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June 9, 2008

TO: Andrea Aiello  
Castro/Upper Market Community Benefit District

FROM: Bryan McCue  
MJM Management Group

RE: Castro/Upper Market Report for May 2008

Below is a summary of the Castro/Upper Market Community Benefit District Project for May 2008.

### **Summary**

#### June Planning

On May 5<sup>th</sup> Bryan McCue and Andrea Aiello, Executive Director of Castro/Upper Market CBD attended a meeting at Supervisor Bevan Dufty's office at City Hall, to plan for an upcoming event in mid to late June. The meeting was primarily to coordinate how to best manage the waste created by the crowds that will attend the Gay Pride weekend of June 28<sup>th</sup> and the International Film Festival which takes place from June 19-29<sup>th</sup>. MJM agreed to have additional staff helping with garbage and clean up during the event on the 28<sup>th</sup>, starting in the evening and then early Sunday morning to assist in clean up of the aftermath of the night before. We have already begun the process of sprucing up the heart of the Castro with extra power washing crews, painting, graffiti removal, etc.

#### Additional Early Morning MACS Coverage

We have been staffing an additional MAC worker in the heart of the Castro District early in the morning to keep up with the debris created by all the revelry that takes place in the district during the night. We have scheduled Pedro in the early mornings, 6am-12 noon, to make the district more presentable for the early morning folks who walk through the district.

