffiti Removed***



***April 29, 2011: 584 Castro St. Graffiti Removed***



***April 30, 2011: 444 Castro St. Graffiti Removed***

## Castro April 2011 Report

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*April 30, 2011: 458 Castro St. Graffiti Removed*



*April 30, 2011: 477 Castro St. Graffiti Removed*



*April 30, 2011: 499 Castro St. Graffiti Removed*

***Transient Activity***



***April 1, 2011: 2420 Market St. Blanket left behind by a 914, removal completed***



***April 2, 2011: 2175 Market St. 914 searched through trash bin & left it messy***



***April 4, 2011: Harvey Milk Plaza, camper sighted***

## Castro April 2011 Report

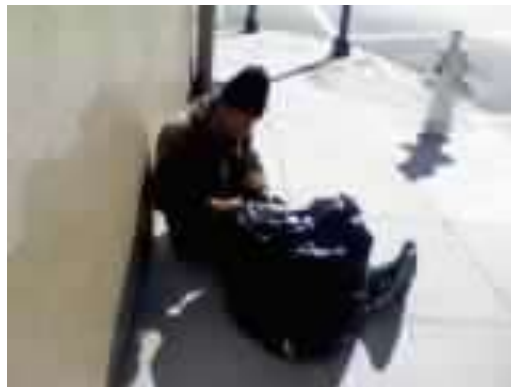
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***April 4, 2011: 525 Castro St. 914 belongings left behind, removal completed***



***April 6, 2011: 1965 Market St. 914 blanket & belongings left behind, removal completed***



***April 6, 2011: 100 Dolores St. Camper sighted***

## Castro April 2011 Report

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*April 7, 2011: 2095 Market St. 914 blanket & belongings left behind*



*April 7, 2011: Castro Theatre, camper sighted*



*April 12, 2011: 286 Noe St.*

## Castro April 2011 Report

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*April 12, 2011: 2375 Market*



*April 11, 2011: 200 Duboce*



*April 11, 2011: 2375 Market St. Needles sighted*

## Castro April 2011 Report

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***April 11, 2011: Jane Warner Plaza, Camper sighted***



***April 11, 2011: 2135 Market St. Belongings left behind by a 914, removal completed***



***April 12, 2011: 2001 Dolores St. Camper sighted***

## Castro April 2011 Report

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*April 13, 2011: 1965 Market St. Camper sighted*



*April 13, 2011: 3985 17<sup>th</sup> St. Camper sighted*



*April 13, 2011: Castro Theater, newspapers used for bedding by a 914, removal completed*

## Castro April 2011 Report

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*April 14, 2011: Castro Theater, camper sighted*



*April 14, 2011: 4127 18<sup>th</sup> St. 914 belongings left behind, removal completed*



*April 17, 2011: 4096 18<sup>th</sup> St. Needle sighted*

## Castro April 2011 Report

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***April 17, 2011: Harvey Milk Plaza, trash left behind by a 914***



***April 18, 2011: 2137 Market St. News papers & cardboard used for bedding by a 914, removal completed***



***April 19, 2011: 2375 Market St. Shopping cart filled with trash left behind by a 914***

## Castro April 2011 Report

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***April 19, 2011: 200 Guerrero St. Camper sighted***



***April 20, 2011: 2278 Market St. Camper Sighted***



***April 20, 2011: F line Jane Warner Plaza, blanket left behind by a 914, removal completed***

## Castro April 2011 Report

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***April 20, 2011: 525 Castro St. 914 dug through trashcan & dumped it out, trash removed***



***April 22, 2011: Corner of 16<sup>th</sup> & Market St. Camper sighted***



***April 22, 2011: 2200 15<sup>th</sup> St. Camper sighted***

## Castro April 2011 Report

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***April 22, 2011: Market St. Camper sighted***



***April 22, 2011: 120 Church St. Shopping cart left behind by a 914***



***April 23, 2011: 2420 Market St. Blanket left behind by a 914, removal completed***

## Castro April 2011 Report

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***April 23, 2011: 499 Castro St. Camper sighted***



***April 24, 2011: 2304 Market St. Camper sighted***



***April 24, 2011: 16<sup>th</sup> St behind Bagdad Café, mess left behind by a 914 as well as a shopping cart, removal completed***

## Castro April 2011 Report

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***April 22, 2011: 496 Castro St. Shopping cart left behind by a 914 filled with debris***



***April 25, 2011: 133 Elgin Park, Camper sighted***



***April 26, 2011: 3785 17<sup>th</sup> St. Newspaper used for bedding left behind by a 914, removal completed***

## Castro April 2011 Report

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***April 26, 2011: Jane Warner Plaza, mess left behind by a 914, removal completed***



***April 26, 2011: Castro Theatre, blanket left behind by a 914, removal completed***



***April 26, 2011: 531 Castro St. Camper sighted***

## Castro April 2011 Report

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*April 29, 2011: 2380 Market St. Shopping cart left behind by a 914*

## Castro April 2011 Report

### April 2011 DAR

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/01/2011 09:10	Other - 511 Castro St.	Clean - Graffiti	On the wall, grey graffiti removed.
04/01/2011 09:10	Other - 1800 Octavia St.	Clean - Graffiti	On the wall, white graffiti removed.
04/01/2011 14:13	Address - Flyer Factory - 1903 Market Street	Clean - Illegal Dumping	TV. 311 service request #854129  Additional Information: Complete. Confirmed by 311.
04/02/2011 09:10	Other - 2300 Market St.	Clean - Graffiti - Trashcan - City	On the city trashcan, black graffiti removed.
04/02/2011 09:10	Other - 4100 19th St.	Clean - Graffiti - Parking Meter	On the parking meter, green graffiti removed.
04/02/2011 09:10	Other - 2175 Market St.	Clean - Garbage Pick-Up Request	Black trash bin, 914's searched through trash and left it messy.
04/03/2011 09:10	Other - 283 Noe St.	Clean - Graffiti - Sidewalk	On the sidewalk, black graffiti removed.
04/03/2011 09:10	Other - 1946 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, yellow graffiti removed.
04/03/2011 09:10	Other - 1975 Clinton Park	Clean - Graffiti	On the green box, orange graffiti removed.
04/03/2011 09:10	Other - 1800 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/03/2011 09:10	Other - 1903 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped television.
04/03/2011 09:10	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
04/03/2011 09:10	Other - 2238 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped pillows.
04/03/2011 09:10	Other - 2262 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
04/03/2011 09:10	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
04/03/2011 09:10	Other - 2420 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Blanket left behind by a 914, removal completed.  Additional Information: Actual date was April 1, 2011.
04/04/2011 09:10	Other - Harvey Milk Plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
04/04/2011 09:10	Other - 525 Castro St.	Clean - Garbage Pick-Up Request - Sidewalk	914's blanket & other belongings left behind, removal completed.
04/04/2011 09:10	Other - 507 Castro St.	Clean - Overflowing Trashcan	Topped off city trashcan.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/04/2011 09:10	Other - 499 Castro St.	Clean - Overflowing Trashcan	Topped off city trashcan.
04/04/2011 09:10	Other - Harvey Milk Plaza	Clean - Overflowing Trashcan	Topped off city trashcan.
04/04/2011 09:10	Other - 4051 18th St.	Clean - Overflowing Trashcan	Topped off city trashcan.
04/04/2011 09:10	Other - 300 Noe St.	Clean - Garbage Pick-Up Request	Trash removed.
04/04/2011 09:10	Other - 3117 18th St.	Clean - Sweep Request - Sidewalk	Detailed sweep completed.
04/04/2011 09:10	Other - 540 Castro St.	Clean - Cardboard - Sidewalk	Removal completed.
04/04/2011 09:10	Other - 2164 Market St.	Clean - Illegal Dumping	Abandoned bicycle frame.
04/04/2011 13:41	Address - ActUp Community Space - 1884 Market Street	Clean - Illegal Dumping - Sidewalk	Large pile of cardboard. Contacted 311, Service Request #855835.  Additional Information: Complete. Confirmed by 311.
04/05/2011 11:45	Other - 451 Castro St.	Clean - Graffiti	On the wall, black graffiti removed.
04/05/2011 11:45	Other - 451 Castro St.	Clean - Graffiti	On the wall, black graffiti removed.
04/05/2011 14:13	Address - Little Hollywood Launderette - 1906 Market Street	Clean - Illegal Dumping - Sidewalk	Two trash bags. Contacted 311, Service Request #856495.  Additional Information: Complete. Confirmed by 311.
04/06/2011 11:14	Other - 1965 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	914 blanket & belongings left behind, removal completed.