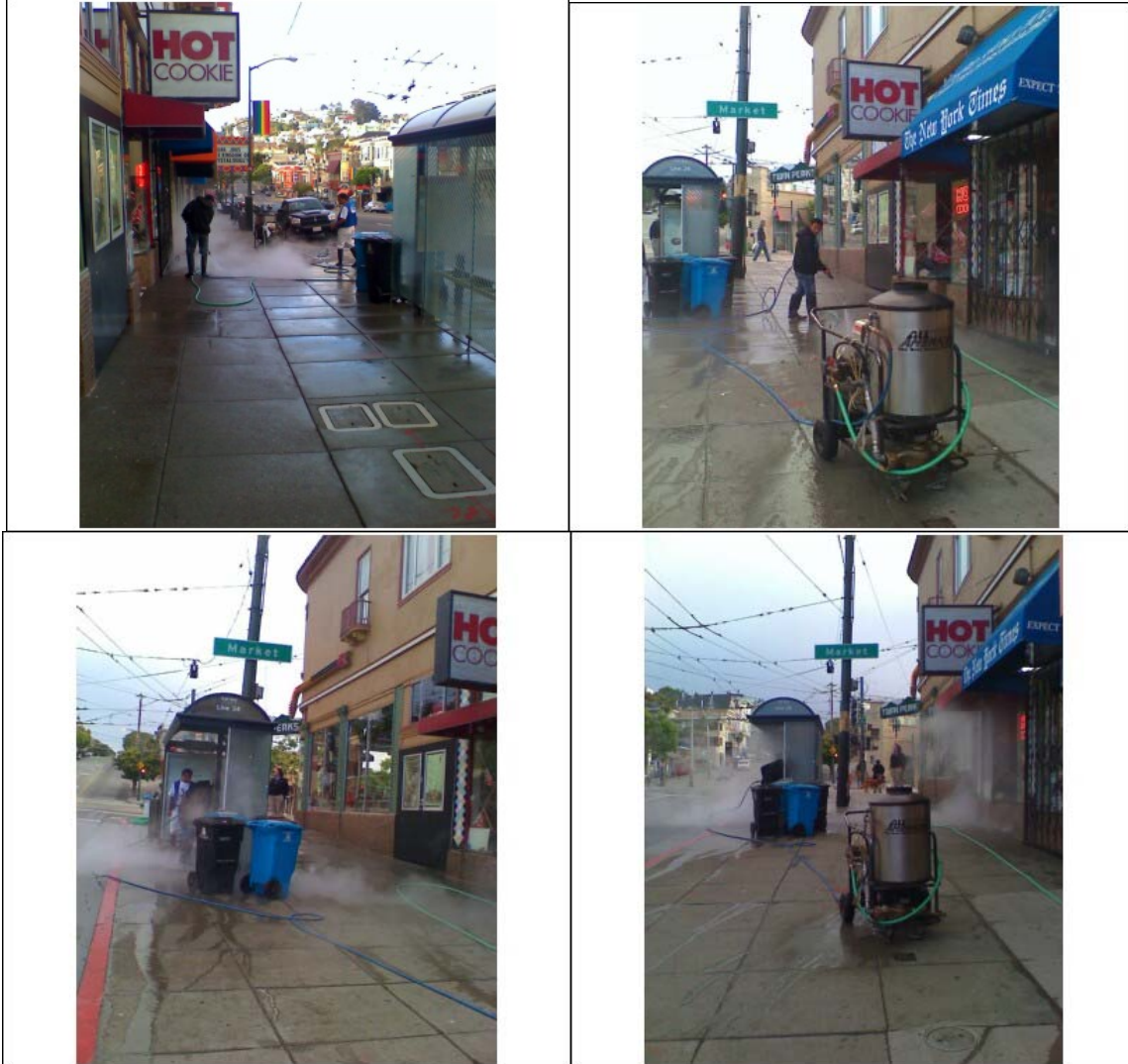
#### Hot Cookie

Some complaints recently came from the owner of Hot Cookie about the level of service that they are getting. We make sure to cover the entire district, and especially take care of the busy intersections like the bus stop in front of businesses like this one. Please see pictures below in Steam Cleaning/Pressure Washing section. In next month's report there will be a more detailed section related to this issue

## Steam Cleaning/Pressure Washing

May 14, 2008

Steam Cleaning in front of Hot Cookie.



May 14, 2008

Steam Cleaning on Duboce Street.



### **Graffiti/ Sticker Removal**

Graffiti removed from the wall of 2310 Market St.



May 10, 2008

Graffiti removed from phone book in front of 2310 Market St.



May 13, 2008

Graffiti removed on parking sign in front of Collingwood recreation center.



May 15, 2008

Graffiti/sticker removed from Utility box in front of Bagdad Café at 16<sup>th</sup> St. and Market St.



May 16, 2008

Graffiti removed from utility box at intersection of Noe St. and Market St.



May 16, 2008

Graffiti removed at Muni station at Castro St. and Market St.



May 21, 2008

Graffiti removed at Castro and Market.



May 21, 2008  
Graffiti removed at 17<sup>th</sup> and Noe.



May 27, 2008  
Graffiti on the sidewalk in front of 130 Church St. Mauricio will power wash it off.



May 28, 2008  
Graffiti removed from parking sign in front of 16<sup>th</sup> St. and Market St..



May 27, 2008

The brick on the new store at 130 Church Street is constantly getting tagged, but the owners are painting it out when it appears.



### **Greening Report**

May 15, 2008

Weeds removed in the tree well of 19<sup>th</sup> St. between Diamond and Collingwood.



May 16, 2008

Weeds removed from planter in front of Deisel at Castro St. and Market St.



## **Miscellaneous**

May 10, 2008

Homeless debris removed from 16<sup>th</sup> St. and Market St. in back of the Bagdad Café.



May 11, 2008

Debris removed at Market St. and Castro St.



May 11, 2008

Trashcan painted at Noe St. and 17<sup>th</sup> St.



May 17, 2008

Debris at Collingwood St. and 18<sup>th</sup> St. Dispatch called 311 for these items.



May 23, 2008

Homeless man camped out at Muni Station-Castro/Market. Dispatch called SFPD non-emergency.



May 27, 2008

This City trash receptacle in front of 126 Church St. gets pushed over often. We call 311 when we see it.



May 27, 2008

This is the same guy who sleeps behind or on the bus stop bench alongside Safeway on 100 block of Church Street. Dispatch called SFPD non-emergency.



May 28, 2008

Debris dumped on the street. We clean up any items like this when we see them.



May 28, 2008

Abandoned table removed from the sidewalk of 2310 Market St.



<b>May 2008 Total Interactions</b>	
Garbage / Furniture- Call 311	27
Graffiti and Sticker Removal	6
Cardboard	9
Police Non-Emergency	2

date	tagger	location	event	description	outside_caller
09-May-08	Pedro	2264 Market cross street 16th	Garbage / Furniture	a white couch left on the sidewalk	
09-May-08	Pedro	2440 Market	Garbage / Furniture	Bag of garbage next to city trash can. Service Request No. 212101.	
09-May-08	Perdro	2301 Market Cross street Noe	914 refusing to leave	Non emergency called	
10-May-08	Jose Lopez	2377 Market	Garbage/ Furniture	A small wooden table left on the sidewalk Service Request No.21314	311
10-May-08	Castro Street 1	19th & Collingwood	Garbage / Furniture	Black bag of garbage next to city trash can. Service Request No. 212545.	311
10-May-08	Pedro	300 Sanchez	Garbage/ Furniture	Large white bag of trash to be picked up Service Request No. 213052	311