04/06/2011 11:14	Other - 100 Dolores St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/06/2011 11:14	Other - 541 Castro St.	Construction	Construction work on sidewalk & curb.
04/06/2011 11:45	Other - 2101 Market St.	Clean - Graffiti	On the sidewalk, white graffiti removed.
04/06/2011 11:45	Other - 100 Guerrero St.	Clean - Graffiti - Mailbox	On a blue mailbox, white graffiti removed.
04/06/2011 11:45	Other - 2222 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/06/2011 11:45	Other - 2174 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
04/06/2011 11:45	Other - 248 Church St.	Clean - Graffiti	On the wall, white graffiti removed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/06/2011 11:45	Other - 223 Church St.	Clean - Graffiti	On the wall, silver graffiti removed.
04/06/2011 11:45	Other - 2367 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped item.
04/07/2011 11:14	Other - 2095 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	914 blanket & belongings left behind, removal completed.
04/07/2011 11:14	Other - Castro Theatre	Safety - 914 - Sleeper / Camper	Camper sighted.
04/07/2011 11:14	Other - 400 Castro St.	Clean - Sweep Request - Sidewalk	Detailed sweep completed.
04/07/2011 11:14	Other - 468 Castro St.	Clean - Scrub Request	Scrub request completed, raw eggs splattered door way area.
04/07/2011 11:14	Other - Castro St. Parking Lot	Clean - Sidewalk Obstruction	Stanchions tipped over, stanchions were placed up right again.
04/07/2011 11:14	Other - Harvey Milk Plaza	Landscaping - Weed	Weeds removed & bagged per Andrea's request.
04/08/2011 11:14	Other - 558 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bag.
04/08/2011 11:45	Other - 133 Elgin Park	Clean - Graffiti	On the wall, green graffiti removed.
04/08/2011 11:45	Other - 460 Castro St.	Clean - Graffiti - Parking Meter	On the parking meter, white graffiti removed.
04/08/2011 11:45	Other - 2304 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/08/2011 11:45	Other - 2174 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/08/2011 11:45	Other - 590 Castro St.	Clean - Graffiti - News racks	On the news rack, white graffiti removed.
04/08/2011 11:45	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
04/08/2011 11:45	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped trash bag & cardboard.
04/08/2011 14:31	Other - 14th and Church Street	Clean - Sweep Request	Newspaper and garbage. Dispatched German.  Additional Information: Completed by German.
04/08/2011 14:31	Other - Little Hollywood Laundrette - 1906 Market Street	Clean - Illegal Dumping	Black garbage bag.  Additional Information: 311 service request #859039 Complete. Confirmed by 311.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/08/2011 14:31	Other - ActUp Community Space - 1884 Market Street	Clean - Cardboard	8 cardboard boxes.  Additional Information: 311 service request #859038 Complete. Confirmed by 311.
04/08/2011 15:18	Other - 2100 Market Street	Clean - Illegal Dumping	Black garbage bag.  Additional Information: 311 service request #859037 Complete. Confirmed by 311.
04/09/2011 11:36	Other - 410 Castro St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
04/09/2011 11:36	Other - 3985 17th St.	Clean - Graffiti	On the wall, white graffiti removed.
04/10/2011 11:05	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
04/10/2011 11:36	Other - 1975 Market	Clean - Graffiti	On the wall, red graffiti removed.
04/10/2011 14:02	Address - Subway Sandwiches - 2375 Market Street	Clean - Illegal Dumping	Shopping cart. Contacted 311, Service Request #859700.  Additional Information: Complete. Confirmed by 311.
04/10/2011 14:02	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Large amount of cardboard. Contacted 311, Service Request #859701.  Additional Information: Complete. Confirmed by 311.
04/10/2011 14:02	Address - Little Hollywood Launderette - 1906 Market Street	Clean - Illegal Dumping - Sidewalk	Large trash bag, Contacted 311. Service Request #859745.  Additional Information: Complete. Confirmed by 311.
04/11/2011 11:05	Other - 2380 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped item.
04/11/2011 11:05	Other - 200 Duboce St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/11/2011 11:05	Other - 2375 Market St.	Safety - Needle Sighting	Needles sighted.
04/11/2011 11:05	Other - Jane Warner Plaza	Safety - 914 - Sleeper / Camper	Camper sighted.
04/11/2011 11:05	Other - 2135 Market St.	Clean - Garbage Pick-Up Request	914 belongings left behind, removal completed.
04/11/2011 11:36	Other - 2304 Market St.	Clean - Graffiti - Door	On the door, black graffiti removed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/11/2011 13:38	Address - Not Just Flowers - 4109 18th Street	Street FF&E - Trashcan - City - Damaged	Liner burned. Contacted 311, Service Request #860397. Additional Information: Complete. Confirmed by 311.
04/12/2011 11:05	Other - 2136 Market St.	Clean - Graffiti	On the wall, orange graffiti removed.
04/12/2011 11:05	Other - 1800 Market St.	Clean - Graffiti	On the fire hydrant, black graffiti removed.
04/12/2011 11:05	Other - 286 Noe St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/12/2011 11:05	Other - 2375 Market St.	Clean - Illegal Dumping	Shopping cart filled with debris left behind by a 914.
04/12/2011 11:05	Other - 2001 Dolores St.	Safety - 914 - Sleeper / Camper - Abated	ABA.
04/12/2011 11:05	Other - 153 Sanchez St.	Landscaping - Weed - Needs to be Removed	Weeds removed.
04/12/2011 11:05	Other - Harvey Milk Plaza	Clean - Overflowing Trashcan	Topped off city trashcan.
04/12/2011 11:05	Other - Harvey Milk Plaza	Clean - Sweep Request - Sidewalk	Detailed sweep completed.
04/12/2011 11:36	Other - 2140 Market St.	Clean - Graffiti	On the hand rail, white graffiti removed.
04/12/2011 13:23	Other - 1864 Market St.	Clean - Illegal Dumping - Sidewalk	5 wooden pallets & a plastic box.  Additional Information: Contacted 311, Service Request #861338. Complete. Confirmed by 311.
04/13/2011 10:24	Other - Not Just Flowers - 4109 18th Street	Street FF&E - Trashcan - City - Missing	Missing liner. 311 service request #861593  Additional Information: Complete. Confirmed by 311.
04/13/2011 10:42	Other - 2001 14th St.	Clean - Graffiti	On the no parking sign, blue graffiti removed.
04/13/2011 10:42	Other - 1903 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, white graffiti removed.
04/13/2011 10:42	Other - 2279 Market St.	Clean - Graffiti	On the display sign, black graffiti removed.
04/13/2011 10:42	Other - 2247 Market St.	Clean - Graffiti - Parking Meter	On the parking meter, white graffiti removed.
04/13/2011 10:42	Other - 1907 Market St.	Clean - Graffiti	On the wall, magenta graffiti removed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/13/2011 11:38	Other - 1965 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/13/2011 11:38	Other - 3985 17th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/13/2011 11:38	Other - Castro theater	Clean - Garbage Pick-Up Request	Newspapers scattered & left behind used for bedding by a 914. Removal completed.
04/13/2011 12:05	Other - Bay Fitness & Training - 2164 Market Street	Clean - Illegal Dumping	3 chairs. 311 service request #861703  Additional Information: Complete. Confirmed by 311.
04/13/2011 20:36	Other - 2425 Market St.	Safety - 914 - Sleeper / Camper	Received a call from Doug Raggett requesting assistance in removing a couple of campers out front of the business. Contacted non emergency. He also provided his contact number (415) 325-5721, base contacted Mr. Raggett to inform him that non emergency was contacted & they said they would send someone out.
04/14/2011 10:42	Other - 2097 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/14/2011 10:42	Other - 2001 14th St.	Clean - Graffiti	On the no parking sign, blue graffiti removed.
04/14/2011 10:42	Other - 1900 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/14/2011 10:42	Other - Harvey Milk Plaza	Clean - Graffiti	On the wall, black graffiti removed.
04/14/2011 10:42	Other - 2001 Dolores St.	Clean - Graffiti	On the wall, black graffiti removed.
04/14/2011 11:38	Other - 288 Noe St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped computer monitor.
04/14/2011 11:38	Other - 2164 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture, 2 chairs.
04/14/2011 11:38	Other - 2166 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard & wood.
04/14/2011 11:38	Other - 4058 18th St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped furniture.
04/14/2011 11:38	Other - Castro theater	Safety - 914 - Sleeper / Camper	Camper sighted.
04/14/2011 11:38	Other - 4127 18th St.	Clean - Garbage Pick-Up Request	914 belongings left behind, removal completed.