10-May-08	Castro Street 1	2310 Market	Graffiti	Graffiti on a traffic control box	311
10-May-08	Pedro	Safeway	914	Sleeping, asked to move	Non emergency called
10-May-08	Angel Martinez	2377 Market	Garbage/ Furniture	One large black trash bag to be picked up Service Request 213263	311
11-May-08	Pedro	427 Castro cross street market	Cardboard	3 broken down cardboard boxes	
11-May-08	Pedro	Corner of Market and Church	Garbage / Furniture	Broken one person chair Service Request No. 213372	311
11-May-08	Castro Street 1	2200 Market Street	Cardboard	5 cardboard boxes left on the side walk of 2200 Market Street	
11-May-08	Pedro	2377 Market	Cardboard	4 Broken down cardboard boxes to be picked up Service Request No. 213400	311
12-May-08	Pedro	4079 18 <sup>th</sup> street cross street castro	Cardboard	6 broken down cardboard boxes	
12-May-08	Pedro	273 Church	Garbage / Furniture	2black trash bags ready for pick up	
12-May-08	Pedro	church and Duboce	Garbage / Furniture	Matress boxspring called 311ser 213415	

12-May-08	Pedro	2377 Market & Castro	Garbage / Furniture	A black of trash on the side walk	
13-May-08		2377 Market & Castro	Garbage / Furniture	called 311 for the bag of trash ser req # 217425	311
13-May-08	Pedro	427 Castro St.	Cardboard	24" x 24" cardboard box filled with more cardboard on sidewalk.	
13-May-08		427 Castro St.	Cardboard	Called 311 to pick up cardboard box. Service request #221434	
13-May-08	Pedro	2377 Market St.	Garbage / Furniture	One large plastic bag and folding metal chair.	
13-May-08		2377 Market St.	Garbage / Furniture	Called 311 for large plastic bag and a metal folding chair. Service Request #221438.	
14-May-08	Castro Jose Guevara	2306 Market and 16th	Removed Graffiti	No Description	
14-May-08	Pedro	2264 Market cross street 16th	Garbage / Furniture	a white couch left on the sidewalk	
14-May-08	Pedro	273 Church	Garbage / Furniture	2black trash bags ready for pick up	

14-May-08	Pedro	church and Duboce	Garbage / Furniture	Matress boxspring called 311ser 213415	
14-May-08	Castro Street 1	400 Duboce	Shopping Carts	1 shopping cart full & 2 garbage bags left on the side walk of 400 Duboce.	
14-May-08	Castro Street 1	2200 Market Street	Cardboard	5 cardboard boxes left on the sidewalk of 2200 Market Street.	
15-May-08	Pedro	2377 Market	Garbage / Furniture	Bag of garbage next to city trash can. Service request No. 216112	
15-May-08	Pedro	2370 Market	Garbage/ Furniture	3 Bags of garbage left on the sidewalk, ready to be picked up	
15-May-08	Pedro	19th and Collingwood	Garbage / Furniture	One Black trash bag to be picked up	
15-May-08	Castro Street 1	96th Castro	illegal dumping	Full size mattress ready for pick up	
16-May-08	Pedro	3900 17th street	Garbage / Furniture	a bag of trash on the side walk called 311 the request # is 216427	
16-May-08	Angel Martinez	2377 Market	Garbage / Furniture	2 wooden Chairs ready left out on sidewalk Service number 198780	

16-May-08	Pedro	2339 Market	Garbage / Furniture	Mattress on sidewalk needs to be picked up	
16-May-08	Pedro	19 <sup>th</sup> and Collingwood	Garbage/ Furniure	3 Black trash bags ready to be picked up Service Request No. 217006	
20-May-08	Pedro	2377 Market & Castro	Garbage / Furniture	A black of trash on the side walk	
20-May-08		2377 Market & Castro	Garbage / Furniture	called 311 for the bag of trash ser req # 218425	311
28-May-08	Pedro	427 Castro St.	Cardboard	24" x 24" cardboard box filled with more cardboard on sidewalk.	
28-May-08		427 Castro St.	Cardboard	Called 311 to pick up cardboard box. Service request #221434	
28-May-08	Pedro	2377 Market St.	Garbage / Furniture	One large plastic bag and folding metal chair.	
28-May-08		2377 Market St.	Garbage / Furniture	Called 311 for large plastic bag and a metal folding chair. Service Request #221438.	

28-May-08	Castro Jose Guevara	2306 Market and 16th	Removed Graffiti	No Description	
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