04/14/2011 11:38	Other - Harvey Milk Plaza	Clean - Sweep Request - Sidewalk	Detailed sweep completed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/14/2011 11:53	Other - History Museum - 4127 18th Street	Clean - Sweep Request	Garbage on the sidewalk. Contacted Jose, who will forward this request to the right person.  Additional Information: Completed by Gonzalo.
04/15/2011 10:42	Other - 2390 Market St.	Clean - Graffiti	On the fire hydrant, black graffiti removed.
04/15/2011 10:42	Other - 298 Church St.	Clean - Graffiti - Sidewalk	On the sidewalk, red graffiti removed. Though outside of their boundaries.
04/15/2011 10:42	Other - 2168 Market St.	Clean - Graffiti - Parking Meter	On the parking meter, black graffiti removed.
04/15/2011 10:42	Other - Jane Warner Plaza	Clean - Graffiti	On the wall, red graffiti removed.
04/15/2011 10:42	Other - 456 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, black graffiti removed.
04/15/2011 10:42	Other - 499 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, red graffiti removed.
04/15/2011 10:42	Other - 423 Castro St.	Clean - Graffiti	On the green box door, red graffiti removed.
04/15/2011 11:38	Other - 2335 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard, removal completed.
04/15/2011 11:38	Other - 595 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped large cardboard box filled with trash.
04/15/2011 14:12	Other - 2162 15th Street	Clean - Graffiti	Black graffiti on a parking sign. Dispatched Daniel-son (via Nextel)  Additional Information: Michael was upset on the phone that this request was not completed a week earlier when he called it in. The request is now complete, but the phone number given was out of service. Complete.
04/16/2011 11:38	Other - 500 Castro St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
04/16/2011 11:38	Other - 2264 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped art piece frames.
04/16/2011 11:38	Other - 2174 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wooden crate.
04/17/2011 08:50	Other - 2310 Market St.	Clean - Graffiti - Window	On the business window, white graffiti removed.
04/17/2011 08:50	Other - 1871 Market St.	Clean - Graffiti	On the wall, white graffiti removed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/17/2011 08:50	Other - 133 Elgin Park	Clean - Graffiti	On the wall, white graffiti removed.
04/17/2011 08:50	Other - 464 Castro St.	Clean - Graffiti - Parking Meter	On the parking meter, white graffiti removed.
04/17/2011 08:50	Other - 496 Castro St.	Clean - Graffiti - News racks	On the news rack, white graffiti removed.
04/17/2011 08:50	Other - 518 Castro St.	Clean - Graffiti	On the wall, white graffiti removed.
04/17/2011 11:06	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped rolled up carpet.
04/17/2011 11:06	Other - 511 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped bicycle wheel carpet.
04/17/2011 11:06	Other - 1975 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
04/17/2011 11:06	Other - 4096 18th St.	Safety - Needle Sighting	Needles sighted.
04/17/2011 11:06	Other - Harvey Milk Plaza	Clean - Garbage Pick-Up Request	Trash left behind by a 914, removal completed.
04/17/2011 11:26	Other - 210 Church St.	Clean - Graffiti - Sidewalk	On the sidewalk, red graffiti removed.
04/17/2011 11:26	Other - 2370 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/17/2011 11:26	Other - 2370 Market St.	Clean - Graffiti - News racks	On the news rack, white graffiti removed.
04/17/2011 11:26	Other - 296 Church St.	Clean - Graffiti - Pole	On the pole, blue graffiti removed.
04/17/2011 11:26	Other - 2097 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
04/18/2011 08:50	Other - 225 Church St.	Clean - Graffiti - Pole	On the pole, red graffiti removed.
04/18/2011 08:50	Other - 1903 Market St.	Clean - Graffiti - Window	On the window, black graffiti removed.
04/18/2011 08:50	Other - 1800 Market St.	Clean - Graffiti	On the fence rail, black graffiti removed.
04/18/2011 08:50	Other - 1800 Market St.	Clean - Graffiti	On the bottom fence rail, black graffiti removed.
04/18/2011 08:50	Other - 2200 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/18/2011 08:50	Other - 242 Church St.	Clean - Graffiti	On the wall, black graffiti removed.  Additional Information: Actual date was April 19, 2011.
04/18/2011 11:06	Other - 2278 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
04/18/2011 11:06	Other - 2137 Market St.	Clean - Garbage Pick-Up Request	News papers used for bedding left behind by 914, removal completed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/18/2011 11:06	Other - Jane Warner Plaza	Safety - 594 - Vandalism	No smoking sticker signs are being removed from tables.
04/18/2011 11:06	Other - 440 Castro St.	Construction	New cigarette cans placed.
04/18/2011 12:00	Address - vacant - was Gap - 1975 Market Street	Clean - Illegal Dumping - Sidewalk	Large amount of broken down cardboard. Contacted 311, Service Request #864514.  Additional Information: Complete. Confirmed by 311.
04/19/2011 08:50	Other - 1946 Market St.	Clean - Graffiti - Sidewalk	On the sidewalk, black graffiti removed.
04/19/2011 08:50	Other - 2283 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
04/19/2011 08:50	Other - 2237 Market St.	Clean - Graffiti - Payphone	On the phone booth, red graffiti removed.
04/19/2011 08:50	Other - 2200 15th St.	Clean - Graffiti	On the wall, white graffiti removed.
04/19/2011 08:50	Other - 2200 15th St.	Clean - Graffiti	On the wall, black graffiti removed.
04/19/2011 09:58	Other - Subway Sandwiches - 2375 Market Street	Clean - Illegal Dumping	Garbage bag. Additional Information: 311 service request #865192 Complete. Confirmed by 311.
04/19/2011 11:06	Other - 1906 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
04/19/2011 11:06	Other - 2375 Market St.	Clean - Illegal Dumping	Shopping cart filled with 914 belongings and trash.
04/19/2011 11:06	Other - 200 Guererro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/19/2011 13:23	Other - Corner of Market & Sanchez St.	Clean - Graffiti	On the wall, orange & white graffiti removed.
04/19/2011 19:23	Address - Little Hollywood Laundrette - 1906 Market Street	Clean - Illegal Dumping - Sidewalk	A plastic chair & a lamp. Contacted 311, Service Request #865390.
04/20/2011 08:50	Other - 2100 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/20/2011 08:50	Other - 2001 Market St.	Clean - Graffiti	On the wall, red graffiti removed.
04/20/2011 08:50	Other - 458 Castro St.	Clean - Graffiti - Door	On the door, black graffiti removed.
04/20/2011 08:50	Other - 4127 18th St.	Clean - Graffiti	On the sidewalk metal door, white graffiti removed.
04/20/2011 08:50	Other - 210 Church St.	Clean - Graffiti	On the pole, white graffiti removed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/20/2011 11:06	Other - 210 Church St.	Clean - Graffiti	On the wall, black graffiti removed.
04/20/2011 11:06	Other - 2055 Market St.	Clean - Graffiti - Payphone	On the phone booth, red graffiti removed.
04/20/2011 11:06	Other - 2055 Market St.	Clean - Graffiti	On the inner area of the phone booth, red graffiti removed.
04/20/2011 11:06	Other - 1965 Market St.	Clean - Graffiti	On the inner area of the phone booth, red graffiti removed.
04/20/2011 11:06	Other - 2201 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped items.
04/20/2011 11:06	Other - 2278 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/20/2011 11:06	Other - Jane Warner Plaza Bus Stop	Clean - Garbage Pick-Up Request	Blanket left behind by a 914, removal completed.
04/20/2011 11:06	Other - 525 Castro St.	Clean - Garbage Pick-Up Request	Trash left behind by a 914, removal completed.
04/20/2011 11:06	Other - 2140 Market St.	Clean - Scrub Request - Sidewalk	Scrub request completed.
04/21/2011 11:15	Other - Castro and Market Street	Safety - 914 - Sleeper / Camper	A group of 914's with backpacks was reported at the purple benches. Contacted non-emergency. SFPD dispatch called back and reported that the group was sitting down, and not in violation. Dispatcher #7 called back Chris Drain, and left voice-mail.
04/21/2011 13:09	Other - 1900 Market St.	Clean - Graffiti	On the hand rail, white graffiti removed.
04/21/2011 13:09	Other - 18 Elgin Park	Clean - Graffiti - Sidewalk	On the sidewalk, pink graffiti removed.
04/21/2011 13:09	Other - 496 Castro St.	Clean - Graffiti	On the advertisement wall, grey graffiti removed.
04/21/2011 13:09	Other - 496 Castro St.	Clean - Graffiti - Window	On the advertisement window, white graffiti removed.
04/21/2011 13:09	Other - 496 Castro St.	Clean - Graffiti - Window	On the advertisement window, white graffiti removed.
04/21/2011 13:09	Other - 410 Castro St.	Clean - Graffiti - Sidewalk	On the sidewalk, red graffiti removed.
04/21/2011 13:09	Other - 100 Church St.	Clean - Graffiti	On the wall, white graffiti. Wall was repainted.  Additional Information: Actual date was April 22, 2011.
04/21/2011 15:52	Other - Harvey Milk Plaza	Clean - Overflowing Trashcan	Topped off city trashcan per Andrea's request.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/22/2011 11:13	Other - 2097 Market Street	Clean - Cardboard	Cardboard boxes. Will call 311.  Additional Information: 311 service request #867383
04/22/2011 13:09	Other - 2100 Market St.	Clean - Graffiti - Pole	On the pole, black graffiti removed
04/22/2011 13:09	Other - 1946 Market St.	Clean - Graffiti	On the wall, black graffiti removed
04/22/2011 13:09	Other - 4071 18th St.	Clean - Graffiti	On a electric control box, black graffiti removed
04/22/2011 13:09	Other - 4063 18th St.	Clean - Graffiti - Pole	On pole, black graffiti removed.
04/22/2011 13:09	Other - 1884 Market St.	Clean - Illegal Dumping - Sidewalk	Various illegally dumped items.
04/22/2011 13:09	Other - 400 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped bucket with trash inside.
04/22/2011 13:09	Other - 550 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped carpet.
04/22/2011 13:09	Other - Corner of 16th St. & Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/22/2011 13:09	Other - 2200 15th St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/22/2011 13:09	Other - 2121 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/22/2011 13:09	Other - 120 Church St.	Clean - Illegal Dumping	Shopping cart left behind by a 914.
04/22/2011 13:09	Other - 496 Castro St.	Clean - Illegal Dumping	Shopping cart and trash left behind by a 914.
04/22/2011 15:52	Other - Market Street 76 - 2175 Market Street	Clean - Illegal Dumping	Large black bag. Additional Information: 311 service request #867579
04/23/2011 13:09	Other - 2174 Market St.	Clean - Illegal Dumping - Sidewalk	2 illegally dumped large trash bags.  Additional Information: Removal completed.
04/23/2011 13:09	Other - 552 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped carpets.
04/23/2011 13:09	Other - 2420 Market St.	Clean - Garbage Pick-Up Request - Sidewalk	Blanket left behind by a 914, removal completed.
04/23/2011 13:09	Other - 499 Castro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/23/2011 13:09	Other - 2400 Market St.	Clean - Overflowing Trashcan	Topped off city trashcan.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/23/2011 13:21	Other - Oasis Salon & Day Spa - 2380 Market Street	Clean - Illegal Dumping	3 black garbage bags. 311 service request #867998
04/24/2011 13:09	Other - 2304 Market St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/24/2011 13:09	Other - 16th St behind Bagdad Café	Clean - Garbage Pick-Up Request	Shopping cart and trash left behind by a 914. Removal completed.
04/24/2011 13:55	Address - Little Hollywood Laundrette - 1906 Market Street	Clean - Illegal Dumping - Sidewalk	Large trash bag, contacted 311. Service Request #868484.
04/24/2011 13:55	Other - 3600 Market St.	Clean - Illegal Dumping	Shopping cart filled with trash, contacted 311. Service Request #868434.
04/25/2011 10:17	Other - 200 Duboce St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
04/25/2011 10:17	Other - 2355 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
04/25/2011 10:17	Other - 2355 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/25/2011 10:17	Other - 2283 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/25/2011 10:17	Other - 298 Church St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped bed frame.
04/25/2011 10:17	Other - 2344 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped large amount of cardboard.  Additional Information: Correct date April 28, 2011. Once again made a mistake, actual date was correct the first time. April 25, 2011.
04/25/2011 10:17	Other - 133 Elgin Park St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/25/2011 10:17	Other - 4 Laguna St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed, graffiti removed.
04/25/2011 10:17	Other - 1815 Market St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed, graffiti removed.
04/26/2011 10:17	Other - 210 Church St.	Clean - Graffiti	On the wall, white graffiti removed.
04/26/2011 10:17	Other - 2200 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/26/2011 10:17	Other - 2200 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/26/2011 10:17	Other - 4201 18th St.	Clean - Graffiti	On the wall, white graffiti removed.

## Castro April 2011 Report

<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/26/2011 10:17	Other - 2174 Market St.	Clean - Graffiti	On the wall, black graffiti removed.
04/26/2011 10:17	Other - 3785 17th St.	Clean - Garbage Pick-Up Request	News papers used for bedding left behind by a 914, removal completed.
04/26/2011 10:17	Other - Jane Warner Plaza	Clean - Garbage Pick-Up Request	Trash left behind by a 914, removal completed.
04/26/2011 10:17	Other - Castro Theatre	Clean - Garbage Pick-Up Request	Blanket left behind by a 914, removal completed.
04/26/2011 10:17	Other - 531 Castro St.	Safety - 914 - Sleeper / Camper	Camper sighted.
04/26/2011 10:17	Other - 1795 Market St.	Landscaping - Weed - Needs to be Removed	Removal completed.
04/26/2011 11:40	Other - 298 Church Street	Clean - Illegal Dumping	Mattress. 311 service request #869793
04/27/2011 10:17	Other - 2237 Market St.	Clean - Graffiti - Payphone	On the phone booth, blue graffiti removed.
04/27/2011 10:17	Other - 1841 Market St.	Clean - Graffiti - Payphone	On the payphone, white graffiti removed.
04/27/2011 10:17	Other - 1912 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/27/2011 10:17	Other - 2278 Market St.	Clean - Illegal Dumping - Sidewalk	Large pile of illegally dumped items.  Additional Information: Actual date was April 29, 2011. Once again made a mistake actual date was correct, April 27, 2011.
04/27/2011 10:17	Other - 28 Guerro St.	Clean - Steam Clean Request - Sidewalk	Steam clean completed, graffiti removed.
04/28/2011 10:17	Other - 1900 Market St.	Clean - Graffiti - Pole	On the pole, white graffiti removed.
04/28/2011 10:17	Other - Harvey Milk Plaza	Clean - Graffiti	On the wall, black graffiti removed.
04/28/2011 10:17	Other - Harvey Milk Plaza	Clean - Graffiti	On the wall, black graffiti removed.
04/28/2011 10:17	Other - 2325 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped bags of trash.
04/28/2011 14:07	Address - vacant - 1890 Market Street	Clean - Illegal Dumping - Sidewalk	Large trash bag, wooden pallet & cardboard. Contacted 311, Service Request #871397.
04/29/2011 10:17	Other - 1874 Market St.	Clean - Graffiti	On the wall, white graffiti removed.
04/29/2011 10:17	Other - 584 Castro St.	Clean - Graffiti	On the wall, white graffiti removed.

## Castro April 2011 Report

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<u>Date</u>	<u>Location</u>	<u>Event</u>	<u>Description</u>
04/29/2011 10:17	Other - 2097 Market St.	Clean - Illegal Dumping - Sidewalk	Multiple illegally dumped items.
04/29/2011 10:17	Other - 450 Castro St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped wood.
04/29/2011 10:17	Other - 2380 Market St.	Clean - Illegal Dumping	Shopping cart left behind by a 914.
04/29/2011 10:17	Other - Jane Warner plaza	Safety - 594 - Vandalism	Table broken.
04/29/2011 13:30	Other - 1946 Castro Street	Clean - Illegal Dumping	Cardboard and pallet. 311 service request #872120
04/30/2011 10:17	Other - 444 Castro St.	Clean - Graffiti - Mailbox	On the mailbox, orange graffiti removed.
04/30/2011 10:17	Other - 458 Castro St.	Clean - Graffiti - Parking Meter	On the parking meter, orange graffiti removed.
04/30/2011 10:17	Other - 477 Castro St.	Clean - Graffiti	On the wall, red graffiti removed.
04/30/2011 10:17	Other - 499 Castro St.	Clean - Graffiti - Window	On the window, red graffiti removed.
04/30/2011 10:17	Other - 2200 Market St.	Clean - Illegal Dumping - Sidewalk	Illegally dumped cardboard.
04/30/2011 13:24	Other - Sweet Inspiration - 2239 Market Street	Clean - Illegal Dumping	TV. 311 service request #872758